

HealthPartners ACO – D0207

Direct Contracting Entity Model – Performance Year 2022

Quality Measure	HealthPartners ACO Performance Rate	Mean Performance Rate (All Direct Contracting Entities)
Getting Timely Appointments, Care, and Information	77.71	81.97
How Well Providers Communicate	94.82	93.10
Care Coordination	85.64	84.70
Shared Decision Making	53.56	61.56
Patient Rating of Provider	94.13	91.74
Courteous and Helpful Office Staff	93.76	91.10
Health Promotion and Education	58.94	61.84
Stewardship of Patient Resources	19.06	24.96
Risk Standardized, All-Condition Readmission	15.53	15.28
Risk Standardized, All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions (per 100 person-years)	38.13	31.62