

HealthPartners member services and perks

Manage your healthcare online

Create a personal account at healthpartners.com and get secure access to:

- Check your plan benefits
- View claims and Explanation of Benefits (EOB) details
- Get test results
- Track immunization records
- Create a directory of favorite providers
- Schedule appointments
- Shop around – compare doctors and clinics on prices of common treatments and services
- Look up topics in the online health information library and get help with treatment decisions

Access your healthy discounts and resources

Enjoy healthcare savings and resources available exclusively to HealthPartners members:

- Fitness club discounts
- Savings on exercise classes and sporting equipment
- Eyewear discounts

Call for superior personal assistance

When you have a question about your benefits or need to talk to a nurse, call HealthPartners. Our friendly, reliable staff is ready to give you the personal attention you deserve so you can get the most out of your health plan.

- Member Services provides information about your benefits, claims, provider network and more.
- CareLineSM Service offers medical advice from a registered nurse after regular clinic hours.
- Nurse NavigatorSM Program connects you with an experienced nurse who will guide you through your options when you're not sure what care is covered or available with your plan.
- Behavioral Health Personalized Assistance Line helps you understand your mental health and chemical dependency benefits, services and network.



HealthPartners plans for
individual and families



8170 33rd Avenue South
PO Box 1309
Minneapolis, MN 55440-1309

healthpartners.com/individual

Agent Name: _____

Phone: _____

Email: _____

HealthPartners 2009 Individual Medical Plans

	Short Term	Three for Free	Traditional	Empower
Typical buying situations	People between jobs who need instant, temporary coverage	People who want upfront coverage for office visits and preventive care or a higher deductible	People looking for traditional, comprehensive coverage with flexibility	People who want the tax advantages of a Health Savings Account (HSA)
Monthly Premium	Starts at \$36	Starts at \$76	Starts at \$66	Starts at \$104
Plan highlights	<ul style="list-style-type: none"> • 30-60-90 day plans • Immediate coverage • Individual and family coverage 	<ul style="list-style-type: none"> • Three free office visits each year (member pays for labs and X-rays) • \$200 in preventive care • \$250 copay for first emergency room visit each year • \$5 generic drugs • Individual and family coverage 	<ul style="list-style-type: none"> • Deductibles available in increments of \$250 for maximum flexibility (in addition to what is listed below) • Individual and family coverage 	<ul style="list-style-type: none"> • \$200 in preventive care • HSA compatible • Individual and family coverage
Deductibles and Coinsurance Options (per individual)	<ul style="list-style-type: none"> • \$300 - 80 percent • \$500 - 80 percent • \$1,000 - 80 percent • \$2,000 - 100 percent 	<ul style="list-style-type: none"> • \$4,000 - 80 or 100 percent • \$5,000 - 80 or 100 percent • \$7,500 - 80 or 100 percent • \$10,000 - 80 or 100 percent 	<ul style="list-style-type: none"> • \$1,000 - 80 percent • \$1,500 - 80 percent • \$2,000 - 80 percent • \$2,500 - 80 percent • \$3,000 - 80 percent • \$3,500 - 80 percent • \$5,000 - 100 percent • \$10,000 - 100 percent • Other deductible options are available. Contact me for more information. 	<ul style="list-style-type: none"> • \$1,200 - 80 percent • \$1,400 - 80 percent • \$1,600 - 80 percent • \$2,000 - 80 percent • \$2,300 - 80 percent • \$2,600 - 100 percent • \$3,100 - 100 percent • \$5,000 - 100 percent • \$5,600 - 100 percent
Provider network	HealthPartners Open Access - Choose from more than 650,000 providers and 6,000 hospitals, with no referrals needed			
Special Coverage				
Maternity labor, delivery and post-delivery care			✓	✓
Mental healthcare		✓	✓	✓
Fitness club and other health improvement discounts	✓	✓	✓	✓