



Applying for HealthPartners Clinics Financial Assistance Program

The HealthPartners Clinics Financial Assistance Program (FAP) is offered to help patients who have trouble paying their medical bills. It includes a discount program for eligible patients as well as a payment plan option. FAP Eligibility is based on income, assets, liabilities, and family size. To be eligible for FAP assistance the patient must first apply for and use all government program assistance.

Your application for the FAP will not be complete until the below information is provided:

- A copy of your last federal tax return
- Copies of your two most recent pay stubs or earning statements
- A copy of your most recent award sheet if you are currently receiving disability income
- An *Income Earnings Statement* from the Social Security Administration if you did not file tax forms last year
 - You can reach the Social Security Administration at 800-772-1213
- A copy of your Minnesota Health Care Program application approval/denial letter if you are currently or were previously uninsured

Your application will be denied if the above documentation is not provided within 15 days. You may drop your application off at a HealthPartners clinic or submit it one of the following ways:

U.S. Postal Mail:

HealthPartners
Mail Stop: 25508B
P.O. Box 1309
Minneapolis, MN 55440-8725

E-Mail:

HPMGFinancialCounselor@HealthPartners.com

Fax:

952-883-9620

Your completed application will be compared with federal economic guidelines. We will send you a letter about your application in 10 –14 days.

If your application is denied and you have an outstanding balance, you must make payment arrangements or your future access to HealthPartners Clinics may be restricted. If you are uninsured, you will be required to make a down-payment prior to your appointment.

We have representatives available by appointment at clinic locations to assist with completion of the Minnesota Health Care Program or HealthPartners Clinics Financial Assistance application. If you have questions regarding the HealthPartners Clinics Financial Assistance Program or the status your application, please contact HealthPartners Clinics Patient Accounting at 651-265-1999 (877-655-2669) and ask to speak with a Financial Counselor.