Summary of Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2016 - 12/31/2016

Coverage for: All Coverage Levels | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.healthpartners.com/park or by calling 1-855-865-7648.

Important Questions	Answers	Why this Matters:		
What is the overall <u>deductible</u> ?	\$0	See the chart starting on page 2 for your costs for services this plan covers.		
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.		
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. In-network medical: \$1,500 Individual, \$3,000 Family Out-of-network medical: \$5,000 Individual, \$10,000 Family Pharmacy: In-network \$500 Individual, \$1,000 Family Out-of-network \$1,000 Individual, \$2,000 Family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premium, balance-billed charges (unless balanced billing is prohibited), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.		
Does this plan use a network of providers?	Yes. For a list of in-network providers , see www.healthpartners.com/park or call 1-855-865-7648.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .		
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from the plan.		
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .		

Questions: Call 1-855-865-7648 or visit us at www.healthpartners/park.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-855-865-7648 to request a copy.

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- <u>Copayments</u> are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common	Services You May Need	Your cost if you use a		
Medical Event		In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	Office Visit: \$15 copay Convenience Care: \$15 copay virtuwell: \$15 copay	Office Visit: \$30 copay+40% coinsurance Convenience Care: Not covered virtuwell: Not covered	none-
If you visit a health	Specialist visit	\$15 copay	\$30 copay+40% coinsurance	none-
care provider's office	Other practitioner office visit	\$15 copay	Not covered	none
or clinic	Preventive care/screening/immunization	No charge	0% coinsurance for immunizations, well child not covered, preventive care not covered, other services not covered	Flu shots are covered at 100% out-of-network
	Diagnostic test (x-ray, blood work)	No charge	0% coinsurance	none
If you have a test	Imaging (CT/PET scans, MRIs)	No charge	0% coinsurance	PET scan 10% coinsurance innetwork, 40% coinsurance out-of-network

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Common		Your cost if you use a		
Medical Event	Services You May Need	In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition	Generic drugs	30% coinsurance		31 Day supply retail/93 day supply mail order Drugs at Park Nicollet and
More information about <u>prescription</u> drug coverage is available at www	Formulary brand drugs	30% coinsurance	40% coinsurance at retail, mail not covered	HealthParnters health system pharmacies, \$15 minimum copay; \$30 maximum copay. All other pharmacies; \$20 minimum copay; \$35 maximum copay.
.healthpartners.com /public/pharmacy/f ormularies/formular y/preferredrx/index. html.	Non-formulary brand drugs	Not covered		
	Specialty drugs	\$15 copay+30% coinsurance	60% coinsurance at retail, mail not covered	Specialty drugs at Park Nicollet and HealthPartners pharmacies \$15 minimum copay; \$30 maximum copay. All other pharmacies \$20 minimum, \$35 maximum.
If you have	Facility fee (e.g., ambulatory surgery center)	\$75 copay	\$150 copay+40% coinsurance	none
outpatient surgery	Physician/surgeon fees	No charge	40% coinsurance	none
If you need	Emergency room services	\$75 copay	\$75 copay	none
immediate medical	Emergency medical transportation	20% coinsurance	20% coinsurance	none-
attention	Urgent care	\$15 copay	\$30 copay+40% coinsurance	none
If you have a	Facility fee (e.g., hospital room)	No charge	40% coinsurance	none
hospital stay	Physician/surgeon fee	No charge	40% coinsurance	none
If you have mental health, behavioral	Mental/Behavioral health outpatient services	\$15 copay	\$30 copay+40% coinsurance	none
health, or substance	Mental/Behavioral health inpatient services	No charge	40% coinsurance	none-

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Common		Your cost if you use a		
Medical Event	Services You May Need	In-Network Provider	Out-Of-Network Provider	Limitations & Exceptions
abuse needs	Substance use disorder outpatient services	\$15 copay	\$30 copay+40% coinsurance	none
	Substance use disorder inpatient services	No charge	40% coinsurance	none-
If you are pregnant	Prenatal and postnatal care	Prenatal: \$15 copay Postnatal: No charge	Prenatal: \$30 copay+40% coinsurance Postnatal: 40% coinsurance	Prenatal copays are for 1st visit, then no charge in-network and 40% coinsurance out-of-network.
	Delivery and all inpatient services	No charge	40% coinsurance	none
	Home health care	No charge	Therapies: \$30 copay+40% coinsurance IV: 40% coinsurance	60 visit limit combined in and out-of-network.
If you need help recovering or have other special health needs	Rehabilitation services	\$15 copay	\$30 copay+40% coinsurance	50 visits for PT/OT combined in and out-of-network, 25 visit limit for ST combined in and out-of-network.
	Habilitation services	\$15 copay	\$30 copay+40% coinsurance	50 visits for PT/OT combined in and out-of-network, 25 visit limit for ST combined in and out-of-network.
	Skilled nursing care	20% coinsurance	40% coinsurance	120 days per confinement.
	Durable medical equipment	20% coinsurance	50% coinsurance	Limited to one wig per year for Alopecia Areata.
	Hospice service	No charge	Not covered	none
If your child needs	Eye exam	No charge	Not covered	none
dental or eye care	Glasses	Not covered	Not covered	none
delital of tyt talt	Dental check-up	Not covered	Not covered	none-

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Excluded Services & Other Covered Services:

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Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic surgery
- Dental care (Adult)

Bariatric surgery

Hearing aids

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture Acupuncture & Chiropractic 15 visit limit in network
- Chiropractic care
- Infertility treatment

• Routine eye care (Adult)

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-855-865-7648. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. You can contact your plan at 1-855-865-7648. You can contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

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The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-398-9119.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-865-7648.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-865-7648.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-865-7648.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.—

Coverage Examples

Coverage for: All Coverage Levels | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different. Cost sharing or "Patient pays" amounts are based on self-only coverage.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- **Plan pays** \$7,330
- Patient pays \$210

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
, 1	
Total	\$7,540
, 1	\$7,540
Total	\$7,540
Total Patient pays:	
Total Patient pays: Deductibles	\$0
Total Patient pays: Deductibles Copays	\$0 \$0

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- **Plan pays** \$4,430
- Patient pays \$970

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

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Deductibles	\$0
Copays	\$90
Coinsurance	\$800
Limits or exclusions	\$80
Total	\$970

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include <u>premiums</u>.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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