

## Park Nicollet Foundation Impact of Giving Focus

# Volunteer Services

Volunteers are vital to our mission of improving the health and well-being of our patients, families and community. Our volunteers enhance the patient and family experience by helping thousands of people across Park Nicollet clinics, specialty centers and Methodist Hospital.

As part of Park Nicollet Foundation, Volunteer Services provides opportunities for a diverse force of individuals to put their skills to work by giving back to the community.

**5,071**

Handcrafted items donated

**320**

Active volunteers



**47,326**

Hours of support provided by volunteers

**\$1.35 M**

Value of support provided by volunteers

## 2021 Earl Dresser Award Recipient Carol Henderson

**“As long as I can keep using my hands, I’ll continue to volunteer—I get back much more than I give.”**

As a Methodist Hospital nurse, Carol Henderson cared for patients during their most difficult days. Even after she retired, she continued to find ways to provide care and comfort to patients, sewing quilts and walker bags, and knitting blankets and prayer shawls. Carol has been a dedicated volunteer for Methodist Hospital for more than 25 years. She says it gives her such a wonderful feeling to help people and to know she’s made a difference in their lives.



Carol Henderson

During the COVID-19 pandemic, Carol sewed hundreds of masks and surgical hats. And in October, when volunteers wanted to show gratitude for our hardworking Methodist Hospital staff, Carol led them in an effort to sew 1,400 gift bags containing handcrafted face masks. “Being a volunteer at Methodist gives my life meaning and I don’t plan on stopping anytime soon,” Carol says.

Her giving spirit and positive attitude make her a joy to be around, and has earned Carol the 2021 Park Nicollet Foundation Earl Dresser Quality of Volunteer Service Award, presented to an outstanding volunteer who exemplifies compassion and service to others.

### Vaccination volunteers stepped up

Over 135,000 COVID-19 vaccinations were administered at Methodist Hospital and clinics during the first six months of 2021. Retired clinicians and other community volunteers members stepped up to volunteer to support our vaccination efforts.



## 2021 Impact Report of Generosity

### Patient & Family Experience

#### Frauenschuh Cancer Center

17 Frauenschuh Cancer Center volunteers provided 950 hours of support to patients and families, providing escort services, resource library and information desk support, and more.

#### Methodist Hospital Hospice

52 hospice volunteers provided 1,329 hours of compassionate support to more than 187 Park Nicollet Methodist Hospital Hospice patients across our community; in their homes or at residential care facilities.

#### Caring Canine teams

14 Caring Canine teams provided 100 hours this year, delivering love and comfort to Methodist Hospital and Park Nicollet health care teams.



#### Leadership award

In June, Volunteer Services supervisor, Camille Nash, was awarded the 2021 MAVA Mary Wiser Award for Leadership in the field of Volunteer Resources.



#### Vaccination clinics

135,000+ COVID-19 vaccinations administered at Methodist Hospital and other Park Nicollet clinic locations.



#### Handcrafted items

68 volunteers provided care and comfort to patients and families with 20,943 hours of handcrafting masks, quilts, bags and blankets.

#### Golf challenge

42 volunteers provided 874 hours to support the Struthers Parkinson's Center Golf Challenge fundraiser in July 2021.



### Community Partnerships

Our community stepped up with generous and creative in-kind donations to support patients, families and our health-care teams.

#### 2,910 Day brighteners

2,910 day brightener bags were contributed with comfort items and snacks, donated by community members for our care teams.

#### Crafting comfort items

Crafters made 5,071 comfort items for hospital patients, including pillows, prayer shawls, stuffed animals and more.

#### Firefighters volunteer

The St. Louis Park Fire Department joined efforts to provide vaccines in our vaccination clinics and partnered to host and support community vaccination efforts.



### Innovation

#### New ways of volunteering

##### Virtual meetings

Park Nicollet Patient Partners contributed 147 hours on Methodist Hospital advisory committees to provide input into the patient experience and care delivery.

The Methodist Hospital Patient and Family Partnership Council continued monthly virtual meetings totaling 99 hours of support.

##### COVID-19 vaccine clinics

Community members, retired Park Nicollet physicians and clinical volunteers stepped up to respond. They helped provide 130,000+ vaccines at Methodist and Park Nicollet clinic locations.

##### Messages of hope

More than 600 handwritten and beautifully crafted cards with messages of hope were received from grateful community members.



To learn more about the impact of your support, visit: [parknicollet.com/foundationimpact](https://parknicollet.com/foundationimpact)

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