

## **HealthPartners Robin Birch (PPO) offered by HealthPartners, Inc. (HPI)**

# **Annual Notice of Changes for 2022**

You are currently enrolled as a member of HealthPartners Robin Birch. Next year, there will be some changes to the plan's costs and benefits. *This booklet tells about the changes.*

- **You have from October 15 until December 7 to make changes to your Medicare coverage for next year.**
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### **What to do now**

#### **1. ASK: Which changes apply to you**

- ☐ Check the changes to our benefits and costs to see if they affect you.
  - It's important to review your coverage now to make sure it will meet your needs next year.
  - Do the changes affect the services you use?
  - Look in Sections 1.1 and 1.5 for information about benefit and cost changes for our plan.
- ☐ Check the changes in the booklet to our prescription drug coverage to see if they affect you.
  - Will your drugs be covered?
  - Are your drugs in a different tier, with different cost sharing?
  - Do any of your drugs have new restrictions, such as needing approval from us before you fill your prescription?
  - Can you keep using the same pharmacies? Are there changes to the cost of using this pharmacy?
  - Review the 2022 Drug List and look in Section 1.6 for information about changes to our drug coverage.
  - Your drug costs may have risen since last year. Talk to your doctor about lower cost alternatives that may be available for you; this may save you in annual out-of-pocket costs throughout the year. To get additional information on drug prices visit [go.medicare.gov/drugprices](https://go.medicare.gov/drugprices), and click the "dashboards" link in the middle of the second Note toward the bottom of the page. These dashboards highlight which manufacturers have been increasing their prices and also show other year-to-year drug price information. Keep in mind that your plan benefits will determine exactly how much your own drug costs may change.

- ☐ Check to see if your doctors and other providers will be in our network next year.
  - Are your doctors, including specialists you see regularly, in our network?
  - What about the hospitals or other providers you use?
  - Look in Section 1.3 for information about our *Provider Directory*.
- ☐ Think about your overall health care costs.
  - How much will you spend out-of-pocket for the services and prescription drugs you use regularly?
  - How much will you spend on your premium and deductibles?
  - How do your total plan costs compare to other Medicare coverage options?
- ☐ Think about whether you are happy with our plan.

## 2. **COMPARE:** Learn about other plan choices

- ☐ Check coverage and costs of plans in your area.
  - Use the personalized search feature on the Medicare Plan Finder at [www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare) website.
  - Review the list in the back of your *Medicare & You 2022* handbook.
  - Look in Section 2.2 to learn more about your choices.
- ☐ Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

## 3. **CHOOSE:** Decide whether you want to change your plan

- If you don't join another plan by December 7, 2021, you will be enrolled in HealthPartners Robin Birch.
- To change to a **different plan** that may better meet your needs, you can switch plans between October 15 and December 7.

## 4. **ENROLL:** To change plans, join a plan between **October 15** and **December 7, 2021**

- If you don't join another plan by **December 7, 2021**, you will be enrolled in HealthPartners Robin Birch.
- If you join another plan by **December 7, 2021**, your new coverage will start on **January 1, 2022**. You will be automatically disenrolled from your current plan.

## Additional Resources

- Please contact our Member Services number at 866-233-8734 for additional information. (TTY users should call 711). Hours are:

From **Oct. 1 through March 31**, we take calls from 8 a.m. to 8 p.m. CT, **seven days a week**. You'll speak with a representative.

From **April 1 through Sept. 30**, call us 8 a.m. to 8 p.m. CT **Monday through Friday** to speak with a representative. On Saturdays, Sundays and Federal holidays, you can leave a message and we'll get back to you within one business day.

- This information is available in a different format, including large print. Please call Member Services if you need plan information in another format (phone numbers are in Section 6.1 of this booklet.)
- **Coverage under this Plan qualifies as Qualifying Health Coverage (QHC)** and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at [www.irs.gov/Affordable-Care-Act/Individuals-and-Families](http://www.irs.gov/Affordable-Care-Act/Individuals-and-Families) for more information.

## About HealthPartners Robin Birch

- HealthPartners is a PPO plan with a Medicare contract. Enrollment in HealthPartners depends on contract renewal.
- When this booklet says "we," "us," or "our," it means HealthPartners, Inc. When it says "plan" or "our plan," it means HealthPartners Robin Birch.

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## Summary of Important Costs for 2022

The table below compares the 2021 costs and 2022 costs for HealthPartners Robin Birch in several important areas. **Please note this is only a summary of changes.** A copy of the *Evidence of Coverage* is located on our website at [healthpartners.com/robin/medicare](https://healthpartners.com/robin/medicare). You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

Cost	2021 (this year)	2022 (next year)
<b>Monthly plan premium*</b> * Your premium may be higher or lower than this amount. See Section 1.1 for details.	\$0	\$0
<b>Maximum out-of-pocket amounts</b> This is the <u>most</u> you will pay out-of-pocket for your covered services. (See Section 1.2 for details.)	From network providers: \$5,100  From network and out-of-network providers combined: \$8,000	From network providers: \$4,700  From network and out-of-network providers combined: \$4,700
<b>Doctor office visits</b>	Primary care visits: In-Network: \$10 copay per visit Out-of-Network: \$75 copay per visit  Specialist visits: In-Network: \$40 copay per visit Out-of-Network: \$75 copay per visit	Primary care visits: In-Network: \$0 copay per visit Out-of-Network: \$0 copay per visit  Specialist visits: In-Network: \$40 copay per visit Out-of-Network: \$40 copay per visit

Cost	2021 (this year)	2022 (next year)
<b>Inpatient hospital stays</b> Includes inpatient acute, inpatient rehabilitation, long-term care hospitals, and other types of inpatient hospital services. Inpatient hospital care starts the day you are formally admitted to the hospital with a doctor's order. The day before you are discharged is your last inpatient day.	In-Network: \$455 copay per day for days 1-4; nothing for additional days per stay.  Out-of-Network: 20% of the total cost	In-Network: \$350 copay per day for days 1-5; nothing for additional days per stay.  Out-of-Network: \$350 copay per day for days 1-5; nothing for additional days per stay.
<b>Part D prescription drug coverage</b> (See Section 1.6 for details.) To find out which drugs are select insulins, review the most recent Drug List we provided electronically. If you have questions about the Drug List, you can also call Member Services (phone numbers for Member Services are in Section 6.1 of this booklet).	Deductible: \$200 Copayment/Coinsurance during the Initial Coverage Stage: <ul style="list-style-type: none"> <li>• Drug Tier 1: \$2 per prescription</li> <li>• Drug Tier 2: \$9 per prescription</li> <li>• Drug Tier 3: \$47 per prescription</li> </ul> \$35 for select insulins <ul style="list-style-type: none"> <li>• Drug Tier 4: \$100 per prescription</li> <li>• Drug Tier 5: 29% of the total cost</li> </ul>	Deductible: \$200 Copayment/Coinsurance during the Initial Coverage Stage: <ul style="list-style-type: none"> <li>• Drug Tier 1: \$0 per prescription</li> <li>• Drug Tier 2: \$9 per prescription</li> <li>• Drug Tier 3: \$47 per prescription</li> </ul> \$35 for select insulins <ul style="list-style-type: none"> <li>• Drug Tier 4: \$100 per prescription</li> <li>• Drug Tier 5: 29% of the total cost</li> </ul>

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## SECTION 1 Changes to Benefits and Costs for Next Year

### Section 1.1 – Changes to the Monthly Premium

Cost	2021 (this year)	2022 (next year)
<b>Monthly premium</b> (You must also continue to pay your Medicare Part B premium.)	\$0	\$0

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as “creditable coverage”) for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- Your monthly premium will be *less* if you are receiving “Extra Help” with your prescription drug costs. Please see Section 5 regarding “Extra Help” from Medicare.

### Section 1.2 – Changes to Your Maximum Out-of-Pocket Amounts

To protect you, Medicare requires all health plans to limit how much you pay “out-of-pocket” during the year. These limits are called the “maximum out-of-pocket amounts.” Once you reach this amount, you generally pay nothing for covered services for the rest of the year.

Cost	2021 (this year)	2022 (next year)
<b>In-network maximum out-of-pocket amount</b> Your costs for covered medical services (such as copays) from network providers count toward your in-network maximum out-of-pocket amount. Your costs for prescription drugs do not count toward your maximum out-of-pocket amount.	\$5,100	\$4,700  Once you have paid \$4,700 out-of-pocket for covered services, you will pay nothing for your covered services from network providers for the rest of the calendar year.

Cost	2021 (this year)	2022 (next year)
<b>Combined maximum out-of-pocket amount</b> Your costs for covered medical services (such as copays) from in-network and out-of-network providers count toward your combined maximum out-of-pocket amount. Your costs for outpatient prescription drugs do not count toward your maximum out-of-pocket amount for medical services.	\$8,000	\$4,700  Once you have paid \$4,700 out-of-pocket for covered services, you will pay nothing for your covered services from network or out-of-network providers for the rest of the calendar year.

### Section 1.3 – Changes to the Provider Network

There are changes to our network of providers for next year. An updated *Provider Directory* is located on our website at [healthpartners.com/robin/medicare](https://healthpartners.com/robin/medicare). You may also call Member Services for updated provider information or to ask us to mail you a *Provider Directory*. **Please review the 2022 *Provider Directory* to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.**

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) that are part of your plan during the year. There are a number of reasons why your provider might leave your plan, but if your doctor or specialist does leave your plan you have certain rights and protections summarized below:

- Even though our network of providers may change during the year, we must furnish you with uninterrupted access to qualified doctors and specialists.
- We will make a good faith effort to provide you with at least 30 days' notice that your provider is leaving our plan so that you have time to select a new provider.
- We will assist you in selecting a new qualified provider to continue managing your health care needs.
- If you are undergoing medical treatment you have the right to request, and we will work with you to ensure, that the medically necessary treatment you are receiving is not interrupted.
- If you believe we have not furnished you with a qualified provider to replace your previous provider or that your care is not being appropriately managed, you have the right to file an appeal of our decision.
- If you find out your doctor or specialist is leaving your plan, please contact us so we can assist you in finding a new provider to manage your care.



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## Section 1.4 – Changes to the Pharmacy Network

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Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered *only* if they are filled at one of our network pharmacies. Our network includes pharmacies with preferred cost sharing, which may offer you lower cost sharing than the standard cost sharing offered by other network pharmacies for some drugs.

There are changes to our network of pharmacies for next year. An updated *Pharmacy Directory* is located on our website at [healthpartners.com/robin/medicare](https://healthpartners.com/robin/medicare). You may also call Member Services for updated provider information or to ask us to mail you a *Pharmacy Directory*. **Please review the 2022 *Pharmacy Directory* to see which pharmacies are in our network.**

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## Section 1.5 – Changes to Benefits and Costs for Medical Services

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We are changing our coverage for certain medical services next year. The information below describes these changes. For details about the coverage and costs for these services, see Chapter 4, *Medical Benefits Chart (what is covered and what you pay)*, in your 2022 *Evidence of Coverage*.

### Opioid treatment program services

Members of our plan with opioid use disorder (OUD) can receive coverage of services to treat OUD through an Opioid Treatment Program (OTP) which includes the following services:

- U.S. Food and Drug Administration (FDA)-approved opioid agonist and antagonist medication-assisted treatment (MAT) medications.
- Dispensing and administration of MAT medications (if applicable)
- Substance use counseling
- Individual and group therapy
- Toxicology testing
- Intake activities
- Periodic assessments

Cost	2021 (this year)	2022 (next year)
<b>Acupuncture (Out-of-Network)</b>	You pay a \$75 copay per visit for Medicare-covered acupuncture services.	You pay a \$40 copay per visit for Medicare-covered acupuncture services.
<b>Ambulance services (In-Network and Out-of-Network)</b>	You pay 20% of the total cost for air ambulance one-way trips.	You pay a \$300 copay for air ambulance one-way trips.
<b>Cardiac rehabilitation services (Out-of-Network)</b>	You pay 20% of the total cost.	You pay a \$40 copay per visit.
<b>Chiropractic services (Out-of-Network)</b>	You pay a \$75 copay per visit for Medicare-covered chiropractic services.	You pay a \$20 copay per visit for Medicare-covered chiropractic services.
<b>Dental Services (In-Network and Out-of-Network)</b> <ul style="list-style-type: none"> <li>Preventive Dental Services</li> </ul>	You pay a \$0 copay per visit.	You pay a \$0 copay per visit up to a calendar year maximum benefit of \$1,000, after which you pay all charges. The calendar year maximum benefit is combined for In-Network and Out-of-Network benefits.

Cost	2021 (this year)	2022 (next year)
<b>Diabetes self-management training, diabetic services and supplies</b>		
<ul style="list-style-type: none"> <li>Diabetes self-management training</li> </ul>	You pay a \$75 copay per visit for services received from Out-of-Network providers.	You pay a \$0 copay per visit for services received from Out-of-Network providers.
<ul style="list-style-type: none"> <li>Supplies to monitor your blood glucose</li> </ul>	<p>You pay 20% of the total cost from Out-of-Network providers.</p> <p><b>Diabetic supplies received from In-Network and Out-of-Network providers are limited to the following brands:</b></p> <ul style="list-style-type: none"> <li>Accu-Check (blood glucose meter, solution, and test strips)</li> <li>True Metrix (blood glucose meter, solution, and test strips)</li> </ul>	<p>You pay a \$0 copay from Out-of-Network providers.</p> <p><b>Diabetic supplies received from In-Network and Out-of-Network providers are limited to the following brands:</b></p> <ul style="list-style-type: none"> <li>Accu-Check (blood glucose meter, solution, and test strips)</li> </ul>

Cost	2021 (this year)	2022 (next year)
<b>Health and wellness education programs</b>	<p>You pay a \$0 copay for the Silver&amp;Fit® Healthy Aging and Exercise Program that offers:</p> <ul style="list-style-type: none"> <li>• Basic fitness membership at participating Silver&amp;Fit locations</li> <li>• Enroll at 1 participating fitness center; can change centers once per month</li> <li>• Up to 2 home fitness kits and 1 Stay Fit Kit per year</li> <li>• Access to live online classes through Facebook Live and YouTube and on-demand workout videos</li> </ul> <p>The Silver&amp;Fit program is provided by American Specialty Health Fitness, Inc. (ASH Fitness), a subsidiary of American Specialty Health Incorporated (ASH). Silver&amp;Fit is a federally registered trademark of ASH.</p>	<p>You pay a \$0 copay for the SilverSneakers® fitness benefit that offers:</p> <ul style="list-style-type: none"> <li>• Basic fitness membership at participating SilverSneakers locations</li> <li>• Access as many participating fitness locations as you would like</li> <li>• 1 home fitness kit per year</li> <li>• Access to live online classes and on-demand workout videos through <a href="https://silversneakers.com">silversneakers.com</a> or the downloadable fitness app</li> </ul> <p>SilverSneakers is a registered trademark of Tivity Health, Inc. ©2021 Tivity Health, Inc. All rights reserved.</p>
<b>Hearing services (In-Network and Out-of-Network)</b>		
<ul style="list-style-type: none"> <li>• Diagnostic hearing exams</li> </ul>	You pay 20% of the total cost for services received from Out-of-Network providers.	You pay a \$40 copay per visit for services received from Out-of-Network providers.
<ul style="list-style-type: none"> <li>• Routine hearing exams</li> </ul>	You pay 20% of the total cost for services received from Out-of-Network providers.	You pay a \$0 copay per visit for services received from Out-of-Network providers.

Cost	2021 (this year)	2022 (next year)
<ul style="list-style-type: none"> <li>TruHearing Hearing Aids</li> </ul>	<p>Hearing aid purchase includes:</p> <ul style="list-style-type: none"> <li>3 provider visits within the first year of hearing aid purchase</li> <li>45-day trial period</li> <li>3-year extended warranty</li> <li>48 batteries per aid for non-rechargeable models</li> </ul>	<p>Hearing aid purchase includes:</p> <ul style="list-style-type: none"> <li>First year of follow-up provider visits</li> <li>60-day trial period</li> <li>3-year extended warranty</li> <li>80 batteries per aid for non-rechargeable models</li> </ul>
<b>Home health agency care (Out-of-Network)</b>	You pay 20% of the total cost.	You pay a \$0 copay per visit.
<p><b>Home infusion therapy (In-Network and Out-of-Network)</b></p> <ul style="list-style-type: none"> <li>Professional services, including nursing services</li> <li>Patient training and education not otherwise covered under the DME benefit</li> <li>Remote monitoring</li> <li>Monitoring services for the provision of home infusion therapy and home infusion drugs furnished by a qualified home infusion therapy supplier</li> </ul>	You pay 20% of the total cost.	<p>You pay a \$0 copay for services furnished by primary care providers and a \$40 copay for services furnished by specialty providers.</p> <p>You pay a \$0 copay for services furnished by home health care providers.</p> <p>Cost sharing will depend on the provider furnishing the service.</p>

Cost	2021 (this year)	2022 (next year)
<b>Hospice care (In-Network and Out-of-Network)</b>		
<ul style="list-style-type: none"> <li>Hospice consultation services</li> </ul>	<p>You pay a \$10 copay per visit for services received from In-Network primary care providers.</p> <p>You pay a \$75 copay per visit for services received from Out-of-Network providers.</p>	<p>You pay a \$0 copay per visit for services received from In-Network and Out-of-Network primary care providers.</p> <p>You pay a \$40 copay per visit for services received from Out-of-Network specialty care providers.</p>
<b>Inpatient hospital care (In-Network and Out-of-Network)</b>	<p>You pay a \$455 copay per day for days 1-4; nothing for additional days per stay for services received from In-Network providers.</p> <p>You pay 20% of the total cost for services received from Out-of-Network providers.</p>	<p>You pay a \$350 copay per day for days 1-5; nothing for additional days per stay for services received from In-Network and Out-of-Network providers.</p>
<b>Inpatient mental health care (In-Network and Out-of-Network)</b>	<p>You pay a \$455 copay per day for days 1-4; nothing for additional days per stay for services received from In-Network providers.</p> <p>You pay 20% of the total cost for services received from Out-of-Network providers.</p>	<p>You pay a \$350 copay per day for days 1-5; nothing for additional days per stay for services received from In-Network and Out-of-Network providers.</p>

Cost	2021 (this year)	2022 (next year)
<b>Medicare-covered preventive services, other than Part B immunizations (Out-of-Network)</b>	You pay a \$75 copay per visit.	You pay a \$0 copay per visit.
<b>Medicare Part B prescription drugs</b> <ul style="list-style-type: none"> <li>Clotting factors you give yourself by injection if you have hemophilia</li> </ul>	Drugs under this category are <u>not</u> subject to step therapy.	Drugs under this category may be subject to step therapy.
<b>Nutrition counseling (Out-of-Network)</b>	You pay 20% of the total cost.	You pay a \$0 copay per visit.
<b>Opioid treatment program services (In-Network and Out-of-Network)</b>	<p>You pay a \$40 copay per episode of care received from In-Network providers.</p> <p>You pay a \$75 copay per episode of care received from Out-of-Network providers.</p>	You pay a \$0 copay per episode of care received from In-Network and Out-of-Network providers.

Cost	2021 (this year)	2022 (next year)
<b>Outpatient diagnostic tests and therapeutic services and supplies (In-Network and Out-of-Network)</b>		
<ul style="list-style-type: none"> <li>Outpatient diagnostic procedures and tests</li> </ul>	You pay 20% of the total cost for services received from Out-of-Network providers.	You pay a \$20 copay for services received from Out-of-Network providers.
<ul style="list-style-type: none"> <li>Laboratory tests</li> </ul>	<p>You pay a \$10 copay for services received from In-Network providers.</p> <p>You pay 20% of the total cost for services received from Out-of-Network providers.</p>	You pay a \$0 copay for services received from In-Network and Out-of-Network providers.
<ul style="list-style-type: none"> <li>X-rays</li> </ul>	You pay 20% of the total cost for services received from Out-of-Network providers.	You pay a \$20 copay for services received from Out-of-Network providers.
<ul style="list-style-type: none"> <li>Diagnostic radiology (ex. MRI/CT)</li> </ul>	You pay 20% of the total cost for services received from In-Network and Out-of-Network providers.	You pay a \$180 copay for services received from In-Network and Out-of-Network providers.
<ul style="list-style-type: none"> <li>Blood – including storage and administration</li> </ul>	You pay 20% of the total cost for services received from Out-of-Network providers.	You pay a \$0 copay for services received from Out-of-Network providers.
<b>Outpatient hospital observation (Out-of-Network)</b>	You pay 20% of the total cost.	You pay a \$40 copay per day.



Cost	2021 (this year)	2022 (next year)
<b>Outpatient mental health care (In-Network and Out-of-Network)</b>	<p>You pay a \$40 copay per individual and group visit for services received from In-Network providers.</p> <p>You pay a \$75 copay per individual and group visit for services received from Out-of-Network providers.</p>	You pay a \$30 copay per individual and group visit for services received from In-Network and Out-of-Network providers.
<b>Outpatient rehabilitation services (In-Network and Out-of-Network)</b>	<p>You pay a \$40 copay per visit for services received from In-Network providers.</p> <p>You pay a \$75 copay per visit for services received from Out-of-Network providers.</p>	You pay a \$35 copay per visit for services received from In-Network and Out-of-Network providers.
<b>Outpatient substance abuse services (In-Network and Out-of-Network)</b>	<p>You pay a \$40 copay per visit for services received from In-Network providers.</p> <p>You pay a \$75 copay per visit for services received from Out-of-Network providers.</p>	You pay a \$30 copay per visit for services received from In-Network and Out-of-Network providers.
<b>Outpatient surgery, including services provided at hospital outpatient facilities and ambulatory surgical centers (Out-of-Network)</b>	You pay 20% of the total cost.	You pay a \$325 copay per visit.
<b>Partial hospitalization services (Out-of-Network)</b>	You pay 20% of the total cost.	You pay a \$40 copay per day.

Cost	2021 (this year)	2022 (next year)
<b>Physician/Practitioner services (In-Network and Out-of-Network)</b>		
<ul style="list-style-type: none"> <li>Primary care and specialty care services for consultation, diagnosis, and treatment</li> </ul>	<p>You pay a \$10 copay per visit for services received from In-Network primary care providers.</p> <p>You pay a \$75 copay per visit for services received from Out-of-Network providers.</p>	<p>You pay a \$0 copay per visit for services received from In-Network and Out-of-Network primary care providers.</p> <p>You pay a \$40 copay per visit for services received from Out-of-Network specialty care providers.</p>
<ul style="list-style-type: none"> <li>Virtual care, including consultation your doctor has with other doctors by phone, internet, or electronic health record, e-visits, virtual check-ins, and Medicare-covered preventive services furnished via secure online interactive audio and video technology</li> </ul>	<p>You pay 20% of the total cost for doctor to doctor consultations, e-visits, and virtual check-ins received from Out-of-Network providers.</p> <p>You pay a \$75 copay per visit for Medicare-covered preventive services furnished via secure online interactive audio and video technology received from Out-of-Network providers.</p>	<p>You pay a \$0 copay for services received from Out-of-Network providers.</p>
<ul style="list-style-type: none"> <li>Scheduled telephone visits and online clinic visits</li> </ul>	<p>You pay 20% of the total cost for services received from Out-of-Network providers.</p>	<p>You pay a \$0 copay per visit for services received from Out-of-Network providers.</p>
<ul style="list-style-type: none"> <li>Non-routine dental care (Medicare covered)</li> </ul>	<p>You pay 20% of the total cost for services received from Out-of-Network providers.</p>	<p>You pay a \$40 copay per visit for services received from Out-of-Network providers.</p>

Cost	2021 (this year)	2022 (next year)
<ul style="list-style-type: none"> <li>Visits to convenience clinics</li> </ul>	<p>You pay a \$10 copay per visit for services received from In-Network providers.</p> <p>You pay a \$75 copay per visit for services received from Out-of-Network providers.</p>	<p>You pay a \$0 copay per visit for services received from In-Network and Out-of-Network providers.</p>
<ul style="list-style-type: none"> <li>Certain telehealth services</li> </ul>	<p>Individual mental health therapy and psychiatric services furnished via secure online interactive audio and video technology are covered from a network or out-of-network provider who offers the service by telehealth.</p>	<p>Individual and group mental health therapy and psychiatric services furnished via secure online interactive audio and video technology are covered from a network or out-of-network provider who offers the service by telehealth.</p>
<b>Podiatry services (Out-of-Network)</b>	You pay 20% of the total cost.	You pay a \$40 copay per visit.
<b>Pulmonary rehabilitation services (Out-of-Network)</b>	You pay 20% of the total cost.	You pay a \$30 copay per visit.

Cost	2021 (this year)	2022 (next year)
<p><b>Robin Choice Card</b></p> <p>The Robin Choice Card is a prepaid MasterCard® that includes an annual benefit maximum that you may use toward coverage of the non-Medicare covered items and services described below. You may choose to use for any one item or service or a combination of these items and services.</p> <ul style="list-style-type: none"> <li>• Acupuncture services for chronic pain syndromes, nausea, menstrual disorders, and as an analgesia for medical procedures.</li> <li>• Routine chiropractic services for the conservative management of neuromusculoskeletal disorders and related functional clinical conditions.</li> <li>• Prescription eyewear, including eyeglasses (frames and lenses), upgrades, and/or contact lenses.</li> <li>• Over-the-Counter (OTC) items from a list of eligible products through our vendor, NationsOTC.</li> </ul> <p>See the <i>Evidence of Coverage</i> for further details and limitations.</p>	<p>Robin Choice Card items and services are <u>not</u> covered.</p>	<p>You pay a \$0 copay for covered Robin Choice Card items and services up to the annual benefit maximum of \$550.</p> <p>You pay all costs over \$550. Once the card is exhausted, you will be responsible for the entire cost of items and services not otherwise covered.</p> <p>To be covered, items and services must be provided by practitioners and facilities who are not excluded from or have not opted out of receiving payment from Medicare and who are licensed (when applicable) in the state where they perform services.</p>

Cost	2021 (this year)	2022 (next year)
<b>Routine physical exams (Out-of-Network)</b>	You pay a \$75 copay per visit.	You pay a \$0 copay per visit.
<b>Services to treat kidney disease (Out-of-Network)</b>		
<ul style="list-style-type: none"> <li>Kidney disease education services</li> </ul>	You pay a \$75 copay per session.	You pay a \$0 copay per session.
<b>Skilled nursing facility (SNF) care (In-Network and Out-of-Network)</b>	<p>You pay a \$0 copay per day for days 1-20; \$184 copay per day for days 21-100 per benefit period for services received from In-Network providers.</p> <p>You pay 20% of the total cost per benefit period for services received from Out-of-Network providers.</p>	You pay a \$0 copay per day for days 1-20; \$188 copay per day for days 21-100 per benefit period for services received from In-Network and Out-of-Network providers.
<b>Smoking and tobacco use cessation (counseling to stop smoking or tobacco use) (Out-of-Network)</b>		
<ul style="list-style-type: none"> <li>Medicare-covered visits</li> </ul>	You pay a \$75 copay per visit.	You pay a \$0 copay per visit.
<ul style="list-style-type: none"> <li>Additional sessions beyond Medicare coverage</li> </ul>	You pay 20% of the total cost.	You pay a \$0 copay per visit.
<b>Supervised Exercise Therapy (SET) (Out-of-Network)</b>	You pay 20% of the total cost.	You pay a \$30 copay per visit.

Cost	2021 (this year)	2022 (next year)
<b>Travel Counseling (In-Network and Out-of-Network)</b> Individual medical health risk and safety counseling related to travel, provided by a physician or other qualified healthcare professional.	Travel counseling is <u>not</u> covered.	You pay a \$0 copay per visit.
<b>Vision care (Out-of-Network)</b> <ul style="list-style-type: none"> <li>Routine eye exam</li> <li>Diagnostic eye exam</li> <li>Medicare-covered eyewear</li> <li>Glaucoma screening for people who are at high risk of glaucoma</li> </ul>	You pay 20% of the total cost. You pay 20% of the total cost. You pay 20% of the total cost. You pay a \$75 copay per visit.	You pay a \$0 copay per visit. You pay a \$40 copay per visit. You pay a \$0 copay. You pay a \$0 copay per visit.
<b>Visitor/Traveler Benefit</b>	This benefit allows you to remain enrolled in our plan when you are outside of your state of residence (Wisconsin) for at least one calendar month but no more than nine consecutive calendar months. When the benefit is activated, you may receive all plan covered services at in-network cost sharing.	This benefit allows you to remain enrolled in our plan when you are outside of the plan service area for no more than nine consecutive calendar months. When the benefit is activated, you may receive all plan covered services at in-network cost sharing.

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## Section 1.6 – Changes to Part D Prescription Drug Coverage

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<b>Changes to Our Drug List</b>
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Our list of covered drugs is called a Formulary or “Drug List.” A copy of our Drug List is provided electronically.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

If you are affected by a change in drug coverage, you can:

- **Work with your doctor (or other prescriber) and ask the plan to make an exception** to cover the drug.
  - To learn what you must do to ask for an exception, see Chapter 9 of your *Evidence of Coverage (What to do if you have a problem or complaint (coverage decisions, appeals, complaints))* or call Member Services.
- **Work with your doctor (or other prescriber) to find a different drug** that we cover. You can call Member Services to ask for a list of covered drugs that treat the same medical condition.

In some situations, we are required to cover a temporary supply of a non-formulary drug in the first 90 days of the plan year or the first 90 days of membership to avoid a gap in therapy. (To learn more about when you can get a temporary supply and how to ask for one, see Chapter 5, Section 5.2 of the *Evidence of Coverage*.) During the time when you are getting a temporary supply of a drug, you should talk with your doctor to decide what to do when your temporary supply runs out. You can either switch to a different drug covered by the plan or ask the plan to make an exception for you and cover your current drug.

Exceptions are typically approved for 1 year from the date of the request. An end date of the exception will be communicated to you in the approval letter.

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules.

When we make these changes to the Drug List during the year, you can still work with your doctor (or other prescriber) and ask us to make an exception to cover the drug. We will also continue to update our online Drug List as scheduled and provide other required information to reflect drug changes. (To learn more about changes we may make to the Drug List, see Chapter 5, Section 6 of the *Evidence of Coverage*.)

## Changes to Prescription Drug Costs

*Note:* If you are in a program that helps pay for your drugs (“Extra Help”), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the “Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs” (also called the “Low Income Subsidy Rider” or the “LIS Rider”), which tells you about your drug costs. Because you receive “Extra Help”, if you haven’t received this insert by September 30, 2021, please call Member Services and ask for the “LIS Rider.”

There are four “drug payment stages.” How much you pay for a Part D drug depends on which drug payment stage you are in. (You can look in Chapter 6, Section 2 of your *Evidence of Coverage* for more information about the stages.)

The information below shows the changes for next year to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage. To get information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in the *Evidence of Coverage*, which is located on our website at [healthpartners.com/robin/medicare](https://healthpartners.com/robin/medicare). You may also call Member Services to ask us to mail you an *Evidence of Coverage*.)

## Changes to the Deductible Stage

Stage	2021 (this year)	2022 (next year)
<b>Stage 1: Yearly Deductible Stage</b> During this stage, <b>you pay the full cost</b> of your Tier 4 (Non-preferred drugs) and Tier 5 (Specialty) drugs until you have reached the yearly deductible.	The deductible is \$200.  During this stage, you pay \$2 cost sharing for drugs on Tier 1 (Preferred Generic), \$9 cost sharing for drugs on Tier 2 (Generic), and the full cost of drugs on Tier 3 (Preferred Brand), Tier 4 (Non-preferred drugs) and Tier 5 (Specialty) until you have reached the yearly deductible.  There is no deductible for our plan for select insulins. You pay \$35 for select insulins.	The deductible is \$200.  During this stage, you pay \$0 cost sharing for drugs on Tier 1 (Preferred Generic), \$9 cost sharing for drugs on Tier 2 (Generic), \$47 cost sharing for drugs on Tier 3 (Preferred Brand) and the full cost of drugs on Tier 4 (Non-preferred drugs) and Tier 5 (Specialty) until you have reached the yearly deductible.  There is no deductible for our plan for select insulins. You pay \$35 for select insulins.



## Changes to Your Cost Sharing in the Initial Coverage Stage

To learn how copayments and coinsurance work, look at Chapter 6, Section 1.2, *Types of out-of-pocket costs you may pay for covered drugs* in your *Evidence of Coverage*.

Stage	2021 (this year)	2022 (next year)
<b>Stage 2: Initial Coverage Stage</b> Once you pay the yearly deductible, you move to the Initial Coverage Stage. During this stage, the plan pays its share of the cost of your drugs and <b>you pay your share of the cost.</b>	Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:  <b>Tier 1 (Preferred Generic drugs):</b> You pay \$2 per prescription.  <b>Tier 2 (Generic drugs):</b> You pay \$9 per prescription.  <b>Tier 3 (Preferred Brand drugs):</b> You pay \$47 per prescription. You pay \$35 for select insulins.  <b>Tier 4 (Non-preferred drugs):</b> You pay \$100 per prescription.  <b>Tier 5 (Specialty drugs):</b> You pay 29% of the total cost.	Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:  <b>Tier 1 (Preferred Generic drugs):</b> You pay \$0 per prescription.  <b>Tier 2 (Generic drugs):</b> You pay \$9 per prescription.  <b>Tier 3 (Preferred Brand drugs):</b> You pay \$47 per prescription. You pay \$35 for select insulins.  <b>Tier 4 (Non-preferred drugs):</b> You pay \$100 per prescription.  <b>Tier 5 (Specialty drugs):</b> You pay 29% of the total cost.

Stage	2021 (this year)	2022 (next year)
<p><b>Stage 2: Initial Coverage Stage (continued)</b></p> <p>The costs in this row are for a one-month (30-day) supply when you fill your prescription at a network pharmacy that provides standard cost sharing. For information about the costs for a long-term supply; at a network pharmacy that offers preferred cost sharing; or for mail-order prescriptions, look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i>.</p> <p>We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.</p>		
	<p>Once your total drug costs have reached \$4,130, you will move to the next stage (the Coverage Gap Stage).</p>	<p>Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage).</p>

### Changes to the Coverage Gap and Catastrophic Coverage Stages

The other two drug coverage stages – the Coverage Gap Stage and the Catastrophic Coverage Stage – are for people with high drug costs. **Most members do not reach the Coverage Gap Stage or the Catastrophic Coverage Stage.** For information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in your *Evidence of Coverage*.

Our plan offers additional gap coverage for select insulins. During the Coverage Gap stage, your out-of-pocket costs for select insulins will be \$35.

## SECTION 2 Deciding Which Plan to Choose

### Section 2.1 – If you want to stay in HealthPartners Robin Birch

**To stay in our plan you don't need to do anything.** If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our plan.

### Section 2.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change for 2022 follow these steps:

#### Step 1: Learn about and compare your choices

- You can join a different Medicare health plan timely,
- – *OR*– You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, read the *Medicare & You 2022* handbook, call your State Health Insurance Assistance Program (see Section 4), or call Medicare (see Section 6.2).

You can also find information about plans in your area by using the Medicare Plan Finder on the Medicare website. Go to [www.medicare.gov/plan-compare](https://www.medicare.gov/plan-compare). **Here, you can find information about costs, coverage, and quality ratings for Medicare plans.**

As a reminder, HealthPartners offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

#### Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from our plan.
- To **change to Original Medicare with a prescription drug plan**, enroll in the new drug plan. You will automatically be disenrolled from our plan.
- To **change to Original Medicare without a prescription drug plan**, you must either:
  - Send us a written request to disenroll. Contact Member Services if you need more information on how to do this (phone numbers are in Section 6.1 of this booklet).
  - – *OR* – Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

### SECTION 3 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7**. The change will take effect on January 1, 2022.

#### **Are there other times of the year to make a change?**

In certain situations, changes are also allowed at other times of the year. For example, people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area may be allowed to make a change at other times of the year. For more information, see Chapter 10, Section 2.3 of the *Evidence of Coverage*.

If you enrolled in a Medicare Advantage Plan for January 1, 2022, and don’t like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2022. For more information, see Chapter 10, Section 2.2 of the *Evidence of Coverage*.

### SECTION 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is a government program with trained counselors in every state. In Wisconsin, the SHIP is called the State of Wisconsin Board on Aging and Long Term Care.

The State of Wisconsin Board on Aging and Long Term Care is independent (not connected with any insurance company or health plan). It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. The State of Wisconsin Board on Aging and Long Term Care counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call the State of Wisconsin Board on Aging and Long Term Care at 1-800-242-1060. You can learn more about the State of Wisconsin Board on Aging and Long Term Care by visiting their website ([longtermcare.wi.gov](http://longtermcare.wi.gov)).

## SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- **“Extra Help” from Medicare.** People with limited incomes may qualify for “Extra Help” to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. Many people are eligible and don’t even know it. To see if you qualify, call:
  - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
  - The Social Security Office at 1-800-772-1213 between 7 am and 7 pm, Monday through Friday. TTY users should call 1-800-325-0778 (applications); or
  - Your State Medicaid Office (applications).
- **Help from your state’s pharmaceutical assistance program.** Wisconsin has a program called SeniorCare that helps people pay for prescription drugs based on their financial need, age, or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program (the name and phone numbers for this organization are in Section 4 of this booklet).
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the AIDS Drug Assistance Program. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call the Wisconsin Department of Health Services at 608-266-1865 or 800-947-3529 (TTY).

## SECTION 6 Questions?

### Section 6.1 – Getting Help from our plan

Questions? We’re here to help. Please call Member Services at 866-233-8734. (TTY only, call 711.) We are available for phone calls **Oct. 1 through March 31** from 8 a.m. to 8 p.m. CT, **seven days a week**. You’ll speak with a representative. From **April 1 through Sept. 30**, call us 8 a.m. to 8 p.m. CT, **Monday through Friday** to speak with a representative. On Saturdays, Sundays and Federal holidays, you can leave a message and we’ll get back to you within one business day.

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**Read your 2022 *Evidence of Coverage* (it has details about next year's benefits and costs)**

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2022. For details, look in the 2022 *Evidence of Coverage* for our plan. The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at [healthpartners.com/robin/medicare](https://healthpartners.com/robin/medicare). You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

**Visit our Website**

You can also visit our website at [healthpartners.com/robin/medicare](https://healthpartners.com/robin/medicare). As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our list of covered drugs (Formulary/Drug List).

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**Section 6.2 – Getting Help from Medicare**

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To get information directly from Medicare:

**Call 1-800-MEDICARE (1-800-633-4227)**

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

**Visit the Medicare Website**

You can visit the Medicare website ([www.medicare.gov](https://www.medicare.gov)). It has information about cost, coverage, and quality ratings to help you compare Medicare health plans. You can find information about plans available in your area by using the Medicare Plan Finder on the Medicare website. (To view the information about plans, go to [www.medicare.gov/plan-compare](https://www.medicare.gov/plan-compare)).

**Read *Medicare & You 2022***

You can read the *Medicare & You 2022* handbook. Every year in the fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this booklet, you can get it at the Medicare website ([www.medicare.gov](https://www.medicare.gov)) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.