HealthPartners® | **Provider**

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Join our BH network📄
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Contact Us
Monday – Friday
8 a.m. – 4 p.m. CT
952-883-7505
855-699-6694

More HealthPartners contacts📄

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Log on now

User Name ①

Forgot Username?

Password

Forgot Password?

Go   Register here

Welcome to the provider portal

MSHO Model of Care Training The MSHO (Minnesota Senior Health Options) Model of Care training document📄 describes the coordination of care and the structure needed to provide services and care for the MSHO population. CMS (Centers for Medicare and Medicaid Services) and DHS (Department of Human Services) requires providers to complete the Model of Care Training annually.

Looking for Remittances (check payment details), claims, or eligibility?
Register today for your provider portal account to access links to these applications and more. Best part, it's free!

Register your facility

Web Page: www.healthpartners.com/provider
      1. Login to the provider portal
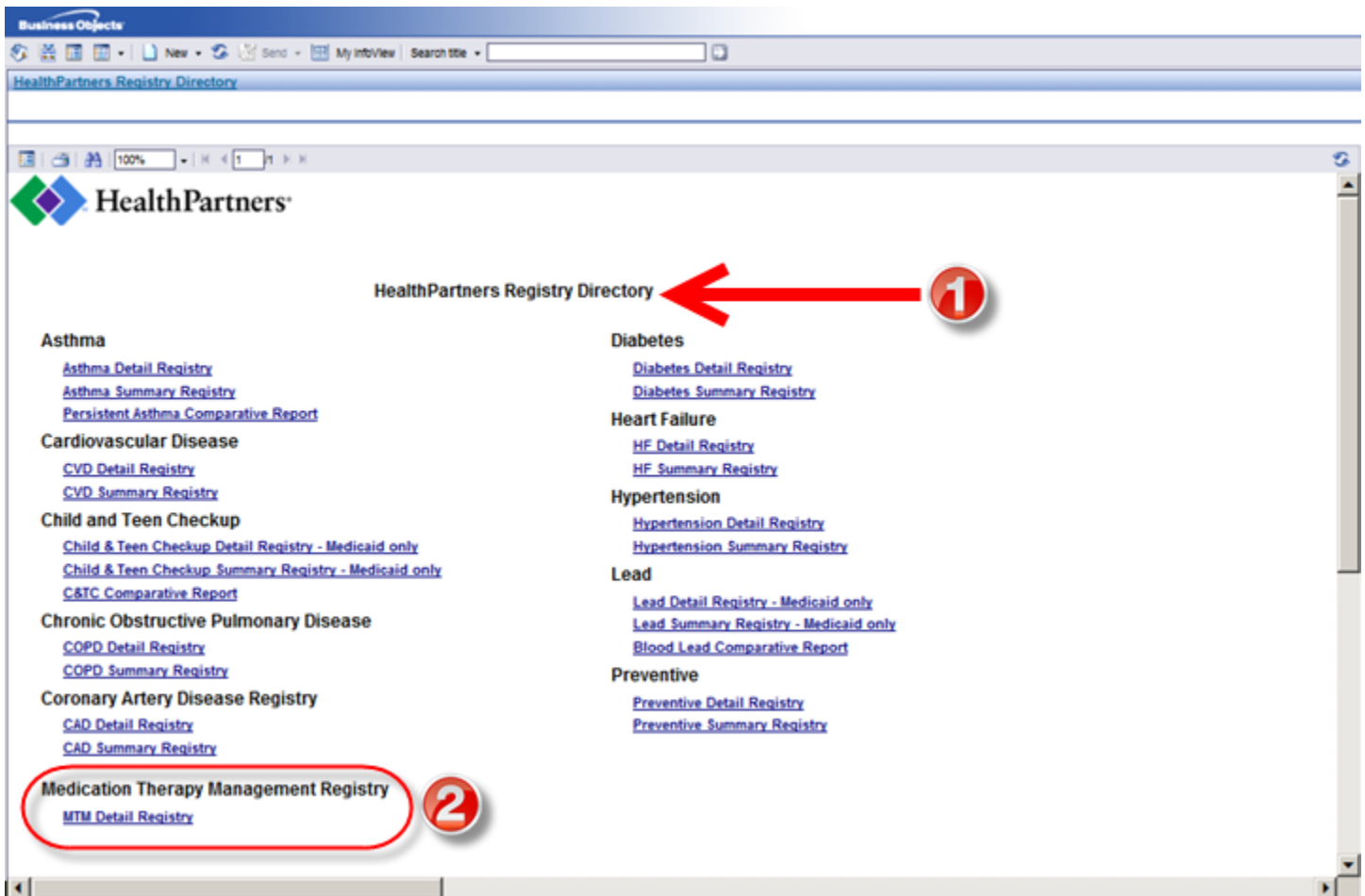
1. From the drop down arrow, select "**Registry Reports**"
2. Click Go
   - *Note: If you do not see registry access please email mtmsupport@healthpartners.com*
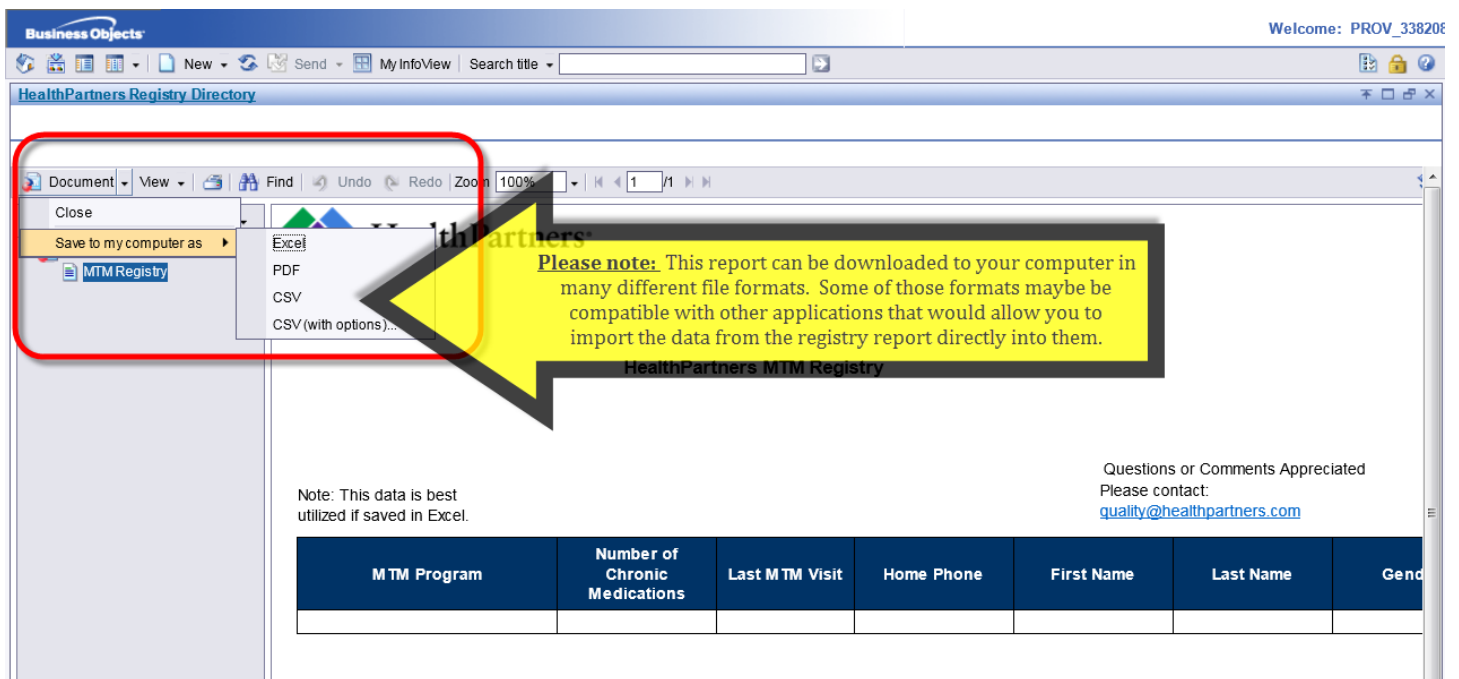
1. A new page will open called "**Business Objects**". Your Pharmacy Name should appear before "**Registry Directory**".
2. Click on "**MTM Detail Registry**"
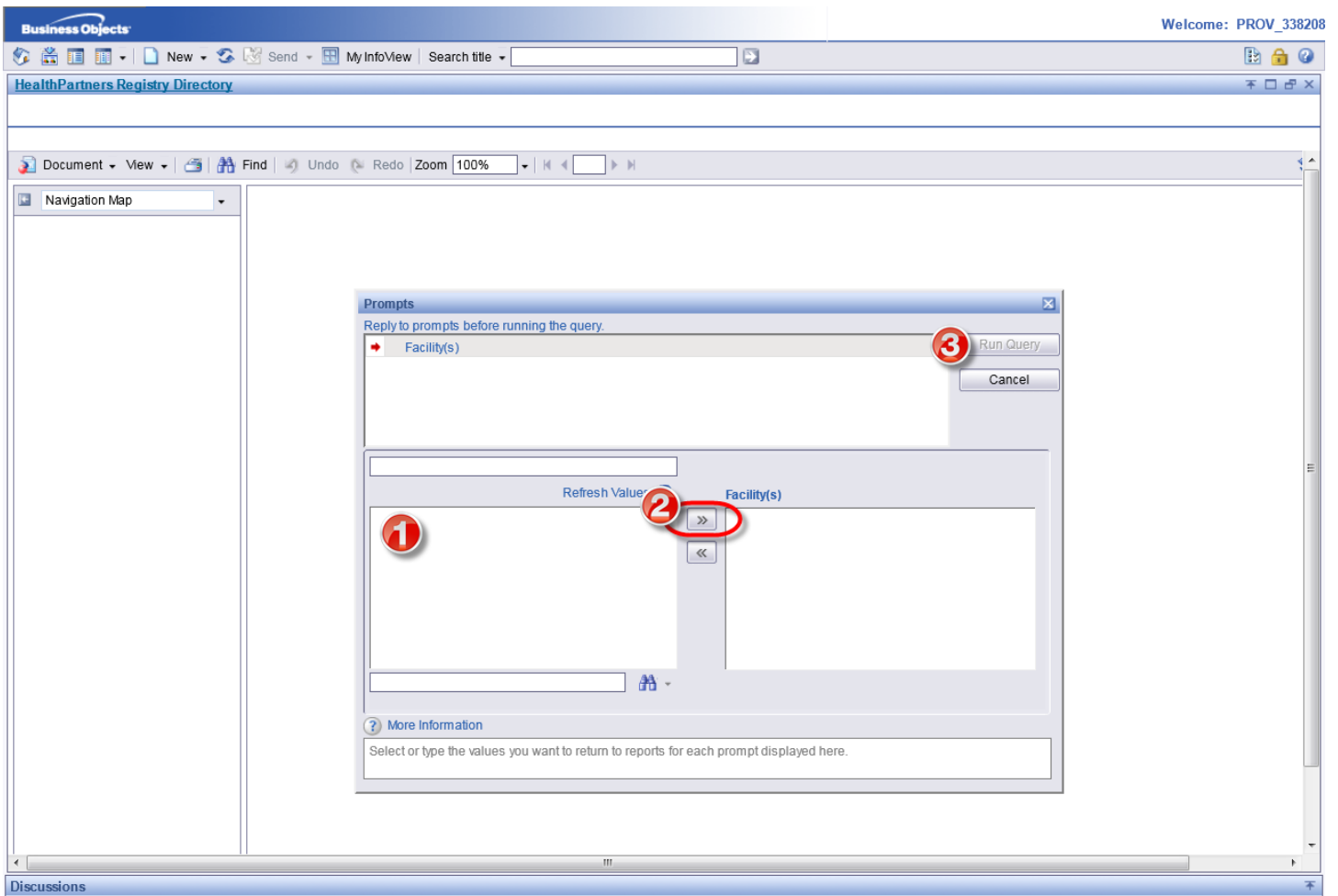
1. In the left column, find your facility (there may only be 1 option available). Once you find your facility, click on the name to highlight.
2. Click **»** right arrows to add your facility to the right column
3. Click on "**Run Query**"
    - Please note: you will have to do this process over each time you need to create a registry.

Please note: This report can be downloaded to your computer in many different file formats. Some of those formats maybe be compatible with other applications that would allow you to import the data from the registry report directly into them.

HealthParters MTM Registry

Note: This data is best utilized if saved in Excel.

Questions or Comments Appreciated
Please contact:
quality@healthpartners.com

MTM Program	Number of Chronic Medications	Last MTM Visit	Home Phone	First Name	Last Name	Gend

Below is more detail on some of the report columns and what they mean:

- **MTM Program:** The specific MTM program that the member is a part of. For more details about the various programs please visit: https://www.healthpartners.com/provider-public/pharmacy-services/mtm-services/rxcheckup-program-details

- **Number of Chronic Medications:** The number of medications (based upon class of medication) with >45 days supply filled in the previous 6 months according to HealthPartners prescription claims

- **Last MTM Visit:** This indicates the date of the last paid claim for an MTM visit (note that claims data may lag by several months)

- **Heart Disease, Diabetes, Asthma columns:** We have received medical and/or prescription claims data indicating the member has one or more of these conditions.

- **High Risk Polypharmacy:** We have received medical and prescription claims indicating 7 or more chronic medication AND a hospitalization in the previous 12 months OR no primary care provider office visit in the previous 12 months

- **Hospitalization within 1 year:** We have received medical claims indicating hospitalization within the previous 12 months

- **High Risk Diabetes, High Risk Heart Disease:** We have received medical and/or prescription claims data indicating the member has diabetes and/or heart disease and have been stratified at high risk when compared to the rest of diabetes/heart disease population.

- **Formulary:** The name of the HealthPartners formulary this member is subject to. HealthPartners formularies can be accessed at: https://www.healthpartners.com/provider-public/pharmacy-services