



Title:

Financial Assistance at HealthPartners

HealthPartners offers its patients financial assistance. Information on eligibility, how to apply, and how financial assistance is calculated is fully described in HealthPartners' Financial Assistance Policy. Patients can obtain free copies of the Financial Assistance Policy and an application form online, request free copies of the same by mail, or apply via the patient's online account. For help with the application process or to obtain a free copy of the Financial Assistance Policy and application by mail, please visit or contact HealthPartners as follows:

Website: Healthpartners.com/FA

In-Person:

Amery Hospital and Clinic:

Amery Hospital & Clinic – Patient Financial Services
265 Griffin Street East
Amery, WI 54001

HealthPartners Clinic, Stillwater:

HealthPartners Clinic Stillwater Business Office (Tuesday-Friday)
1500 Curve Crest Blvd
Stillwater, MN 55082

Hudson Hospital and Clinic:

Hudson Hospital & Clinic – Patient Financial Services
405 Stageline Road
Hudson, WI 54016

Hutchinson Health:

Hutchinson Health – Patient Financial Services
1095 MN-15
Hutchinson, MN 55350

Lakeview Hospital:

Lakeview Hospital – Patient Financial Services
927 West Churchill Street
Stillwater, MN 55082

Park Nicollet Health Services, including Methodist Hospital: 952-993-7672

Park Nicollet Health Services – Patient Financial Services
3800 Park Nicollet Blvd
St. Louis Park, MN 55416

Olivia Hospital and Clinic:

HealthPartners RC, Business Office
100 Health Way
Olivia, MN 56277



Regions Hospital:

Regions Hospital – Patient Financial Services
Mail Stop 11102S
640 Jackson St
Saint Paul, MN 55101

Westfields Hospital and Clinic:

Westfields Hospital & Clinic – Patient Financial Services
535 Hospital Road
New Richmond, WI 54017

By Phone:

Amery Hospital and Clinic: 715-268-8000
HealthPartners Clinic, Stillwater: 651-439-6528
HealthPartners Medical Group Clinics: 651-265-1999
Hudson Hospital and Clinic: 715-531-6200
Hutchinson Health: 320-484-4493
Lakeview Homecare & Hospice: 651-430-8709
Lakeview Hospital: 651-430-4533
Park Nicollet Health Services, including Methodist Hospital: 952-993-7672
Olivia Hospital and Clinic: 320-523-8300
Regions Hospital: 651-254-4791
TRIA: 952-993-5463
Westfields Hospital and Clinic: 715-243-2600

ELIGIBILITY: HealthPartners calculates financial assistance based on patients' household income compared to what's called the Federal Poverty Line (FPL). Patients whose household income is less than 200% of FPL receive the most generous discount. Between 201% and 400% of FPL, the level of financial assistance will depend on household income, family size, and the total hospital charges for the care. Please refer to HealthPartners' Financial Assistance Policy for more information. If a patient has received emergency or other medically necessary care at HealthPartners and is eligible for financial assistance, HealthPartners will not charge more than amounts generally billed to patients that have health insurance coverage.

HOW TO APPLY: To apply for financial assistance, patients must fill out an application form and return it to HealthPartners through their online account, in person, by mail, or by fax using the contact information above. Patients will be asked to provide documentation verifying income (such as a federal income tax return), documents verifying liquid assets¹ (such as savings/checking accounts, stocks, bonds) and information about current or potential health insurance coverage (such as Medicaid, Medicare, or private insurance). Financial Counselors can be reached by phone at the following numbers:

Amery Hospital and Clinic: 715-268-8000
Hudson Hospital and Clinic: 715-531-6200
Hutchinson Health: 320-484-4493

¹ Asset verification and review is **not** applicable to patients receiving care at Amery Regional Medical Center and Hutchinson Health.



Lakeview Hospital: 651-430-4533

Methodist Hospital: 952-993-5586

Olivia Hospital and Clinic: 320-523-8300

Regions Hospital: **651-254-0842**

Westfields Hospital and Clinic: 715-243-2600

Please refer to HealthPartners Financial Assistance Policy for more information.

TRANSLATIONS: Translations of HealthPartners Financial Assistance Policy, application form, and plain language summary are available in certain languages based on the communities served by HealthPartners. For free translated copies, please visit HealthPartners website or request copies using the contact information above.