



Welcome to

 **virtuwell.com**

The logo for virtuwell.com features a stylized 'v' composed of three overlapping, wavy lines in shades of blue and green.

Your 24/7 online clinic



**Learn more about a visit at virtuwell**



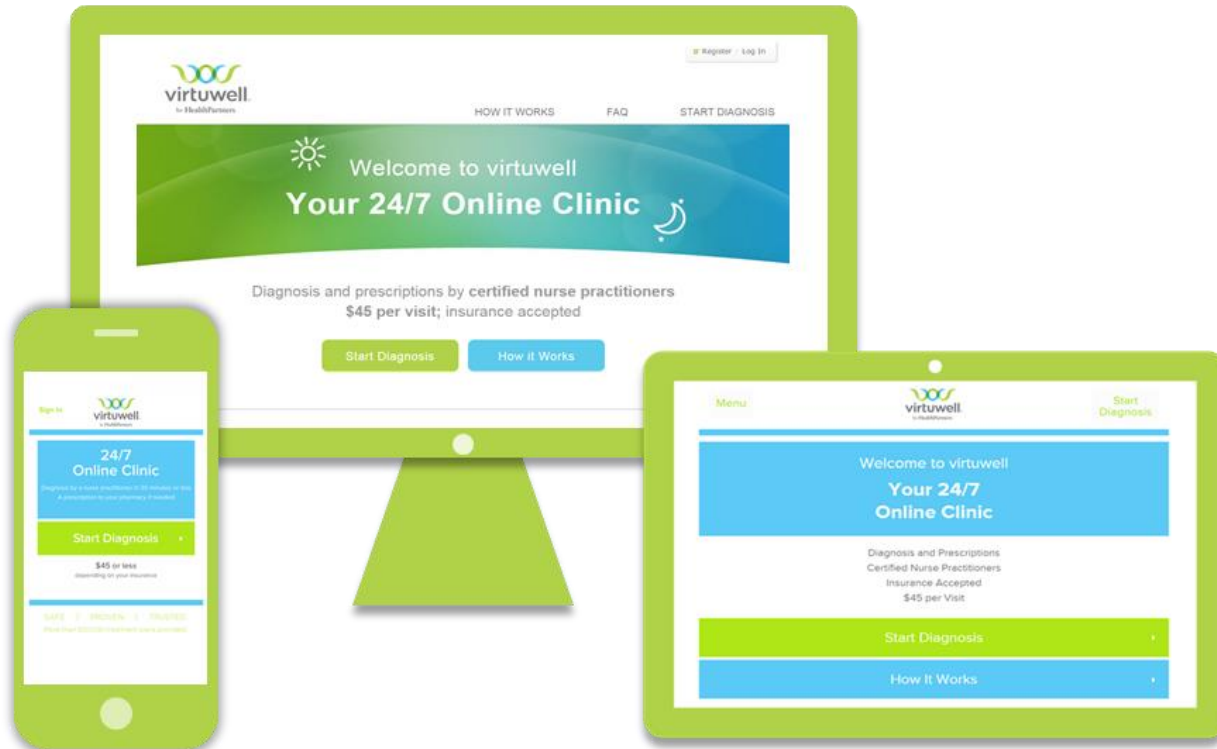
# The virtuwell experience

In this demo you will see a virtuwell visit from start to finish.  
Like a virtuwell visit, it will be quick and easy.



# virtuwell travels with you

It's a 24/7 online clinic, always available from a computer, tablet or smartphone. There's no technical setup with webcams or video and no waiting to start your visit.





# How to get started

Just hit

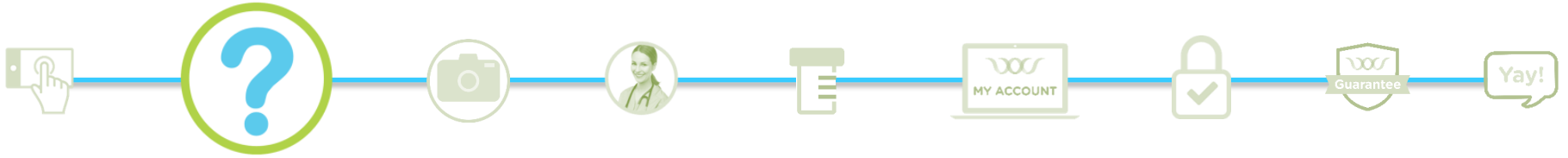


Then select the condition that matches your symptoms.

## What do you think you have?

Not sure? Click on your best guess to view symptoms and conditions treated.

Acne	+	Ear Pain	+
Bladder Infection	+	Flu	+
Breast Infection	+	Lice	+
Burn & Sunburn	+	Pinkeye & Stye	+
Chlamydia, Gonorrhea & Trichomoniasis	+	Sinus Infection	+
Cold, Cough & Allergy	+	Skin, Nail & Cold Sore	+



# Online Diagnosis

We will ask you questions about your symptoms.  
These are the same questions you'd hear at a doctor's office.

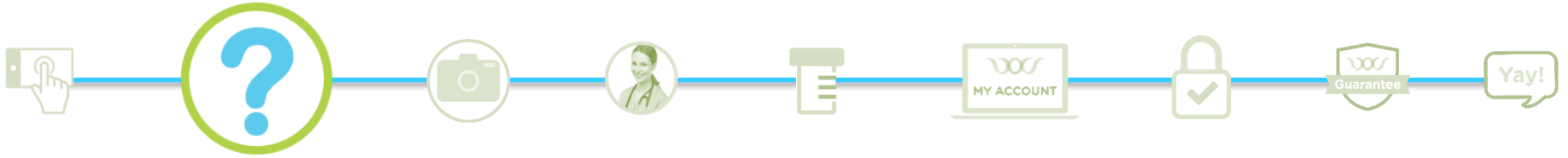
**Which of the following eye symptoms do you have? Choose all that apply.**

◀ Tap to go back

- Itchy, scratchy, or watery eyes
  
- Redness in the white part of my eye

**How long have you had your current symptoms?**

◀ Tap to go back



# Online Diagnosis

We also ask about your medical history.

**Please tell us any medications you are taking.**

◀ Tap to go back

**Please share your medication allergies to help us safely treat you.**

◀ Tap to go back


**Are you currently being treated for Type 1 or 2 Diabetes?**

◀ Tap to go back



# It's easy to upload a photo

For many conditions, including over 20 skin conditions, you will be able to upload a photo.

Menu  Start Diagnosis

**Would you like to upload a photo of your condition?**

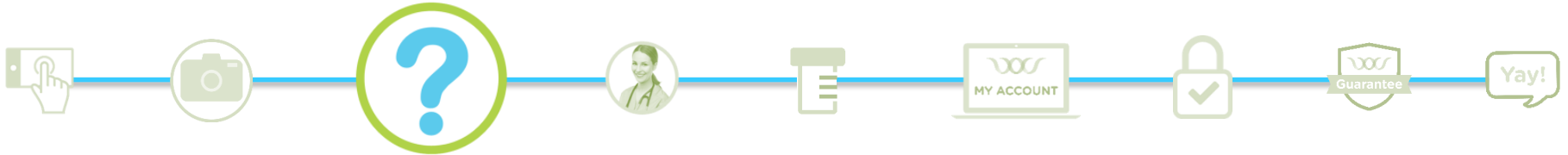
← Tap to go back

Yes

No

Continue ▶





# Finishing the interview

If you need to add information, you can!

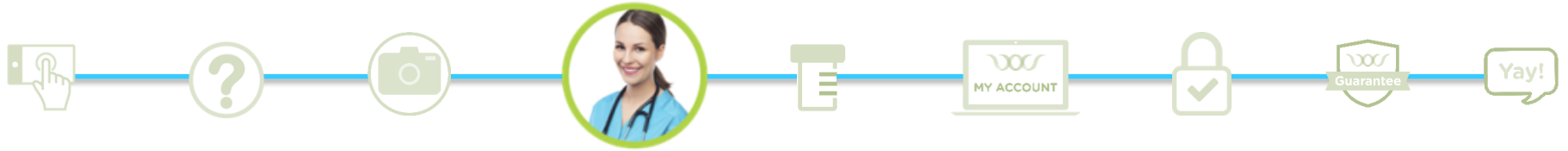
**We're almost done. Thanks for sharing your medical history. If there's anything else you think we should know, please share it below.**

◀ **Tap to go back**

500 Character Limit

Continue ▶





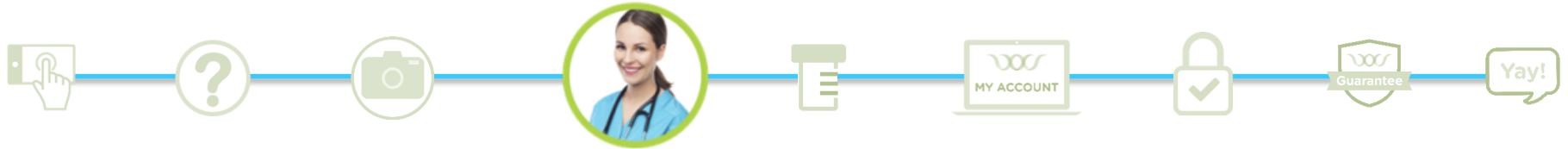
# Certified Nurse Practitioners

After you submit your answers, they are reviewed by a certified nurse practitioner.

- Nurse practitioners are available around the clock.
- Treatment plans are ready in about **30 minutes**.
- Follow-up care is free.
- And you can request a call at any time.

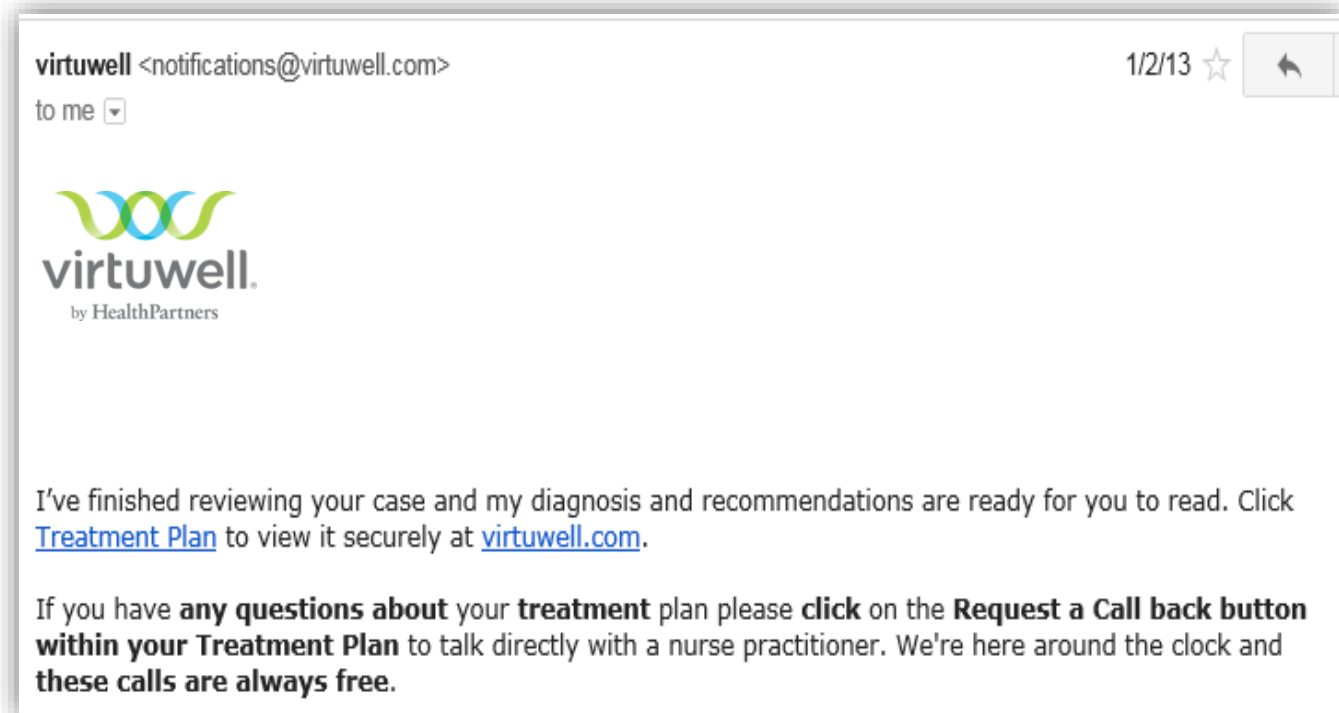
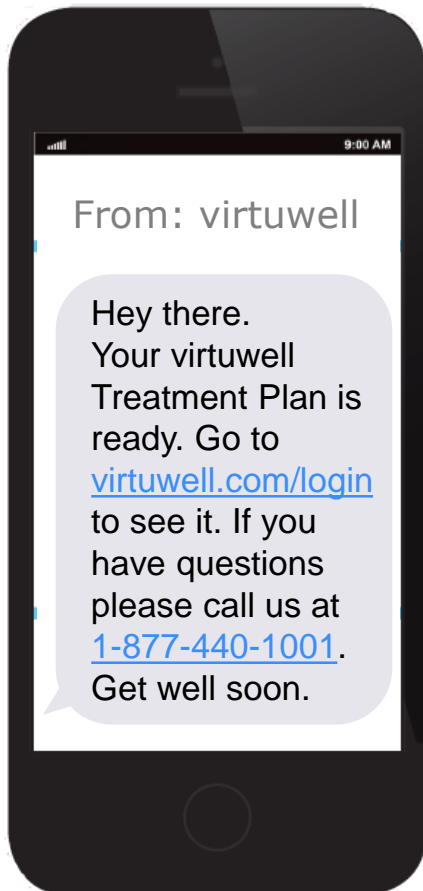
**Request a call back**





# Certified Nurse Practitioners

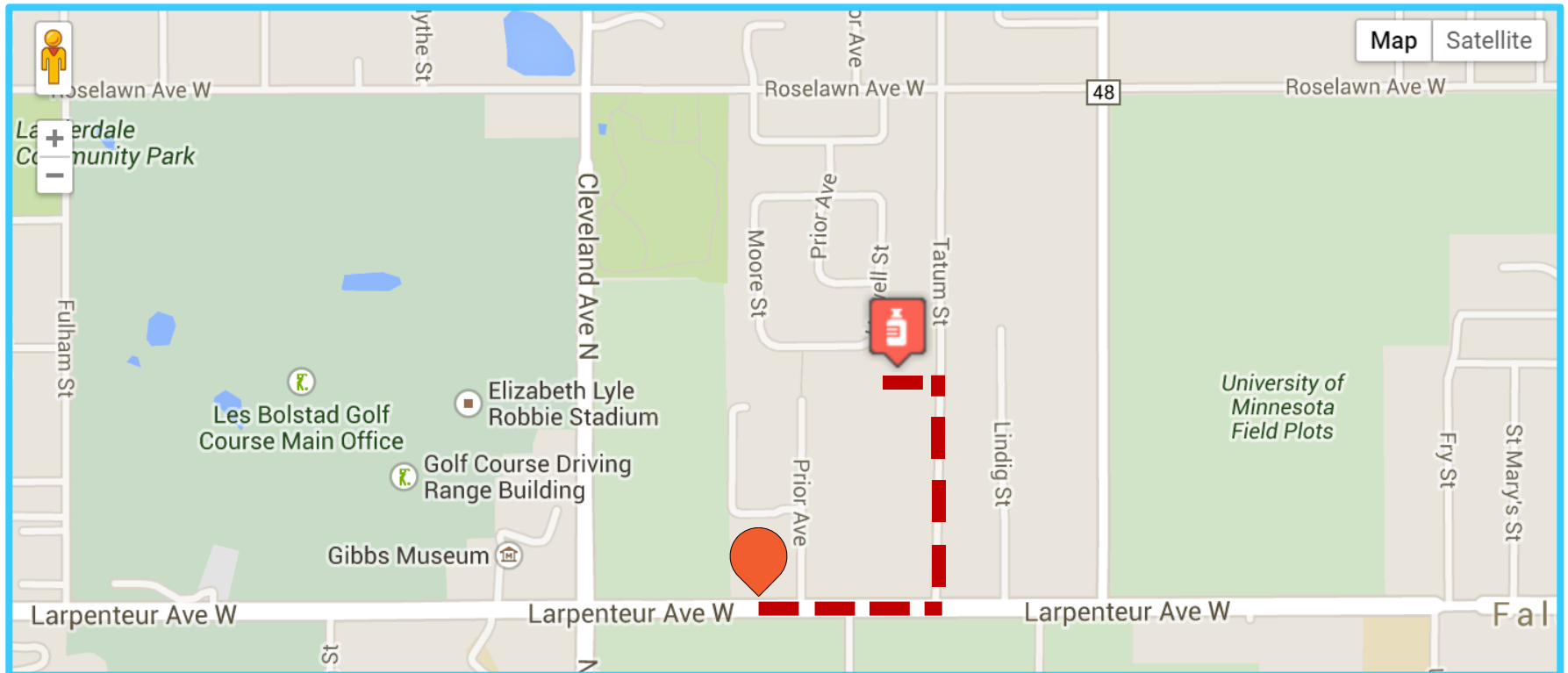
Once your diagnosis and treatment plan is ready, you'll get a text and email.





# Find a pharmacy close to you

If you need a prescription it is sent in to your nearest pharmacy.





# Account set-up

Once we determine we can treat your condition, we ask you to set up an account.

**Create your account**  
(Step 1 of 2)  
\*All fields required unless noted  
You will use your email address to login  
Email  
  
Confirm Email



# Payment and Insurance

As part of the account, we ask for a credit card and insurance information. A visit is never more than \$45, and is often less for HealthPartners members.

Don't know what your benefit is?  
Contact your representative and ask about your virtuwell coverage.

## Enter Insurance Information

◀ Tap to go back

We're happy to bill these insurers. Policies vary in details. If you don't see your primary insurer listed on your insurance card. To pay by credit card, please go back to the payment screen.

Health Partners ▼





# Treatment plans

Your virtuwell treatment plan includes a diagnosis, prescription(s) if needed, home remedies to bring relief, and ways to avoid this condition in the future.

## Eczema

### Your Diagnosis

Based on what you shared with me about your skin, it looks like you have **atopic dermatitis**, also known as eczema. This is a non-contagious inflammation in the skin that causes redness, scaling and itching.

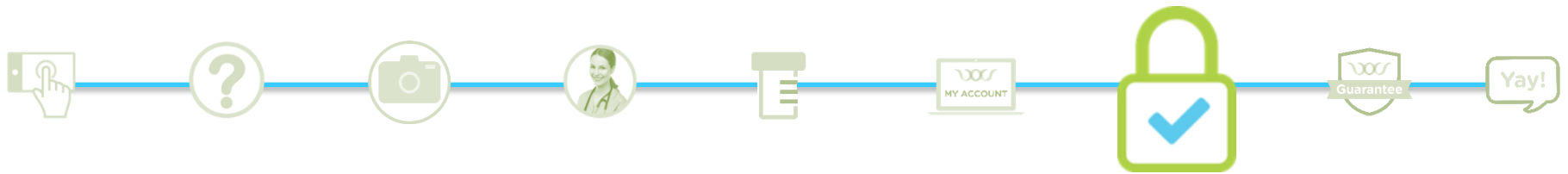
### What to Expect

If you follow the recommendations I made on the Treatment tab, **your symptoms should begin to improve in 3 - 5 days**. If your symptoms don't start to improve in 5 days or if you have any questions, please click the Request a Call Back button and we'll call you back in about 30 minutes.

### What to Watch Out For

Give us a call if you experience:

- The rash worsening after treatment
- Drainage of thick white, yellow or foul smelling fluids
- Fever



# Safe by design

virtuwell follows the same medical standards shared by clinics and hospitals. And we only treat common conditions that are safely diagnosed without an in-person visit.

If a condition requires an in-person visit, we can help locate the nearest clinic. And there is no charge if virtuwell can't treat you.

## Let's find you a clinic.

It's always smart to verify if a provider is in your health plan network.

**Clinic** ▼

Zip Code

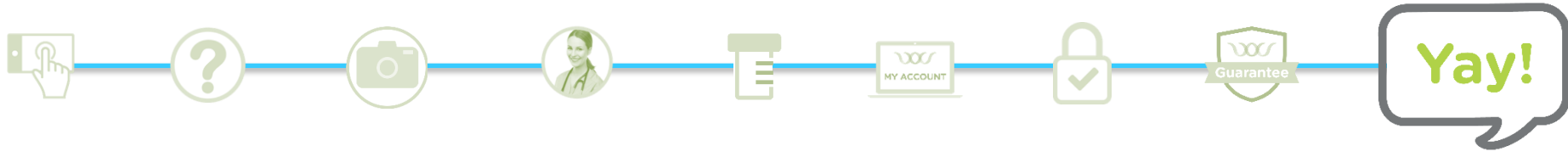


# 100% guaranteed or your money back

We can't guarantee your health, but we can guarantee that if you're not completely satisfied with your experience – for any reason – we'll refund your money.







## A refreshingly simply experience

Customers love virtuwell. It's convenient, affordable and **99% say it is simple to use.** So remember, next time you are sick go to [virtuwell.com](http://virtuwell.com)

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