

HealthPartners ACO



HealthPartners
Park Nicollet

ACO REACH - Performance Year 2024

Quality Measure	HealthPartners ACO Performance Rate	Mean Performance (All REACH ACOs of the same type)
Timely Appointments, Care, and Information	75.22	82.06
How Well Providers Communicate	95.66	94.05
Care Coordination	86.68	85.79
Shared Decision Making	56.90	63.69
Patient Rating of Provider	94.43	92.71
Courteous and Helpful Office Staff	95.01	92.40
Health Promotion and Education	67.16	65.18
Stewardship of Patient Resources	21.91	26.35
Risk Standardized, All-Condition Readmission	15.38	15.47
Risk Standardized, All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions (per 100 person-years)	40.15	31.38
Timely Follow_up After Acute Exacerbations of Chronic Conditions	79.04	77.50