

### Integrated Home Care

Integrated Home Care is a Medicare-certified agency providing comprehensive services that promote healing at home. Skilled nurses, physical, occupational and speech therapists, medical social workers, home health aides and other professionals visit patients in their homes to provide individualized care. Using a customized and personalized care plan, this team helps patients and their families move safely, efficiently and comfortably from hospital or transitional care to home. They may even help to prevent an unplanned hospitalization through Telemedicine technology.

Home Care Indicators	Home Care Eligibility Criteria
<ul style="list-style-type: none"> <li>• Lives alone</li> <li>• Lacks adequate support systems</li> <li>• Recent diagnosis of or exacerbation of health condition requiring significant lifestyle adjustment</li> <li>• New diagnosis</li> <li>• Not accepting of diagnosis</li> <li>• Unable to competently, safely, or comfortably perform required treatments or other procedures</li> <li>• Needs continued rehabilitation</li> <li>• Needs to modify home or use adaptive equipment</li> <li>• At high risk for developing complications</li> <li>• Needs further health teaching and/or reinforcement of what has been learned</li> <li>• Faces developmental or situational crisis</li> <li>• Frequent medication changes or complex medication management</li> <li>• Uses ER as primary MD, &lt;30-day readmit to hospital</li> <li>• Risk of rehospitalization</li> </ul>	<ul style="list-style-type: none"> <li>• The patient must need intermittent skilled nursing care, physical therapy, speech therapy, or continuous occupational therapy. The patient can qualify to receive home health aide services or medical social services if the patient is also receiving skilled services (nursing or therapies).</li> <li>• The patient must be homebound*. The patient's ability to leave home is restricted by the effects of an illness or injury.</li> <li>• The patient is under the care of a doctor who determines the need for home health care and subsequently sets up and periodically reviews a home health plan of care.</li> </ul> <p>*Homebound criteria is not applicable with most Medical Assistance and waived programs.</p>

To make a referral to **Integrated Home Care** please contact our Customer Service Intake Department:

**8:00 a.m. - 5:00 p.m.**  
**952 883-6875 (phone)**  
**952 883-7288 (fax)**

**After Hours: 5:00 p.m. - 8:00 a.m.**  
**651 629-0837 (pager)**

**We will act as your resource and Make It Happen**