



HealthPartners Inspire (SNBC) FAQ Special Needs BasicCare (effective 7/1/16)

HealthPartners is pleased to be expanding our Medical Assistance (Medicaid) health plan program offering in 2016 by providing a top-quality solution for people with Special Needs BasicCare (SNBC).

Effective July 1, 2016, we will be a health plan option in 27 counties in the central, northeast and northwest regions of the state in Aitkin, Becker, Benton, Carlton, Cass, Chisago, Clay, Cook, Crow Wing, Kittson, Koochiching, Lake, Mahnomen, Marshall, Mille Lacs, Norman, Otter Tail, Pennington, Pine, Polk, Red Lake, Roseau, Saint Louis, Sherburne, Stearns, Wilkin, and Wright counties.

As of January 1, 2017, we will be a health plan option in 7 counties in the metropolitan area in Anoka, Carver, Dakota, Hennepin, Ramsey, Scott and Washington counties.

This expansion is the result of changes DHS has made to the health plan options throughout the state.

Q: Is HealthPartners one of the 2016 health plan options for Special Needs BasicCare enrollees on July 1, 2016?

A: Effective July 1, 2016 HealthPartners health plan is an option for enrollees residing in 27 counties in the central, northeast and northwest regions of the state.

Q: Why are these changes happening?

A: The State of Minnesota Department of Human Services (DHS) has changed the health plan options for SNBC enrollees in counties in the central, northeast and northwest regions of the state starting in July 2016.

Q: When will enrollees receive notice from the State about their 2016 health plan options?

A: Enrollees in the 27 non-metro counties received notification from DHS beginning mid-May about their health plan options. The DHS notice identifies which health plan options will be available in 2016 and provides instructions on how to select a 2016 health plan. Enrollees can call their current health plan or the Disability Linkage Line to ask questions.

Q: What happens if enrollees don't select a health plan?

A: There are at least two health plan options for enrollees in HealthPartners SNBC service area, effective July 1. If the enrollee's current health plan is offered in their county in 2016, they do not need to do anything to stay enrolled in their current plan. If their current health plan is NOT offered in their county in 2016 and they take no action, they will be enrolled at random to a plan offering in the county. Enrollees may call to check and see if their current clinic and physician are in their new health plan's network of providers.

Q: When is the latest that enrollees can be seen and covered under their current health plan?

A: Enrollees' current health plan will be effective until June 30, 2016.

Q: Who should enrollees call if they have questions?

A: DHS will provide enrollees with information about their options for 2016. Here is additional contact information for health plans and DHS:

- HealthPartners SNBC Sales: 952-967-1264 or 1-888-347-7264
- Medica 952-992-2030 or 1-800-266-2157
- UCare: 612-676-3554 or 1-800-707-1711
- Disability Linkage Line: 1-866-333-2466

Please contact your HealthPartners contract manager or service specialist with additional questions.