



# Our Group Practice

We became clinicians to put patients at the center. It is the reason we are here. With hearts and minds, each of us is leading the creation of our culture. We envision that culture centered in humility, compassion, respect and shared leadership. It will equip us as professionals and support us as people. It will foster trusted, powerful relationships with our patients and with one another. It will yield the tools and systems we need to innovate and improve our practices. And it will lift our sights daily from the way things are to the way they ought to be.



## MISSION

*why we're here*

Improve health and well-being in partnership with our members, patients and community.

## VISION

*where we're headed*

Health as it could be, affordability as it must be, through relationships built on trust.

## VALUES

*What guides our actions*

Excellence  
Compassion  
Partnership  
Integrity

## **THE DOCTORS AND CLINICIANS WE WANT TO BE**

Joy and passion are fundamental to our work.

Being at our best requires balance in our personal and professional lives.

Clinical excellence and great care is grounded in the right training, appropriate staffing, market-based compensation, and strong organizational support.

Each of us is a leader and shares responsibility for creating our culture.

## **THE RELATIONSHIPS WE SEEK TO STRENGTHEN**

Every colleague and patient is part of the team.

We are stronger together.

Time together as colleagues makes for a stronger group.

We see clinicians and administrators as true partners, and we value multiple voices when making decisions.

## **THE PRACTICES WE ASPIRE TO BUILD**

Quality improvement and innovation is everyone's work.

We value guidelines that help us deliver consistent, evidence-based care.

The tools that support our practices must be advanced and simple.

We continuously seek better ways to listen, share and access information within our group and with our patients.