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Monday – Friday
8 a.m. – 4 p.m. CT
952-883-7505
855-699-6694

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Log on now

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Welcome to the provider portal

MSHO Model of Care Training The [MSHO \(Minnesota Senior Health Options\) Model of Care training document](#)  describes the coordination of care and the structure needed to provide services and care for the MSHO population. CMS (Centers for Medicare and Medicaid Services) and DHS (Department of Human Services) requires providers to complete the Model of Care Training annually.

Looking for Remittances (check payment details), claims, or eligibility?

Register today for your provider portal account to access links to these applications and more. Best part, it's free!

Web Page: www.healthpartners.com/provider

1. Login to the provider portal

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Welcome Provider

Applications

Remittance Inquiry

- Remittance Inquiry
- Eligibility Inquiry
- Account Maintenance
- Account Maintenance- View Only
- Case Registry Referrals
- Claim Estimator
- Claim Status Inquiry
- Diagnostic Imaging Program
- Formulary By Member
- Help File - Administration
- Mailbox Advanced View
- Mailbox Limited View
- Practitioner ID Inquiry
- Prior Auth Request
- Provider Data Profiles
- Referral Dictionary Inquiry
- Referral Dictionary Maint
- Referral Maintenance
- Referral/Auth Inquiry
- Registry Reports**
- Reports Administration
- Support Center Administration
- Support Center Administration(New)

Look
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ADVANCED PAYMENT TAX CREDIT (APTC) - Information regarding the APTC tax credit and claims processing.

[ADVANCED PAYMENT TAX CREDIT](#)

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Details?

... links from your Applications menu located in the

portal account?

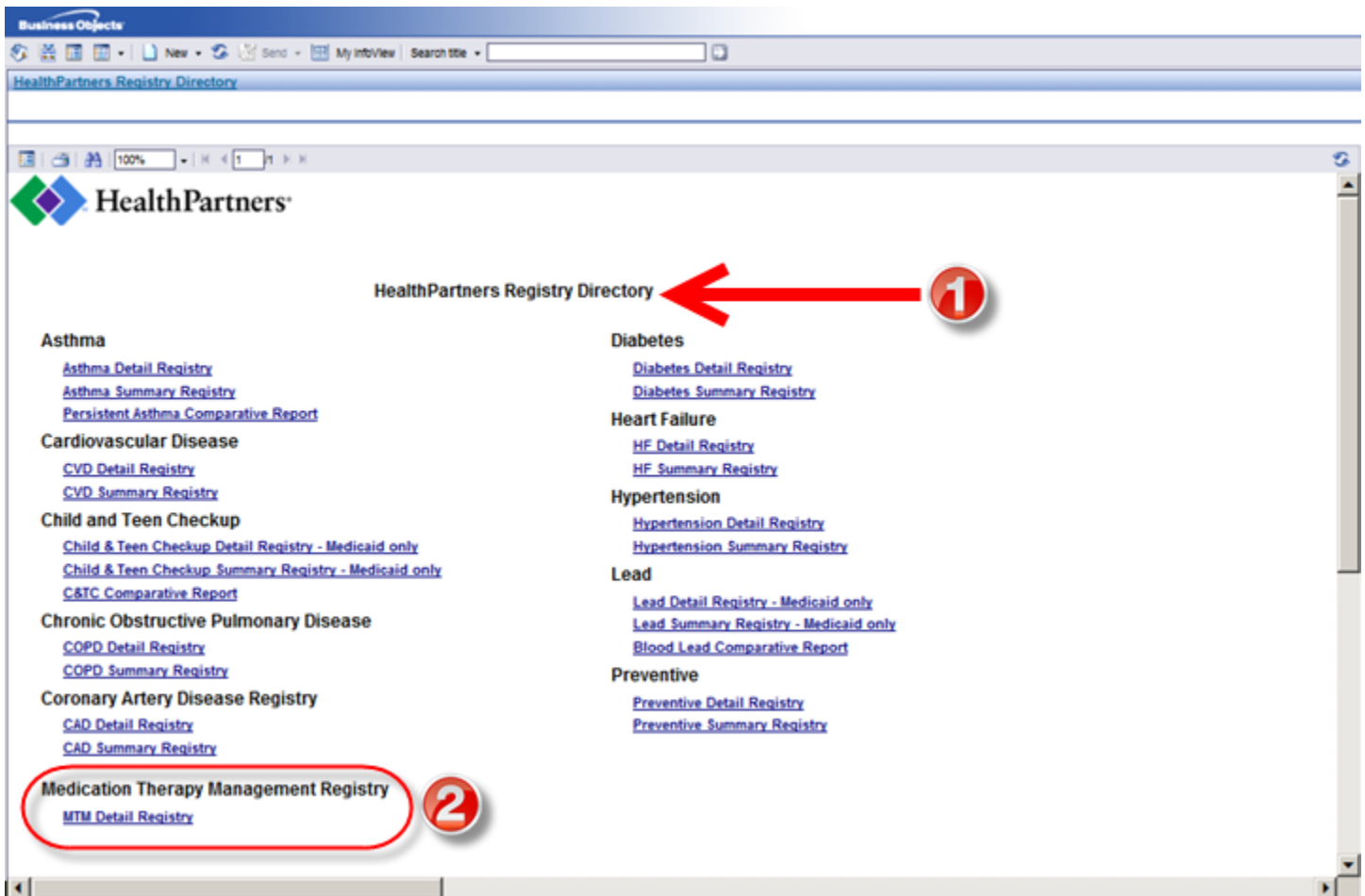
...ly add Tax ID/ NPIs using the Account
...enables delegates to view the current secure
...stance.

... policy updates, notifications, and more.

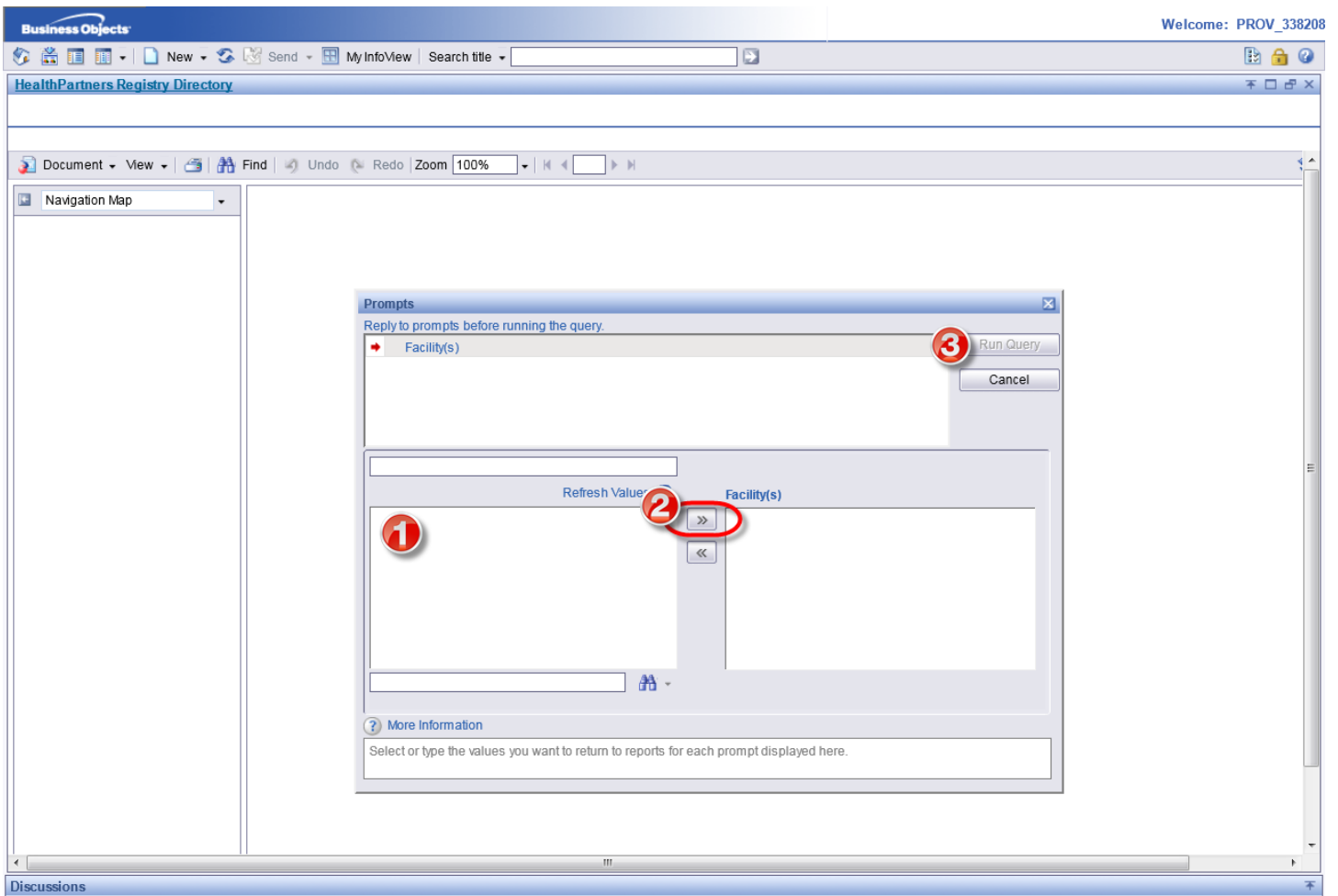
...tion

1. From the drop down arrow, select “**Registry Reports**”
2. Click Go

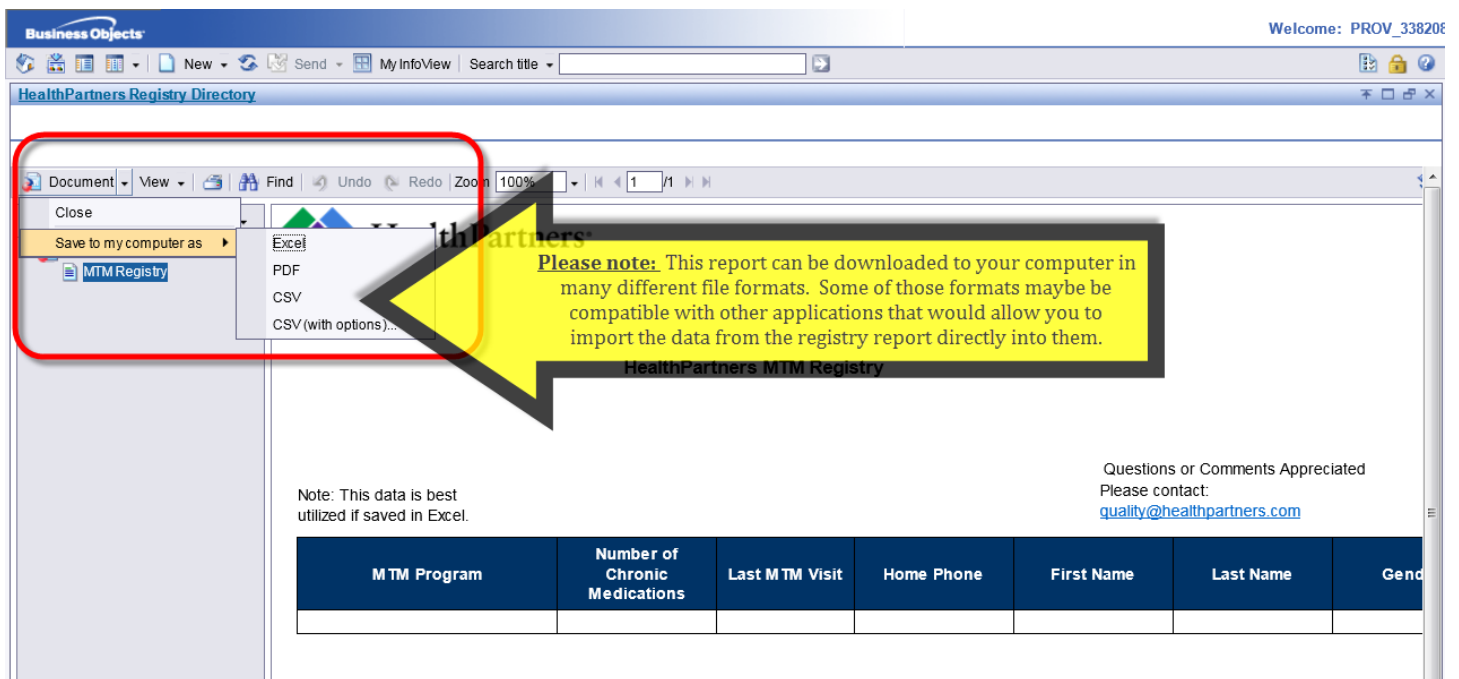
- Note: If you do not see registry access please email mtmsupport@healthpartners.com



1. A new page will open called “**Business Objects**”. Your Pharmacy Name should appear before “**Registry Directory**”.
2. Click on “**MTM Detail Registry**”



1. In the left column, find your facility (there may only be 1 option available). Once you find your facility, click on the name to highlight.
2. Click » right arrows to add your facility to the right column
3. Click on **“Run Query”**
 - Please note: you will have to do this process over each time you need to create a registry.



Business Objects | Welcome: PROV_33820E

HealthPartners Registry Directory

Document | View | Find | Undo | Redo | Zoom | 100%

Close | Save to my computer as | MTM Registry

Excel
PDF
CSV
CSV (with options)...

Please note: This report can be downloaded to your computer in many different file formats. Some of those formats may be compatible with other applications that would allow you to import the data from the registry report directly into them.

HealthPartners MTM Registry

Note: This data is best utilized if saved in Excel.

Questions or Comments Appreciated
Please contact: quality@healthpartners.com

| MTM Program | Number of Chronic Medications | Last MTM Visit | Home Phone | First Name | Last Name | Gender |
|-------------|-------------------------------|----------------|------------|------------|-----------|--------|
| | | | | | | |

Below is more detail on some of the report columns and what they mean:

- **MTM Program:** The specific MTM program that the member is a part of. For more details about the various programs please visit: <https://www.healthpartners.com/provider-public/pharmacy-services/mtm-services/rxcheckup-program-details>
- **Number of Chronic Medications:** The number of medications (based upon class of medication) with >45 days supply filled in the previous 6 months according to HealthPartners prescription claims
- **Last MTM Visit:** This indicates the date of the last paid claim for an MTM visit (note that claims data may lag by several months)
- **Heart Disease, Diabetes, Asthma columns:** We have received medical and/or prescription claims data indicating the member has one or more of these conditions.
- **High Risk Polypharmacy:** We have received medical and prescription claims indicating 7 or more chronic medication AND a hospitalization in the previous 12 months OR no primary care provider office visit in the previous 12 months
- **Hospitalization within 1 year:** We have received medical claims indicating hospitalization within the previous 12 months
- **High Risk Diabetes, High Risk Heart Disease:** We have received medical and/or prescription claims data indicating the member has diabetes and/or heart disease and have been stratified at high risk when compared to the rest of diabetes/heart disease population.
- **Formulary:** The name of the HealthPartners formulary this member is subject to. HealthPartners formularies can be accessed at: <https://www.healthpartners.com/provider-public/pharmacy-services>