2016 Clinical Indicators Report
2015/2016 Results

The Clinical Indicators Report features comparative provider performance on measures of clinical quality, patient experience and affordability.
November 2016

Dear friends and colleagues,

Welcome to the HealthPartners 2016 Clinical Indicators Report. This report continues our commitment to the Triple Aim of improving health, experience and cost and the transparent reporting of meaningful measures that reflect the quality of care delivered to our members and patients by our community of providers.

During the years this report has been distributed, we have seen consecutive year-over-year improvement in quality measures due to the impressive work by provider groups focused on quality and effectiveness of care. However, there is still much work to be done. In particular, in the last several years we have seen a national trend towards steady or declining rates on major preventive care screenings including chlamydia, as well as breast, cervical, and colorectal cancer. This trend serves as a call to action to find innovative ways to improve the health of our population and reverse this course. Your partnership and commitment to achieving the Triple Aim in the everyday care of your patients has a significant impact on our members, their families and our communities.

The goal of these measures is to align with and support efforts that are important to our community and the overall health of the population. In collaboration with Minnesota Community Measurement, our measures overlap with the Healthcare Effectiveness Data and Information Set (HEDIS). This combines local and national sources to create a broad list of quality measures that reflect better care for our members and patients and improved outcomes for the populations we serve.

This report would not be possible without the trust, engagement and partnership of all the provider groups that care for our members. Going forward we will continue to improve and innovate by partnering with these groups to strive for the best health and experience of care at the most affordable cost, which is the value our members deserve and expect.

On behalf of HealthPartners and our members, thank you for your ongoing dedication and proven ability to improve the health of our community.

Sincerely,

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2016 CLINICAL INDICATORS REPORT

2015/2016 Results

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# 2016 Clinical Indicators Report

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Identification of measures, or elements of measures that are consistent with HEDIS measurement specifications
INTRODUCTION

Purpose

This annual Clinical Indicators Report features comparative provider performance on measures of clinical quality, patient experience and affordability. The Triple Aim approach improves the health of the population, enhances the patient experience of care and helps make care more affordable. Measurement results displayed relate to preventive and chronic care, behavioral health, pharmacy, specialty care, hospital care and total cost of care. The primary purpose is to provide valid and reliable information for providers to use in their efforts to improve patient care and outcomes.

Content

This year’s Clinical Indicators Report includes comparative provider performance on 94 measures. Rates are reported by primary provider group, specialty provider group, pharmacy or hospital. The HealthPartners Partners in Excellence (PIE) program recognizes providers with consistent high performance in the areas of Care for Chronic Conditions, Staying Healthy and Care for Illness, and Patient Experience. This year 18 primary care provider groups, 37 specialty care provider groups and 18 pharmacies met one or more PIE targets.

The report includes:

- Measurement definitions and methodologies based on the following categories: chart review (may include data from electronic medical records), administrative data, hybrid (combination administrative and chart review), provider self-reported data, provider survey and member survey
- Graphs of provider rates with 95th percentile confidence intervals, where applicable
- HealthPartners rate: weighted population average for measures that are sampled
- Average group/hospital/pharmacy chain: an average provider group rate (the average of the reported provider groups) is displayed on the graph. The average provider group rate is highlighted to allow for easy comparison.
- Partners in Excellence goals, where applicable
- Identification of measures, or elements of measures, that are consistent with HEDIS measurement specifications
- Index of provider groups, clinics, hospitals and pharmacy chains contributing data to this report

Risk Adjustment

Risk adjustment is considered when developing quality measures. The measurement methodology will describe when case-mix or severity adjustment is applied. Clinical measures are consistent with evidenced-based clinical guidelines. Case-mix and severity is only applied when the guideline specifically defines different treatment protocols or expected outcomes based on variations in the health of the population. For the purpose of comparing provider performance, using the same measurement criteria for all patients produces valid comparative provider results when there is no evidence to suggest there is significant variation in patient populations across our provider groups.

Key Impacts

The following clinical indicators statistically improved from the previous year:

- Body Mass Index (BMI) Assessment - Child and Adolescent
- Alcohol Assessment - Adult - OB/GYN Providers
- Optimal Lifestyle - Adult
- Generic Drug Use - Primary Care
- Generic Drug Use - OB/GYN
- Generic Drug Use - Orthopaedics
- Evidence-Based Cervical Cancer Screening – Primary Care
- Evidence-Based Cervical Cancer Screening – OB/GYN
New Measures

- Antidepressant Medication Management - Pharmacy: percentage of members ages 18 and older who were treated with an antidepressant medication, had a diagnosis of major depression and remained on the medication for 180 days (continuous phase).

- Patient Experience Medication - Coordination of Care (primary care survey measure): measures member satisfaction for those who saw a specialist for any reason in the last year to see if they are satisfied with how their care was coordinated with their primary care physician.

- Total Cost of Care - the following additional specialties are included in this year’s report:
  - Allergy & Immunology
  - Dermatology
  - Endocrinology
  - Gastroenterology
  - Neurology
  - Podiatry
  - Pulmonary Medicine
  - Rheumatology
  - Surgery
  - Urology

Retired Measures

- Patient Experience Medication - Pharmacy (survey measure): measures member satisfaction for the following questions: 1) How satisfied are you with your pharmacy on the advice and explanation provided by your pharmacist about your medications? 2) How much has the pharmacist helped you think of ways to remember to take your medicine?

Measurement Changes

- ICD-10: code sets for all measures were updated to include ICD-10 diagnosis codes.

- Low Back Pain: an exclusion for prior significant use of narcotics was eliminated.

Participating Providers

Rates are displayed for HealthPartners provider groups based on patient volume, Partners in Excellence program participation, geographic location and strategic relationship with HealthPartners. Primary care provider groups included in this year’s Clinical Indicators Report serve over 90 percent of HealthPartners membership.

Data Display

Each graph displays provider group performance (lighter green bars) and average group performance (darker green bar). Comparative provider data are only made available for a sample size or population denominator of at least 30. If the measure is included in the Pharmacy Partners in Excellence program, target performance is indicated by the dashed black lines. While health plan rates provided on the measure description pages are weighted as described within the measure, the average medical group bar on the graphs represents the unweighted average performance of the displayed provider groups only.

The upper and lower confidence intervals represent the 95th percentile confidence intervals. In addition, for all hybrid measures (those that include chart review), a finite population correction factor is used to best account for the percentage of the total of a provider group’s population that the sample represents. For example, when calculating the Optimal Health Management for Severe Mental Illness measure, a group whose sample collected approaches the entire HealthPartners measure eligible population at that group will have a very narrow confidence interval. If
the entire HealthPartners measure eligible population of that group is used, there will be no confidence interval. This reflects more confidence that the rate derived from the sample actually constitutes the true rate for their full population. Graphs using a finite population correction factor will include a footnote indicating this application.

The 2016 Clinical Indicators Report Technical Supplement is available online and includes measurement detail, optimal component rates and trended plan rates over time. The 2016 Clinical Indicators Report and Technical Supplement are both available at healthpartners.com/quality.
ATTENTION DEFICIT HYPERACTIVITY DISORDER (ADHD)
Follow-Up Visit after New Medication
January 1, 2015 – December 31, 2015

Description
The percentage of children ages six to 17 with an ambulatory prescription dispensed for ADHD medication between January 1, 2015 and December 1, 2015, that had a minimum of one follow-up visit with a practitioner with prescribing authority within 30 days of starting the medication.

Methodology — Administrative
Elements of this measure are consistent with the HEDIS 2016 Follow-Up Care for Children Prescribed ADHD Medication measure and includes all members ages six to 17 years old as of prescription fill date, from Commercial and Medicaid products with a pharmacy benefit who were continuously enrolled for 120 days prior to starting ADHD medication through 30 days after. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the provider group of the practitioner who prescribed the ADHD medication.

Results
Total eligible members 2,141
Members with follow-up visit(s) 924
ADHD Follow-Up Visit Rate 43.2%
ADHD Follow-up Visit after New Medication
1/1/2015-12/31/2015

Percent with Visits within 30 Days

- Fairview Clinics
- Southdale Pediatric Associates, Ltd
- Nystrom & Associates, Ltd
- Children's Health Network
- Park Nicollet Health Services
- HealthPartners Clinics
- Average Group
- Stillwater Medical Group
- Essentia Health - SMDC Health System
- HealthEast
- Allina Health
- CentraCare Health
- Entira Family Clinics
ANTIDEPRESSANT MEDICATION MANAGEMENT
May 1, 2014 – December 31, 2015

Description
The percentage of members ages 18 and older who were treated with an antidepressant medication, had a diagnosis of major depression and remained on the medication for 90 days (acute phase) and 180 days (continuous phase).

This measure is consistent with the HEDIS 2016 Antidepressant Medication Management measurement specifications.

Methodology — Administrative
This measure includes all members ages 18 and older as of April 30, 2015, from all products with a pharmacy benefit who were continuously enrolled for 105 days prior to the prescription start date through 231 days after. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the provider group of the practitioner, regardless of specialty, who diagnosed the new episode of depression.

Results
Total eligible members 8,072
Members remaining on medication for 90 days (acute phase) 5,791
Members remaining on medication for 180 days (continuation phase) 4,442

Antidepressant Medication Management Rate - Acute Phase 71.7%
Antidepressant Medication Management Rate - Continuation Phase 55.0%
Antidepressant Medication Management
5/1/2014 - 12/31/2015

Percent Managed
- Acute Phase (90 days)
- Continuation Phase (180 days)
INITIATION AND ENGAGEMENT OF ALCOHOL AND OTHER DRUG DEPENDENCE TREATMENT
January 1, 2015 – December 31, 2015

Description
The percentage of members ages 13 and older who were diagnosed with a new episode of alcohol or other drug (AOD) dependence who initiated treatment through an inpatient AOD admission, outpatient visit, intensive outpatient encounter or partial hospitalization within 14 days of diagnosis (initiation) and had two or more additional services with an alcohol or other drug dependence diagnosis within 30 days of the initiation visit (engagement).

Methodology — Administrative
This measure is consistent with the HEDIS 2016 Initiation and Engagement of Alcohol and Other Drug Dependence Treatment measurement specifications and includes all members ages 13 and older as of December 31, 2015, from all products who were continuously enrolled for 60 days prior to the new AOD diagnosis through 44 days after. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the provider group or hospital of the practitioner who diagnosed the new episode of AOD dependence.

Results

Members Attributed to Provider Groups
Total eligible members 4,361
Members initiating treatment within 14 days of diagnosis 736
Members engaged in treatment within 30 days of initiation visit 343
Initiation of AOD Treatment Rate 16.9%
Engagement of AOD Treatment Rate 7.9%

Members Attributed to Chemical Dependency Programs
Total eligible members 671
Members initiating treatment within 14 days of diagnosis 305
Members engaged in treatment within 30 days of initiation visit 245
Initiation of AOD Treatment Rate 45.5%
Engagement of AOD Treatment Rate 36.5%

Members Attributed to Hospitals
Total eligible members 4,759
Members initiating treatment within 14 days of diagnosis 2,442
Members engaged in treatment within 30 days of initiation visit 846
Initiation of AOD Treatment Rate 51.3%
Engagement of AOD Treatment Rate 17.8%
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment
Primary Care and Behavioral Health Provider Groups
1/1/2015 - 12/31/2015

Initiation - treatment initiated within 14 days of diagnosis
Engagement - Initiation plus two additional follow-up visits within 30 days

Percent Initiation and Engagement

Canvas Health, Inc - BH
Options Family & Behavior Services - BH
Nystrom & Associates, Ltd - BH
HealthPartners Clinics - BH
Minnesota Mental Health Clinics - BH
HealthPartners Clinics - NBH
University of MN Physicians - NBH
Fairview Clinics - NBH
Allina Health - BH
Allina Health - NBH
CLUES Chicanos Latinos Unidos En Servicio - NBH
Average Group
HealthPartners Central Minnesota Clinics, Inc - NBH
North Memorial Health Care - NBH
HealthEast - NBH
Park Nicollet Health Services - BH
Park Nicollet Health Services - NBH
Entira Family Clinics - NBH
Interventional Spine and Pain Physicians, PA - NBH
Stone Creek Psychiatry, LLC - BH
Stillwater Medical Group - NBH
Essentia Health - SMDC Health System - NBH
Medical Advanced Pain Specialists - NBH

HealthPartners Clinical Indicators Report — 2015/2016 Results

BH - Behavioral Health Provider Group
NBH - Non-Behavioral Health Provider Group
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment Chemical Dependency Programs  
1/1/2015 - 12/31/2015

- Hazelden Betty Ford Foundation
- Conceptual Counseling
- Specialized Treatment Services, Inc
- Meridian Behavioral Health, LLC
- Center for Alcohol & Drug Treatment
- Living Free Recovery Services
- Average Group
- Avalon Programs, LLC
- We Care Counseling Center
- Haven Chemical Health Systems
- Club Recovery, LLC
- C.R.E.A.T.E., Inc
- Anthony Louis Center
- River Ridge Treatment Center
- Park Avenue Center
- Riverplace Counseling Center

Initiation - treatment initiated within 14 days of diagnosis
Engagement - Initiation plus two additional follow-up visits within 30 days
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment Hospitals
1/1/2015 - 12/31/2015

Initiation - treatment initiated within 14 days of diagnosis
Engagement - Initiation plus two additional follow-up visits within 30 days
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment
Hospitals - Initial Diagnosis Location
1/1/2015 - 12/31/2015

Percent by Category

Abbott Northwestern Hospital
Central Minnesota Emergency Physicians
Effective Living Center, Inc - St. Paul
Emergency Care Consultants, PA
Emergency Physicians, PA
Fairview Lakes Regional Medical Center
Fairview Ridges Hospital
Fairview Southdale Hospital
Fairview University Medical Center
HealthEast St. John's Hospital
HealthEast St. Joseph's Hospital
HealthEast Woodwinds Hospital
Hennepin County Medical Center
Hudson Hospital - Critical Access
Maple Grove Hospital
Mercy Hospital
Minnesota Teen Challenge
North Memorial Medical Center
Nystrom & Associates, Ltd
Park Nicollet Methodist Hospital
Regions Hospital
St. Cloud Hospital
St. Francis Regional Medical Center
St. Mary's Medical Center Acute Care
United Hospital
Unity Hospital
Valhalla Place, Inc - Brooklyn Park

Groups sorted alphabetically

HealthPartners Clinical Indicators Report — 2015/2016 Results
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FOLLOW-UP AFTER HOSPITALIZATION FOR MENTAL ILLNESS
January 1, 2015 – December 31, 2015

Description
The percentage of members ages six and older who were hospitalized for treatment of selected mental health disorders in 2015, who were seen on an outpatient basis or were in intermediate treatment with a mental health provider within seven days of discharge.

Methodology — Administrative
This measure is consistent with the HEDIS 2016 Follow-Up after Hospitalization for Mental Illness measurement specifications and includes all members ages six years and older as of discharge date from all products who were continuously enrolled for 30 days after hospital discharge date. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the hospital from which they were discharged.

Results

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>1,917</td>
</tr>
<tr>
<td>Members with follow-up visit(s)</td>
<td>1,233</td>
</tr>
<tr>
<td>Follow-Up Visit Rate</td>
<td>64.3%</td>
</tr>
</tbody>
</table>
OPTIMAL HEALTH MANAGEMENT FOR SEVERE MENTAL ILLNESS
January 1, 2015 – December 31, 2015

Description
The percentage of members ages 18 to 65 by December 31, 2015, who have a diagnosis of schizophrenia or bipolar disorder and had at least one fill of an antipsychotic or mood stabilizer medication and have documentation of optimal care.

Methodology — Hybrid
This measure includes members from all products who were continuously enrolled from January 1, 2015 to December 31, 2015, who had a clinic visit in 2015 and were prescribed an antipsychotic or mood stabilizer in 2015. Population identification is based on claim and membership databases. This measure includes a random sample of 66 members (60 + 10% oversample) per medical group. Members are attributed to the provider group with the most office visits during the measurement year. If no office visit, members are attributed to the provider group of the practitioner who prescribed the antipsychotic or mood stabilizer medication.

Results*

<table>
<thead>
<tr>
<th></th>
<th>Behavioral Health</th>
<th>Non-Behavioral Health</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>1,338</td>
<td>585</td>
<td>753</td>
</tr>
<tr>
<td>Members sampled</td>
<td>693</td>
<td>429</td>
<td>264</td>
</tr>
<tr>
<td>Members optimally managed</td>
<td>250</td>
<td>132</td>
<td>118</td>
</tr>
<tr>
<td><strong>Members Optimally Managed</strong></td>
<td><strong>38.8% (± 4.7)</strong></td>
<td><strong>31.0% (± 4.7)</strong></td>
<td><strong>44.8% (± 7.6)</strong></td>
</tr>
</tbody>
</table>

Completion Rate by Individual Component

<table>
<thead>
<tr>
<th>Component</th>
<th>Behavioral Health</th>
<th>Non-Behavioral Health</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tobacco Assessment (in 2015)</td>
<td>94.7% (± 2.3)</td>
<td>99.3% (± 0.8)</td>
<td>97.3% (± 1.1)</td>
</tr>
<tr>
<td>BMI Assessment (in 2015)</td>
<td>80.6% (± 4.0)</td>
<td>94.6% (± 2.6)</td>
<td>88.4% (± 2.3)</td>
</tr>
<tr>
<td>Alcohol Assessment (in 2015)</td>
<td>79.1% (± 4.1)</td>
<td>85.0% (± 5.4)</td>
<td>82.4% (± 3.5)</td>
</tr>
<tr>
<td>Blood Pressure (in 2015)</td>
<td>85.8% (± 3.5)</td>
<td>99.6% (± 0.5)</td>
<td>93.6% (± 1.6)</td>
</tr>
<tr>
<td>LDL Screening (in 2015)</td>
<td>45.0% (± 5.1)</td>
<td>61.9% (± 7.3)</td>
<td>54.5% (± 4.7)</td>
</tr>
<tr>
<td>Fasting Glucose or HbA1c [if diabetes] (in 2015)</td>
<td>52.2% (± 5.1)</td>
<td>70.3% (± 7.0)</td>
<td>62.4% (± 4.5)</td>
</tr>
</tbody>
</table>

* All rates are weighted by the eligible population of the provider groups displayed.
Optimal Health Management for Severe Mental Illness
1/1/2015 - 12/31/2015

Percent Reaching All Targets

Fairview Clinics - NBH
Park Nicollet Health Services - NBH
HealthPartners Clinics - NBH
Allina Health - BH
Allina Health - NBH
Average Group
Minnesota Mental Health Clinics - BH
Park Nicollet Health Services - BH
Nystrom & Associates, Ltd - BH
HealthPartners Clinics - BH
BHSI, LLC - BH
Psych Recovery, Inc - BH
Associated Clinic of Psychology - BH

Confidence Interval
Finite population correction factor applied

BH - Behavioral Health Provider Group
NBH - Non-Behavioral Health Provider Group
DIABETIC EYE EXAM
January 1, 2015 – December 31, 2015

Description
The rate represents the percentage of members with diabetes (Type 1 and Type 2) who had a retinal eye exam performed in the measurement year.

Methodology — Administrative
This measure is consistent with the HEDIS 2016 Comprehensive Diabetes Care measurement specifications and includes members ages 18 to 75 years as of December 31, 2015, from all products who were continuously enrolled from January 1, 2015 to December 31, 2015, and who had during the measurement year or year prior:

- two or more encounters in an ambulatory, non-acute inpatient or emergency room setting, or
- one or more encounters in an acute inpatient setting with a diagnosis of diabetes, or
- who were dispensed insulin or oral hypoglycemic prescriptions.

Population identification is based on pharmacy, claim and membership databases. Members are attributed to the provider group with the most office visits for diabetic care in the measurement year.

Note: the health plan HEDIS rate reflects a sample population and includes chart review while this is an administrative measure that includes total eligible members.

Results

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>25,871</td>
</tr>
<tr>
<td>Members with eye exam</td>
<td>13,952</td>
</tr>
<tr>
<td>Diabetic Eye Exam Rate</td>
<td>53.9%</td>
</tr>
</tbody>
</table>
Diabetic Eye Exam
1/1/2015-12/31/2015

Part 1 of a 2 Part Graph

Percent with Eye Exam

Lakewood Clinic
NorthPoint Health & Wellness Center
HealthPartners Central Minnesota Clinics, Inc
Essentia Health - Innovis Health, LLC
HealthPartners Clinics
Integrity - St. Cloud
Mayo Clinic
CentraCare Health
Hennepin County Medical Center
Grand Itasca Clinic & Hospital
Essentia Health - SMDC Health System
France Avenue Family Physicians, PA
United Family Medicine
St. Luke’s Clinics
Mayo Clinic Health System - Red Wing
North Memorial Health Care
Park Nicollet Health Services
Unity Family Healthcare
Winona Health Services
Essentia Health - St. Joseph's Medical Center
Stillwater Medical Group
Entira Family Clinics
Allina Health
University of MN Physicians
North Clinic, PA
Burnsville Family Physicians, PA
Mankato Clinic, Ltd
Sanford Health - Fargo
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Diabetic Eye Exam
1/1/2015-12/31/2015

Part 2 of a 2 Part Graph

Percent with Eye Exam
BODY MASS INDEX (BMI)
January 1, 2015 – December 31, 2015

Description
The rate represents the percent of enrolled members with a documented BMI value in the medical record (BMI Assessment) in the measurement year.

Methodology — Hybrid
Elements of this measure are consistent with the HEDIS 2016 Adult BMI assessment specifications. This measure includes members from all products and all ages three and older who were continuously enrolled from January 1, 2015 to December 31, 2015, who had a clinic visit in 2015. Population identification is based on claim and membership databases. The sample includes members from the adult and child and adolescent preventive services measures.

BMI Assessment - Adult: the percentage of members ages 19 and older within the sample with a documented BMI value in the medical record.

BMI Percentile Rate - Child and Adolescent: the percentage of members ages three to 18 within the sample with a BMI percentile or BMI plotted in the medical record, or for members ≥ age 16 with a documented BMI in the medical record.

Results*

<table>
<thead>
<tr>
<th>Description</th>
<th>Value (±)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>371,456</td>
</tr>
<tr>
<td>Members sampled - adult</td>
<td>5,867</td>
</tr>
<tr>
<td>Members with documented BMI</td>
<td>5,304</td>
</tr>
<tr>
<td>BMI Assessment Rate - Adult</td>
<td>89.1% (± 2.1)</td>
</tr>
<tr>
<td>Total eligible members</td>
<td>127,473</td>
</tr>
<tr>
<td>Members sampled - child and adolescent</td>
<td>5,225</td>
</tr>
<tr>
<td>Members with BMI percentile or BMI plotted</td>
<td>4,315</td>
</tr>
<tr>
<td>BMI Percentile Rate - Child and Adolescent</td>
<td>85.6% (± 2.1)</td>
</tr>
</tbody>
</table>

*All rates are weighted by the eligible population of the provider groups displayed.
Body Mass Index (BMI) Assessment - Adult
1/1/2015 - 12/31/2015

Part 2 of a 2 Part Graph

Percent with Assessment

Confidence Interval
Finite population correction factor applied
Body Mass Index (BMI) Assessment - Child and Adolescent
1/1/2015 - 12/31/2015

Part 1 of a 2 Part Graph

- Integrity - Buffalo
- Hennepin County Medical Center
- Fairview Clinics
- St. Luke's Clinics
- CentraCare Health
- Entira Family Clinics
- Baldwin Area Medical Center
- Ilko Family Medicine, PA
- Southdale Pediatric Associates, Ltd
- HealthPartners Clinics
- Edina Sports Health & Wellness, PA
- Avera Health
- Essentia Health - St. Joseph's Medical Center
- Essentia Health - Innovis Health, LLC
- Hudson Physicians
- Northwest Family Physicians, PA
- Apple Valley Medical Clinic, Ltd
- France Avenue Family Physicians, PA
- University of MN Physicians
- Burnsville Family Physicians, PA
- Vibrant Health Family Clinics
- Northfield Hospital Clinics
- Children's Health Network
- Essentia Health - SMDC Health System
- HealthPartners Central Minnesota Clinics, Inc
- Stillwater Medical Group
- St. Paul Family Medical Center
- Olmsted Medical Center Clinics
- Integrity - Northern

Percent with Assessment

Confidence Interval
Finite population correction factor applied
Body Mass Index (BMI) Assessment - Child and Adolescent
1/1/2015 - 12/31/2015

Part 2 of a 2 Part Graph

Percent with Assessment

- Integrity - St. Cloud
- Hutchinson Health
- Average Group
- North Clinic, PA
- Sanford Health - Fargo
- Osceola Medical Center
- North Memorial Health Care
- HealthEast
- St. Croix Regional Medical Center
- Mayo Clinic Health System - Red Wing
- Lakewood Clinic
- Park Nicollet Health Services
- Lakeview Clinic, Ltd
- Allina Health
- Essentia Health - St. Mary's Regional Health Center
- Minnesota Rural Health Cooperative Clinics
- Douglas County Hospital
- AALFA Family Clinic, PA
- Mayo Clinic Health System MN
- Affiliated Community Medical Centers, PA
- Westfields Hospital
- Multicare Associates of the Twin Cities
- Catalyst Medical Clinic
- Amery Hospital & Clinic
- Altru Clinics
- Sanford Health - Sioux Falls
- Ridgeview Clinics
- Advanced Medical Clinic

Confidence Interval
Finite population correction factor applied

HealthPartners Clinical Indicators Report — 2015/2016 Results
24
ALCOHOL ASSESSMENT — ADULT PRIMARY CARE
January 1, 2015 – December 31, 2015

Description
The rate represents the percentage of members ages 19 and older by December 31, 2015, whose alcohol use status is documented in the medical record in the measurement year. Documentation of alcohol assessment must be dated and include the amount and frequency of alcohol use.

Methodology — Chart Review
This measure includes members from all products who were continuously enrolled from January 1, 2015 to December 31, 2015, who had a clinic visit in 2015. Population identification is based on claim and membership databases. The sample includes members from the adult preventive services measure.

Results*

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>365,860</td>
</tr>
<tr>
<td>Members sampled</td>
<td>5,785</td>
</tr>
<tr>
<td>Members with assessment</td>
<td>3,363</td>
</tr>
<tr>
<td>Alcohol Assessment Rate</td>
<td>67.6% (± 2.9)</td>
</tr>
</tbody>
</table>

* All rates are weighted by the eligible population of the provider groups displayed.
Vibrant Health Family Clinics
Olmsted Medical Center Clinics
Hutchinson Health
Integrity - Buffalo
Altru Clinics
HealthEast
CentraCare Health
Essentia Health - Innovis Health, LLC
Douglas County Hospital
Sanford Health - Sioux Falls
Avera Health
Multicare Associates of the Twin Cities
Mayo Clinic Health System MN
Osceola Medical Center
Apple Valley Medical Clinic, Ltd
Mayo Clinic Health System - Red Wing
Affiliated Community Medical Centers, PA
Hudson Physicians
Lakewood Clinic
Northfield Hospital Clinics
North Clinic, PA
Ridgeview Clinics
Baldwin Area Medical Center
Minnesota Rural Health Cooperative Clinics
Integrity - Northern
St. Croix Regional Medical Center
Lakeview Clinic, Ltd
Edina Sports Health & Wellness, PA
Integrity - St. Cloud

Confidence Interval
Finite population correction factor applied
ALCOHOL ASSESSMENT — ADULT OB/GYN
January 1, 2015 – December 31, 2015

Description
The rate represents the percentage of women ages 19 and older by December 31, 2015, whose alcohol use status is documented in the medical record in the measurement year. Documentation of alcohol assessment must be dated and include the amount and frequency of alcohol use.

Methodology — Chart Review
This measure includes women from all products who were continuously enrolled from January 1, 2015 to December 31, 2015, who had a clinic visit in 2015. Population identification is based on claim and membership databases. The sample includes members from the OB/GYN preventive services measure.

Results*

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>71,094</td>
</tr>
<tr>
<td>Members sampled</td>
<td>1,195</td>
</tr>
<tr>
<td>Members with assessment</td>
<td>1,357</td>
</tr>
<tr>
<td>Alcohol Assessment Rate</td>
<td>76.5% (± 3.0)</td>
</tr>
</tbody>
</table>

*All rates are weighted by the eligible population of the provider groups displayed.
OPTIMAL LIFESTYLE — ADULTS
2015 Member Survey

Description
The rate represents the percent of surveyed members who reported adherence with all components of an optimal lifestyle: physical activity, healthy eating, moderate alcohol consumption and non-tobacco use during the past year. Alcohol consumption is excluded from optimal lifestyle calculations for respondents < 21 years old.

Optimal lifestyle is defined as:
• Physical activity for a total of 30 minutes throughout the day for four or more days a week
• Healthy eating of five or more fruits and vegetables in a typical day
• Female respondents who reported consuming seven servings or less of alcohol per week; male respondents who reported consuming 14 servings or less of alcohol per week
• Non-tobacco use

Methodology — Member Survey
Optimal lifestyle status was determined through a mail survey conducted by HealthPartners from October through December 2015. Results were distributed to provider groups second quarter, 2016. The measures include a random sample of commercial members ages 18 years and older from 37 primary care medical groups. The data were weighted to equal sample sizes of 200 for adults and to control for self-reported health status. Members are attributed to the primary care provider group with the most office visits during the measurement year.

Survey Questions
1. Do you do physical activities such as brisk walking, bicycling or gardening for a total of 30 minutes throughout the day for four or more days a week?
2. How many servings of fruits and vegetables do you eat in a typical day?
3. On average, how many alcoholic beverages do you drink in a week?
4. During the past year, have you used tobacco products such as cigarettes, cigars, pipes, snuff or chewing tobacco?

Results*

| Total members completing survey | 6,693 |
| Members with all optimal lifestyles | 677 |
| Optimal Lifestyle Rate | 10.1% (± 0.7) |

Rate by Component

| Physical activity | 74.7% (± 1.0) |
| Healthy eating | 12.3% (± 0.8) |
| Moderate alcohol use | 95.8% (± 0.5) |
| Non-tobacco use | 92.7% (± 0.6) |

1 Derived from tobacco prevalence member survey rates. Graphic display of medical group tobacco prevalence included in Tobacco Use and Cessation section.

* All rates are weighted using graphically displayed provider group populations.
Optimal Lifestyle - Adult
2015 Member Survey

Percent Reaching All Targets

HealthPartners Clinics
Park Nicollet Health Services
North Memorial Health Care
Mayo Clinic
Stillwater Medical Group
HealthEast
Vibrant Health Family Clinics
Entira Family Clinics
Hudson Physicians
Allina Health
Essentia Health - SMDC Health System
Essentia Health - St. Joseph's Medical Center
Westfields Hospital
Lakeview Clinic, Ltd
Minnesota Rural Health Cooperative Clinics
Affiliated Community Medical Centers, PA
North Clinic, PA
Northwest Family Physicians, PA
St. Luke's Clinics
Average Group
HealthPartners Central Minnesota Clinics, Inc
Fairview Clinics
Mayo Clinic Health System WI
CentraCare Health
Hutchinson Health
Ridgeview Clinics
Apple Valley Medical Clinic, Ltd
Douglas County Hospital
Sanford Health - Fargo
Essentia Health - Innovis Health, LLC
Integrity - Buffalo
Multicare Associates of the Twin Cities
Olmsted Medical Center Clinics
Unity Family Healthcare
Mayo Clinic Health System MN
Altru Clinics
Integrity Health Network
Integrity - St. Cloud
St. Croix Regional Medical Center

Confidence Interval

HealthPartners Clinical Indicators Report — 2015/2016 Results
31
Optimal Lifestyle - Adult - Physical Activity
2015 Member Survey

Percent Physically Active

Confidence Interval

HealthPartners Clinical Indicators Report — 2015/2016 Results
32
Optimal Lifestyle - Adult - Healthy Eating
2015 Member Survey

- Park Nicollet Health Services
- HealthPartners Clinics
- North Memorial Health Care
- Mayo Clinic
- Stillwater Medical Group
- HealthEast
- Vibrant Health Family Clinics
- Hudson Physicians
- Entra Family Clinics
- North Clinic, PA
- Essentia Health - SMDC Health System
- Minnesota Rural Health Cooperative Clinics
- HealthPartners Central Minnesota Clinics, Inc
- Allina Health
- Westfields Hospital
- Affiliated Community Medical Centers, PA
- Fairview Clinics
- Average Group
- Lakeview Clinic, Ltd
- Northwest Family Physicians, PA
- Sanford Health - Fargo
- Essentia Health - St. Joseph’s Medical Center
- St. Luke’s Clinics
- Mayo Clinic Health System WI
- Multicare Associates of the Twin Cities
- Integrity - Buffalo
- CentraCare Health
- Ridgeview Clinics
- Douglas County Hospital
- Essentia Health - Innovis Health, LLC
- Hutchinson Health
- Olmsted Medical Center Clinics
- Apple Valley Medical Clinic, Ltd
- Mayo Clinic Health System MN
- Unity Family Healthcare
- Integrity Health Network
- Amery Hospital & Clinic
- St. Croix Regional Medical Center
- Integrity - St. Cloud

Percent Reporting Healthy Eating

Confidence Interval

HealthPartners Clinical Indicators Report — 2015/2016 Results
33
Optimal Lifestyle - Adult - Reporting Moderate to No Alcohol Use
2015 Member Survey

Hudson Physicians
Apple Valley Medical Clinic, Ltd
Olmsted Medical Center Clinics
Altru Clinics
HealthPartners Central Minnesota Clinics, Inc
Hutchinson Health
Northwest Family Physicians, PA
Westfields Hospital
Minnesota Rural Health Cooperative Clinics
CentraCare Health
Mayo Clinic Health System WI
North Memorial Health Care
Unity Family Healthcare
HealthEast
Integrity - St. Cloud
Integrity Health Network
Average Group
Douglas County Hospital
Allina Health
Integrity - Buffalo
Park Nicollet Health Services
Stillwater Medical Group
Essentia Health - Innovis Health, LLC
HealthPartners Clinics
Multicare Associates of the Twin Cities
North Clinic, PA
St. Luke’s Clinics
Sanford Health - Fargo
Lakeview Clinic, Ltd
Affiliated Community Medical Centers, PA
Essentia Health - St. Joseph’s Medical Center
Mayo Clinic
Fairview Clinics
Entira Family Clinics
Mayo Clinic Health System MN
Ridgeview Clinics
St. Croix Regional Medical Center
Vibrant Health Family Clinics
Essentia Health - SMDC Health System

Percent Moderate to No Use

Confidence Interval

HealthPartners Clinical Indicators Report — 2015/2016 Results
34
OPTIMAL LIFESTYLE — CHILDREN
2015 Member Survey

Description
The rate represents the percent of surveyed members who reported adherence with all components of an optimal lifestyle: physical activity, healthy eating and secondhand tobacco exposure during the past year.

Optimal lifestyle is defined as:

- Physical activity for a total of 30 minutes throughout the day for four or more days a week
- Healthy eating of five or more fruits and vegetables in a typical day
- No exposure to secondhand smoke

Methodology — Member Survey
Optimal lifestyle status was determined through a mail survey conducted by HealthPartners from October through December 2015. Results were distributed to provider groups second quarter, 2016. The measures include a random sample of commercial members ages 17 years and younger from 20 primary care medical groups. For the children’s survey, the adult most knowledgeable about the child’s medical care was asked to complete the survey. The data were weighted to equal sample sizes of 100 for children and to control for self-reported health status. Members are attributed to the primary care provider group with the most office visits during the measurement year.

Survey Questions
1. Is your child physically active for a total of 30 minutes throughout the day for four or more days a week?
2. How many servings of fruits and vegetables does your child eat in a typical day?
3. During the past year, have any of your children been exposed to secondhand smoke at home or in day care?

Results*

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total members completing survey</td>
<td>1,845</td>
</tr>
<tr>
<td>Members with all optimal lifestyles</td>
<td>277</td>
</tr>
<tr>
<td>Optimal Lifestyle Rate</td>
<td>12.3% (± 1.5)</td>
</tr>
</tbody>
</table>

Rate by Service

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical activity</td>
<td>95.7% (± 0.9)</td>
</tr>
<tr>
<td>Healthy eating</td>
<td>12.9% (± 1.5)</td>
</tr>
<tr>
<td>No exposure to secondhand smoke</td>
<td>97.3% (± 0.7)</td>
</tr>
</tbody>
</table>

1 Derived from secondhand smoke exposure member survey rates. Graphic display of medical group secondhand smoke exposure is included in Tobacco Use and Cessation section.
* All rates are weighted by the eligible population of the provider groups displayed.
Optimal Lifestyle - Children - Physical Activity
2015 Member Survey

Percent Physically Active

Confidence Interval

HealthPartners Clinical Indicators Report — 2015/2016 Results
Optimal Lifestyle - Children - Healthy Eating
2015 Member Survey

Percent Reporting Healthy Eating

Confidence interval
GENERIC DRUG USE — PRIMARY CARE
January 1, 2016 – June 30, 2016

Description
The rate represents the percentage of all prescriptions filled with generic drugs for HealthPartners members with a drug benefit.

Methodology — Administrative
This measure includes all prescriptions for members with a drug benefit filled between January 1, 2016 and June 30, 2016, whose prescription was filled with a generic drug. This rate is calculated with pharmacy claims data. Members are attributed to the primary provider group of the prescribing physician.

Results*

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total prescriptions</td>
<td>3,575,300</td>
</tr>
<tr>
<td>Generic drug prescriptions</td>
<td>3,219,426</td>
</tr>
<tr>
<td>Generic Drug Use Rate</td>
<td>90.0%</td>
</tr>
</tbody>
</table>

* Results include all prescriptions regardless of prescribing physician specialty. Results from medical groups who are current or anticipated HealthPartners Partners in Excellence (PIE) participants are graphically displayed.
Percent Generic Drug Use

HealthPartners Clinical Indicators Report — 2015/2016 Results
Generic Drug Use - Primary Care
1/1/2016 - 6/30/2016
Part 2 of a 2 Part Graph

Percent Generic Drug Use

Lakewood Clinic
Essentia Health - Innovis Health, LLC
Osceola Medical Center
Essentia Health - SMDC Health System
Stillwater Medical Group
Hennepin County Medical Center
HealthPartners Clinics
Apple Valley Medical Clinic, Ltd
Average Group
Integrity - Northern
Minnesota Rural Health Cooperative Clinics
Hudson Physicians
Amery Hospital & Clinic
France Avenue Family Physicians, PA
Entira Family Clinics
St. Croix Regional Medical Center
Southdale Pediatric Associates, Ltd
Valley Family Practice
Edina Sports Health & Wellness, PA
North Memorial Health Care
Associated Medical and Dental Clinic
Children's Health Network
Sanford Health - Fargo
Sanford Health - Bismarck
Altru Clinics
Advanced Medical Clinic
AALFA Family Clinic, PA
University of MN Physicians
St. Paul Family Medical Center
Ilko Family Medicine, PA
GENERIC DRUG USE — SPECIALTY CARE
January 1, 2016 – June 30, 2016

Description
The rate represents the percentage of all prescriptions filled with generic drugs for HealthPartners members with a drug benefit.

Methodology — Administrative
This measure includes all prescriptions for members with a drug benefit filled between January 1, 2016 and June 30, 2016, whose prescription was filled with a generic drug. This rate is calculated with pharmacy claims data. Members are attributed to the specialty provider group of the prescribing physician.

Results*

**Behavioral Health**
- Total prescriptions: 105,406
- Generic drug prescriptions: 102,673
- Behavioral Health Generic Drug Use Rate: 97.4%

**Cardiology**
- Total prescriptions: 142,310
- Generic drug prescriptions: 129,679
- Cardiology Generic Drug Use Rate: 91.1%

**OB/GYN**
- Total prescriptions: 246,133
- Generic drug prescriptions: 220,096
- OB/GYN Generic Drug Use Rate: 89.4%

**Orthopaedics**
- Total prescriptions: 36,877
- Generic drug prescriptions: 35,856
- Orthopaedics Generic Drug Use Rate: 97.2%

*Results include all prescriptions from applicable provider specialties. Results from medical groups who are current or anticipated HealthPartners Partners in Excellence (PIE) participants are graphically displayed.
Generic Drug Use - Behavioral Health Providers
1/1/2016 - 6/30/2016

Part 1 of a 2 Part Graph

Cashman Center
Children's Health Care
Clinical Psychopharmacology Consultants, PA
Counseling Care
David L. Sudduth, MD
Hazelden Betty Ford Foundation
Lakewood Clinic
Midwest Center for Personal and Family Development
Pinnacle Behavioral Healthcare, LLC
Plymouth Psych Group, LLC
Professional Family Based Division
St. Croix Regional Medical Center
The Calli Institute, LLC
United Family Medicine
Washburn Center For Children
HealthEast
The Emily Program
Central Minnesota Mental Health Center
Hamm Clinic
Paul T. Richardson, MD, LLC
Innovative Psychological Consultants
Hennepin County Medical Center
Kevin A. O'Connor, MD
Aris Clinic
Midwest Psychological Services
Park Nicollet Health Services Hospitals
Mayo Clinic
Park Nicollet Health Services
Healing Connections
HealthPartners Clinics
BHSI, LLC
Sanford Health - Fargo
Family Life Mental Health Center
Mankato Clinic, Ltd
Essentia Health - St. Mary's Regional Health Center
Advanced Practice Psych Services, LLC
Mayo Clinic Health System WI
PrairieCare Medical Group
Essentia Health - SMDC Health System
Minnesota Mental Health Clinics
Prairie St. John's

Percent Generic Drug Use

Medical Groups with <200 prescriptions are not displayed
Generic Drug Use - Behavioral Health Providers
1/1/2016 - 6/30/2016

Part 2 of a 2 Part Graph

Medical Groups with <200 prescriptions are not displayed

Percent Generic Drug Use

HealthPartners Clinical Indicators Report — 2015/2016 Results
44
Generic Drug Use - OB/GYN Providers
1/1/2016 - 6/30/2016

Part 1 of a 2 Part Graph

Percent Generic Drug Use

Medical Groups with <200 prescriptions are not displayed.
Generic Drug Use - OB/GYN Providers
1/1/2016 - 6/30/2016

Medical Groups with <200 prescriptions are not displayed.
Generic Drug Use - Orthopaedic Providers
1/1/2016 - 6/30/2016

Medical Groups with <100 prescriptions are not displayed.
ANNUAL MONITORING FOR PATIENTS ON PERSISTENT MEDICATIONS
PRIMARY CARE
January 1, 2015 – December 31, 2015

Description
The percentage of members ages 18 and older who received at least a 180-day supply of ambulatory medication therapy for Angiotensin Converting Enzyme (ACE) inhibitors, Angiotensin Receptor Blockers (ARB) and/or diuretics during the measurement year and had at least one therapeutic monitoring event for the therapeutic agent in the measurement year.

A therapeutic monitoring event is defined as:

• At least one serum potassium (K+) and a serum creatinine (SCr) for prescribed ACE inhibitors, ARBs and/or diuretics.

Methodology — Administrative
This measure is consistent with the HEDIS 2016 Annual Monitoring for Patients on Persistent Medications measurement specifications and includes all members ages 18 years and older as of December 31, 2015, from all products except Medicare Cost with a drug benefit who were continuously enrolled from January 1, 2015 to December 31, 2015. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the medical group of the prescribing provider’s primary location of the most recent script that qualified the member for the denominator. Only scripts written by a provider with a primary care specialty are included; however, therapeutic monitoring claims from all providers are included.

Results

ACE/ARB monitoring
Total eligible members 26,008
Members with monitoring event 22,345
Annual Monitoring Rate 85.9%

Diuretics monitoring
Total eligible members 19,451
Members with monitoring event 16,787
Annual Monitoring Rate 86.3%
Annual Monitoring for Patients on Persistent Medications - Primary Care
ACE/ARB
1/1/2015 - 12/31/2015
Part 2 of a 2 Part Graph

Percent with Monitoring
Annual Monitoring for Patients on Persistent Medications - Primary Care
Diuretics
1/1/2015 - 12/31/2015
Part 1 of a 2 Part Graph

Percent with Monitoring

Burnsville Family Physicians, PA
Hennepin County Medical Center
Mankato Clinic, Ltd
Essentia Health - Critical Access Entities
Hutchinson Health
Integrity - St. Cloud
Integrity - Buffalo
HealthPartners Central Minnesota Clinics, Inc
Westfields Hospital
Essentia Health - Innovis Health, LLC
Entira Family Clinics
Osceola Medical Center
HealthPartners Clinics
Vibrant Health Family Clinics
Essentia Health - St. Joseph's Medical Center
Essentia Health - SMDC Health System
Allina Health
Amery Hospital & Clinic
Park Nicollet Health Services
Fairview Clinics
Hudson Physicians
St. Luke's Clinics
North Clinic, PA
North Memorial Health Care
Stillwater Medical Group
West Side Community Health Center
CentraCare Health
Multicare Associates of the Twin Cities
Apple Valley Medical Clinic, Ltd
Olmsted Medical Center Clinics
Annual Monitoring for Patients on Persistent Medications - Primary Care
Diuretics
1/1/2015 - 12/31/2015

Part 2 of a 2 Part Graph

Percent with Monitoring

France Avenue Family Physicians, PA
Average Group
Neighborhood Healthsource
Mayo Clinic
Mayo Clinic Health System WI
Mayo Clinic Health System - Red Wing
Unity Family Healthcare
HealthEast
Grand Itasca Clinic & Hospital
Avera Health
University of MN Physicians
United Family Medicine
Winona Health Services
Ridgeview Clinics
St. Croix Regional Medical Center
Altru Clinics
Northwest Family Physicians, PA
Lakeview Clinic, Ltd
Essentia Health - St. Mary's Regional Health Center
Mayo Clinic Health System MN
Affiliated Community Medical Centers, PA
Douglas County Hospital
Sanford Health - Fargo
Essentia Health
Minnesota Rural Health Cooperative Clinics
UnityPoint Health Partners
Open Cities Health Center
Aitkin Community Hospital Inc Clinics
Lakewood Clinic
ANNUAL MONITORING FOR PATIENTS ON PERSISTENT MEDICATIONS
CARDIOLOGY
January 1, 2015 – December 31, 2015

Description
The percentage of members ages 18 and older who received at least a 180-day supply of ambulatory medication therapy for Angiotensin Converting Enzyme (ACE) inhibitors, Angiotensin Receptor Blockers (ARB) and/or diuretics during the measurement year and had at least one therapeutic monitoring event for the therapeutic agent in the measurement year.

A therapeutic monitoring event is defined as:

- At least one serum potassium (K+) and a serum creatinine (SCr) for prescribed ACE inhibitors, ARBs and/or diuretics.

Methodology — Administrative
This measure is consistent with the HEDIS 2016 Annual Monitoring for Patients on Persistent Medications measurement specifications and includes all members ages 18 years and older as of December 31, 2015, from all products except Medicare Cost with a drug benefit who were continuously enrolled from January 1, 2015 to December 31, 2015. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the medical group of the prescribing provider’s primary location of the most recent script that qualified the member for the denominator. Only scripts written by a provider with a cardiology specialty are included; however, therapeutic monitoring claims from all providers are included.

Results

ACE/ARB monitoring
Total eligible members 1,762
Members with monitoring event 1,482
Annual Monitoring Rate 84.1%

Diuretics monitoring
Total eligible members 891
Members with monitoring event 818
Annual Monitoring Rate 91.8%
Annual Monitoring for Patients on Persistent Medications - Cardiology
ACE/ARB
1/1/2015 - 12/31/2015

Percent with Monitoring

- Essentia Health - SMDC Health System
- HealthPartners Clinics
- Park Nicollet Health Services
- HealthEast
- North Memorial Cardiovascular Services
- Allina Health
- Average Group
- University of MN Physicians Heart at Fairview
- Mayo Clinic
- CentraCare Health
- Fairview Clinics
MEDICATION ADHERENCE FOR ASTHMA – PHARMACY
January 1, 2015 – December 31, 2015

Description
The percentage of members with a diagnosis of asthma who remain on a controller medication and meet an 80 percent portion of days covered (PDC) for the controller medication as measured by the days’ supply filled divided by the number of days from the date of the first fill to the end of the measurement period.

Methodology — Administrative
This measure includes members age 5–64 years with a diagnosis of asthma from commercial products who were continuously enrolled from January 1, 2015 to December 31, 2015.

The eligible population for members with a diagnosis of asthma is defined as having had, within the previous 24 months:

- one or more inpatient or emergency department encounters with a discharge diagnosis of asthma, or
- two or more outpatient encounters with a diagnosis of asthma on different dates of service and two or more distinct claim dates for inhaled/oral anti-inflammatory or inhaled/oral bronchodilator medications, or
- three or more distinct claim dates for inhaled bronchodilator or anti-inflammatory medications and no diagnosis of COPD.

Rates are calculated administratively using outpatient claims. Members are attributed to the pharmacy where they have the greatest amount of days’ supply filled during the measurement period.

Results
Commercial Members
Total treated members 6,345
Members with 80% portion of days covered 3,254
Medication Adherence Rate 51.3%

1 Antiasthmatic combinations, antibody inhibitor, inhaled corticosteroids, Leukotriene modifiers, mast cell stabilizers, bronchodilators, systemic corticosteroids
Medication Adherence for Asthma
Pharmacy
1/1/2015 - 12/31/2015

Percent Adherence

--- Goals (Silver 50%, Gold 60%)
MEDICATION ADHERENCE FOR DIABETES – PHARMACY
January 1, 2015 – December 31, 2015

Description
The percentage of members with a diagnosis of diabetes who remain on oral hypoglycemic medication¹ and meet an 80 percent portion of days covered (PDC) for the medication as measured by the days’ supply filled divided by the number of days from the date of the first fill to the end of the measurement period.

Methodology — Administrative
This measure includes members age 18 and older from commercial products and who were continuously enrolled from January 1, 2015 to December 31, 2015.

The eligible population for members with a diagnosis of diabetes is defined as having had, within the previous 15 months:

- one or more prescription fills of insulin or oral hypoglycemic/antihyperglycemic agents, or
- two or more outpatient or non-acute inpatient encounters with a diagnosis of diabetes on different dates of service, or
- one or more acute inpatient or ED encounters with a diagnosis of diabetes.

Rates are calculated administratively using outpatient pharmacy claims. Members are attributed to the pharmacy where they have the greatest amount of days’ supply filled during the measurement period.

Results

Commercial Members
Total treated members 16,709
Members with 80% portion of days covered 13,632
Medication Adherence Rate 81.6%

¹ Oral Hypoglycemic drugs are defined using GPI code 27 and route of admin of Oral
Medication Adherence for Diabetes Pharmacy
1/1/2015 - 12/31/2015

Percent Adherence
--- Goals (Silver 86%, Gold 90%)
CHOLESTEROL PERSISTENCE — PHARMACY
January 1, 2015 – December 31, 2015

Description
The percentage of members of any age who started cholesterol medications and remained on those medications for 180 days from January 1, 2015 to December 31, 2015.

Methodology — Administrative
This measure includes members from all products with a new prescription for a statin medication in the measurement period of January 1, 2015 to December 31, 2015. Members must be continuously enrolled for the period of 180 days prior to the new prescription start through 216 days following the new prescription state. Population is identified using membership databases. Rates are calculated administratively using outpatient pharmacy claims. Members are attributed to the pharmacy where they have the greatest amount of days’ supply filled during the measurement period.

Results

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>14,430</td>
</tr>
<tr>
<td>Members with new statin prescription</td>
<td>7,575</td>
</tr>
<tr>
<td>Cholesterol Persistence Rate</td>
<td>52.5%</td>
</tr>
</tbody>
</table>
Cholesterol Persistence
Pharmacy
1/1/2015 - 12/31/2015

Percent Persistent
---- Goals (Silver 60%, Gold 70%)
HIGH RISK MEDICATIONS – PHARMACY
January 1, 2015 – December 31, 2015

Description
The percentage of members ages 65 and older who were taking more than one contraindicated (high-risk) medication from January 1, 2015 to December 31, 2015.

Methodology — Administrative
This measure includes members ages 65 and older as of December 31, 2015 from all products who were continuously enrolled from January 1, 2015 to December 31, 2015. Population is identified using membership databases. Rates are calculated administratively using outpatient pharmacy claims. Members are attributed to the pharmacy where they have the greatest amount of days' supply filled during the measurement period.

Results
Commercial Members
Total eligible members 51,836
Members with more than one contraindicated medication 4,089
High Risk Medications Rate¹ 7.9%

¹ A lower percentage is desirable.
HealthPartners Clinical Indicators Report — 2015/2016 Results

High Risk Medications
Pharmacy
1/1/2015 - 12/31/2015

Note: A lower index is desirable

- Regions Hospital
- Goodrich Pharmacy
- Kmart
- Costco
- CentraCare Health
- St. Paul Corner Drug
- Wal-Mart/Sam’s Club
- Park Nicollet Health Services
- HealthPartners Clinics
- Setzer Pharmacy
- SuperValu/Cub
- Average Pharmacy
- Hy-Vee
- Thrifty Drug Stores
- CVS Pharmacy
- Fairview Clinics
- Shopko
- Allina Health
- Lunds and Byerly’s
- HealthPartners Mail Order Pharmacy
- Coborn’s/Cash Wise
- Essentia Health
- The Medicine Shoppe
- HealthPartners Central Minnesota Clinics, Inc

Percent High Risk
---- Goals (Silver <8%, Gold <6%)
Description
The percentage of members ages 18 and older who were treated with an antidepressant medication, had a diagnosis of major depression and remained on the medication for 180 days (continuous phase).

This measure is consistent with the HEDIS 2016 Antidepressant Medication Management measurement specifications.

Methodology — Administrative
This measure includes all members ages 18 and older as of April 30, 2015, from all products with a pharmacy benefit who were continuously enrolled for 105 days prior to the prescription start date through 231 days after. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the pharmacy where the antidepressant medication was filled.

Results
Total eligible members 8,072
Members remaining on medication for 180 days (continuation phase) 4,442
Antidepressant Medication Management Rate - Continuation Phase 55.0%
Antidepressant Medication Management - Continuous Phase
Pharmacy
5/1/2014 - 12/31/2015

- HealthPartners Mail Order Pharmacy
- Thrifty Drug Stores
- Lunds and Byerly's
- Costco
- Essentia Health
- CentraCare Health
- Shopko
- Average Pharmacy
- CVS Pharmacy
- Coborn's/Cash Wise
- Park Nicollet Health Services
- SuperValu/Cub
- Allina Health
- Walgreens
- Wal-Mart/Sam's Club
- Goodrich Pharmacy
- Fairview Clinics
- Regions Hospital
- HealthPartners Clinics

Percent Managed
OPTIMAL CARE FOR ACUTE LOW BACK PAIN
January 1, 2015 – December 31, 2015

Description
The rate represents the percentage of members ages 18 and older with newly diagnosed acute low back pain who received optimal care for acute low back pain.

Optimal care for acute low back pain is defined as an initial office visit for low back pain and does NOT include any of the following services in the first six weeks of care:

- Imaging
- Injection therapy referral
- Narcotic prescription
- Surgical consultation

Methodology — Administrative
This measure includes members ages 18 years and older as of December 31, 2015, from commercial and Medicaid products with a pharmacy benefit. A newly diagnosed episode of acute low back pain for a member is defined as having no non-pharmacy low back pain claims at any facility in the 180 days prior to the diagnosis visit. Members with cancer, trauma, neurological impairment, IV drug abuse or pregnancy diagnoses prior to the end of the first six weeks following diagnosis are excluded. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the provider group of the diagnosing practitioner.

Results

<table>
<thead>
<tr>
<th>Description</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>10,882</td>
</tr>
<tr>
<td>Members with appropriate care</td>
<td>7,289</td>
</tr>
<tr>
<td>Members Optimally Managed</td>
<td>67.0%</td>
</tr>
</tbody>
</table>

Rate by Service

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>No imaging in first six weeks</td>
<td>90.6%</td>
</tr>
<tr>
<td>No injection in first six weeks</td>
<td>97.9%</td>
</tr>
<tr>
<td>No narcotic prescription in first six weeks</td>
<td>74.9%</td>
</tr>
<tr>
<td>No surgical consultation in first six weeks</td>
<td>98.6%</td>
</tr>
</tbody>
</table>
Optimal Care for Acute Low Back Pain
1/1/2015 - 12/31/2015

Percent with No Imaging, Injections, Surgery Referral or Narcotics within 6 weeks

- University of MN Physicians
- HealthPartners Clinics
- Park Nicollet Health Services
- Douglas County Hospital
- West Side Community Health Center
- Olmsted Medical Center Clinics
- Essentia Health - St. Joseph's Medical Center
- France Avenue Family Physicians, PA
- Hudson Physicians
- Essentia Health - Critical Access Entities
- Entira Family Clinics
- Mayo Clinic
- Vibrant Health Family Clinics
- Essentia Health - SMDC Health System
- St. Luke's Clinics
- Mayo Clinic Health System MN
- NorthPoint Health & Wellness Center
- HealthEast
- North Clinic, PA
- Stillwater Medical Group
- Fairview Clinics
- Integrity - St. Cloud
- Average Group
- HealthPartners Central Minnesota Clinics, Inc
- Multicare Associates of the Twin Cities
- United Family Medicine
- Amery Hospital & Clinic
- Lakeview Clinic, Ltd
- Ridgeview Clinics
- Northfield Hospital Clinics
- Unity Family Healthcare
- North Memorial Health Care
- Apple Valley Medical Clinic, Ltd
- Allina Health
- Lakewood Clinic
- Aitkin Community Hospital Inc Clinics
- CentraCare Health
- St. Croix Regional Medical Center
- Northwest Family Physicians, PA
- Sanford Health - Fargo
- Integrity - Buffalo
- Minnesota Rural Health Cooperative Clinics
- Altru Clinics
- Osceola Medical Center
- Essentia Health - Innovis Health, LLC
- Westfields Hospital
Low Back Pain - Imaging
1/1/2015 - 12/31/2015

Percent with No Imaging within 6 weeks
Low Back Pain - Injections
1/1/2015 - 12/31/2015

Percent with No Injection within 6 weeks
Low Back Pain - Narcotics Use
1/1/2015 - 12/31/2015

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Percent with No Narcotics within 6 weeks

University of MN Physicians
Park Nicollet Health Services
HealthPartners Clinics
Olmsted Medical Center Clinics
Mayo Clinic
Mayo Clinic Health System MN
West Side Community Health Center
France Avenue Family Physicians, PA
Essentia Health - SMDC Health System
Essentia Health - Critical Access Entities
Hudson Physicians
Integrity - St. Cloud
St. Luke’s Clinics
Essentia Health - St. Joseph’s Medical Center
Lakeview Clinic, Ltd
Douglas County Hospital
HealthPartners Central Minnesota Clinics, Inc
Vibrant Health Family Clinics
HealthEast
Stillwater Medical Group
Amery Hospital & Clinic
Ridgeview Clinics
Entira Family Clinics
Average Group
Fairview Clinics
United Family Medicine
Unity Family Healthcare
NorthPoint Health & Wellness Center
Lakewood Clinic
Multicare Associates of the Twin Cities
North Clinic, PA
CentraCare Health
Sanford Health - Fargo
Apple Valley Medical Clinic, Ltd
Allina Health
North Memorial Health Care
Essentia Health - Innovis Health, LLC
Altru Clinics
Northfield Hospital Clinics
Northwest Family Physicians, PA
Integrity - Buffalo
Aitkin Community Hospital Inc Clinics
Osceola Medical Center
Minnesota Rural Health Cooperative Clinics
St. Croix Regional Medical Center
Westfields Hospital

HealthPartners Clinical Indicators Report — 2015/2016 Results
Low Back Pain - Surgical Consult
1/1/2015 - 12/31/2015

Percent with No Surgical Consult within 6 weeks

Aitkin Community Hospital Inc Clinics
Apple Valley Medical Clinic, Ltd
Douglas County Hospital
Essentia Health - Critical Access Entities
Lakewood Clinic
Mayo Clinic
Minnesota Rural Health Cooperative Clinics
North Clinic, PA
Northfield Hospital Clinics
NorthPoint Health & Wellness Center
Ridgeview Clinics
St. Croix Regional Medical Center
United Family Medicine
Unity Family Healthcare
Vibrant Health Family Clinics
West Side Community Health Center
Essentia Health - SMDC Health System
Park Nicollet Health Services
HealthPartners Central Minnesota Clinics, Inc
HealthPartners Clinics
Integrity - Buffalo
University of MN Physicians
Hudson Physicians
Mayo Clinic Health System MN
Entira Family Clinics
Essentia Health - St. Joseph’s Medical Center
Essentia Health - Innovis Health, LLC
St. Luke’s Clinics
Amery Hospital & Clinic
North Memorial Health Care
Average Group
Allina Health
Fairview Clinics
Stillwater Medical Group
CentraCare Health
Integrity - St. Cloud
Olmsted Medical Center Clinics
HealthEast
Northwest Family Physicians, PA
Multicare Associates of the Twin Cities
Sanford Health - Fargo
Altru Clinics
Osceola Medical Center
Lakeview Clinic, Ltd
France Avenue Family Physicians, PA
Westfields Hospital
PREVENTIVE SERVICES — ADULT PRIMARY CARE  
January 1, 2015 – December 31, 2015

Description

The rate represents the percent of enrolled members ages 19 and older by December 31, 2015, who are up-to-date (UTD) for all appropriate preventive services and the percent up-to-date rate by each service type. The measure includes preventive screening appropriate to each member’s age and gender. (The Adult Preventive Services matrix of required services by age and gender is included in the 2016 Clinical Indicators Report Technical Supplement at healthpartners.com/quality.)

Methodology — Hybrid

Elements of this measure are consistent with HEDIS 2016 measures. This measure includes members from all products who were continuously enrolled from January 1, 2015 to December 31, 2015, who had a clinic visit in 2015. Population identification is based on claim and membership databases. This measure includes a random sample of 105 members (100 + 5% oversample) per medical group. The UTD rate reflects a combination of administrative and chart abstracted data. Members are attributed to the primary care provider group with the most office visits during the measurement year. In addition to the members UTD rate, also displayed is an UTD rate that includes a tobacco assessment component. The Institute for Clinical Systems Improvement (ICSI) preventive services guideline for adults lists tobacco assessment as a Level I Component.

Results*

<table>
<thead>
<tr>
<th>Description</th>
<th>Rate by Service</th>
<th>Members up-to-date (Combination 6)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>371,456</td>
<td></td>
</tr>
<tr>
<td>Members sampled</td>
<td>5,881</td>
<td></td>
</tr>
<tr>
<td>Members up-to-date (Combination 6)</td>
<td>3,878</td>
<td></td>
</tr>
<tr>
<td><strong>Members Up-to-Date - Primary Care (Combination 6)</strong></td>
<td>69.1% (± 3.0)</td>
<td></td>
</tr>
</tbody>
</table>

**Rate by Service**

- Cholesterol, total and HDL (last five years) | 89.8% (± 2.5)
- Colorectal cancer screening (colonoscopy last ten years, flex sig last five years or FOBT in 2015) | 77.3% (± 4.4)
- Breast cancer screening (last two years) | 84.6% (± 4.6)
- Cervical cancer screening (last three years) | 79.5% (± 4.0)
- Pneumococcal vaccine (≥ 65 yrs) | 89.7% (± 4.5)
- Blood pressure (last two years) | 98.3% (± 0.7)
- Tobacco assessment (in 2015) | 98.0% (± 0.6)
- BMI (in 2015) | 89.1% (± 2.1)

*All rates are weighted by the eligible population of the provider groups displayed.
Percent Receiving All Appropriate Services

Preventive Services - Adult - Primary Care
Members Up-to-Date, Combination 6
1/1/2015 - 12/31/2015

Confidence Interval
Finite population correction factor applied
PREVENTIVE SERVICES — ADULT OB/GYN
January 1, 2015 – December 31, 2015

Description
The rate represents the percent of enrolled female members ages 19 and older by December 31, 2015, who are up-to-date (UTD) for all appropriate preventive services and the percent up-to-date rate by each service type. The measure includes preventive screening appropriate to each member’s age. (The Adult Preventive Services matrix of required services by age and gender is included in the 2016 Clinical Indicators Report Technical Supplement at healthpartners.com/quality.)

Methodology — Hybrid
Elements of this measure are consistent with HEDIS 2016 measures. This measure includes members from all products who were continuously enrolled from January 1, 2015 to December 31, 2015, who had a clinic visit in 2015. Population identification is based on claim and membership databases. This measure includes a random sample of 84 members (80 + 5% oversample) per medical group. The UTD rate reflects a combination of administrative and chart abstracted data. Members are attributed to the OB/GYN provider group with the most office visits during the measurement year. In addition to the members UTD rate, also displayed is an UTD rate that includes a tobacco assessment component. The Institute for Clinical Systems Improvement (ICSI) preventive services guideline for adults lists tobacco assessment as a Level I Component.

Results*
Total eligible members 71,923
Members sampled 2,013
Members up-to-date (Combination 3) 1,643
Members Up-to-Date - OB/GYN (Combination 3) 83.9% (± 2.7)

Rate by Service
Cholesterol, total and HDL (last five years) 91.3% (± 4.1)
Colorectal cancer screening (colonoscopy last ten years, flex sig last five years or FOBT in 2015) 79.1% (± 6.4)
Breast cancer screening (last two years) 95.8% (± 2.5)
Cervical cancer screening (last three years) 92.9% (± 2.1)
Pneumococcal vaccine (≥ 65 yrs) 81.7% (± 12.9)
Blood pressure (last two years) 99.3% (± 0.5)
Tobacco assessment (in 2015) 99.0% (± 0.7)

* All rates are weighted by the eligible population of the provider groups displayed.
PREVENTIVE SERVICES — CHILD AND ADOLESCENT
January 1, 2015 – December 31, 2015

Description
The rate represents the percent of enrolled members ages 18 and younger on December 31, 2015, who are up-to-date (UTD) for all appropriate preventive services and the up-to-date rate by each service type. The measure includes preventive screening appropriate to each member’s age and gender. (The Child and Adolescent Preventive Services matrix of required services by age and gender is included in the 2016 Clinical Indicators Report Technical Supplement at healthpartners.com/quality.)

Methodology — Hybrid
Elements of this measure are consistent with HEDIS 2016 measures. This measure includes members from all products who were continuously enrolled from January 1, 2015 to December 31, 2015, who had a clinic visit in 2015. Population identification is based on claim and membership databases. This measure includes a random sample of 105 members (100 + 5% oversample) per medical group. The UTD rate reflects a combination of administrative and chart abstracted data. Members are attributed to the primary care provider group with the most office visits during the measurement year. In addition to the members UTD rate, also displayed is an UTD rate that includes a tobacco assessment component. The Institute for Clinical Systems Improvement (ICSI) preventive services guideline for adults lists tobacco assessment as a Level I Component.

Results*

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total eligible members</td>
<td>136,189</td>
<td></td>
</tr>
<tr>
<td>Members sampled</td>
<td>5,557</td>
<td></td>
</tr>
<tr>
<td>Members up-to-date (Combination 6)</td>
<td>3,323</td>
<td></td>
</tr>
<tr>
<td>Members Up-to-Date - Child and Adolescent (Combination 6)</td>
<td>64.8% (± 2.9)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vision screening (by 12/31/2015)</td>
<td>87.8% (± 5.0)</td>
</tr>
<tr>
<td>Tetanus, adolescent (by age 13)</td>
<td>92.6% (± 3.4)</td>
</tr>
<tr>
<td>Meningococcal immunization (by age 13)</td>
<td>94.1% (± 2.9)</td>
</tr>
<tr>
<td>HPV ages 13-18 (UTD by 12/31/2015) series of 3</td>
<td>40.0% (± 7.5)</td>
</tr>
<tr>
<td>Imm combination ages 2–4 (UTD by 12/31/2015)</td>
<td>87.2% (± 5.3)</td>
</tr>
<tr>
<td>Imm combination ages 2–4 (UTD by 12/31/2015)</td>
<td>68.6% (± 7.1)</td>
</tr>
<tr>
<td>Imm combination ages 7–8 (UTD by age 7)</td>
<td>85.9% (± 4.5)</td>
</tr>
<tr>
<td>Tobacco assessment (in 2015)</td>
<td>86.3% (± 2.0)</td>
</tr>
<tr>
<td>BMI (in 2015)</td>
<td>85.7% (± 2.1)</td>
</tr>
</tbody>
</table>

¹ Ages 16–18 if member meets HEDIS criteria as sexually active.
* All rates are weighted by the eligible population of the provider groups displayed.
EVIDENCE-BASED CERVICAL CANCER SCREENING — PRIMARY CARE
Average Risk Asymptomatic Women

Description
The rate represents the percentage of women ages 21 and older in the measurement year screened in accordance with evidence-based standards:

- One screening pap test in measurement year or two years prior for women ages 21 to 64 and no history of hysterectomy
- No screening pap test in the measurement year for women ages 65 and older or women ages 21 and older with history of hysterectomy

Not screened:
- No screening pap test in measurement year or two years prior for women ages 21 to 64 and no history of hysterectomy

Screened more frequently:
- Two or more screening pap tests in measurement year or two years prior for women ages 21 to 64 and no history of hysterectomy
- One or more screening pap tests in the measurement year for women ages 65 and older
- One or more screening pap tests for women ages 21 and older with history of hysterectomy

Methodology — Administrative
Due to a three year measurement period, this measure includes all women ages 24 and older as of December 31, 2015, from all products who were continuously enrolled for three years. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members with a history of any abnormal cervical cancer screening, including cervical HPV, within five years or with a history of cervical cancer are excluded. Each pap test is attributed to the provider’s medical group who performed the service. Members who do not have a pap test are attributed to the medical group visited the most.

Results
Total eligible pap tests or members (those without a pap test) 99,405
Evidence-based screening 65,697

Evidence-Based Screening Rate 66.1%
Not screened¹ 24.1%
Screened more frequently¹ 9.8%

¹ Lower rates are better.
EVIDENCE-BASED CERVICAL CANCER SCREENING — OB/GYN
Average Risk Asymptomatic Women

Description
The rate represents the percentage of women ages 21 and older in the measurement year screened in accordance with evidence-based standards:

- One screening pap test in measurement year or two years prior for women ages 21 to 64 and no history of hysterectomy
- No screening pap test in the measurement year for women ages 65 and older or women ages 21 and older with history of hysterectomy

Not screened:
- No screening pap test in measurement year or two years prior for women ages 21 to 64 and no history of hysterectomy

Screened more frequently:
- Two or more screening pap tests in measurement year or two years prior for women ages 21 to 64 and no history of hysterectomy
- One or more screening pap tests in the measurement year for women ages 65 and older
- One or more screening pap tests for women ages 21 and older with history of hysterectomy

Methodology — Administrative
Due to a three year measurement period, this measure includes all women ages 24 and older as of December 31, 2015, from all products who were continuously enrolled for three years. Population identification is based on claim and membership databases. Rates are calculated using administrative data only. Members with a history of any abnormal cervical cancer screening, including cervical HPV, within five years or with a history of cervical cancer are excluded. Each pap test is attributed to the OB/GYN group who performed the service. Members who do not have a pap test are attributed to the medical group visited the most.

Results
Total eligible pap tests or members (those without a pap test) 44,554
Evidence-based screening 31,492

Evidence-Based Screening Rate 70.7%
Not screened\(^1\) 5.7%
Screened more frequently\(^1\) 23.6%

\(^1\) Lower rates are better.
CHILD & TEEN CHECK-UPS
July 1, 2014 – June 30, 2016

Description
The rate represents the percentage of children ages six months to 20 years as of June 30, 2016, enrolled in Prepaid Medical Assistance Program (PMAP) or MinnesotaCare (MNCare) who had a preventive care visit within Child & Teen Check-Ups (C&TC) defined time periods:

- Last six months if age is six months through 17 months
- Last one year if age is 18 months through six years
- Last two years if age is seven years through 20 years

Methodology — Administrative
This measure includes all children ages six months to 20 years old from PMAP or MNCare products who were enrolled on June 30, 2016. Population identification is based on encounter, claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the provider group they were enrolled with on June 30, 2016.

Results
Total eligible members 41,889
Preventive visits 21,224
C&TC Rate 50.7% (± 0.5)
LEAD SCREENING  
July 1, 2015 – June 30, 2016

Description
The rate represents the percentage of children ages 12 to 30 months as of June 30, 2016, enrolled in Prepaid Medical Assistance Program (PMAP) or MinnesotaCare (MNCare) who had at least one lead test between July 1, 2015 and June 30, 2016.

Methodology — Administrative
This measure includes all children ages 12 to 30 months from PMAP or MNCare products who were enrolled on June 30, 2016. Population identification is based on encounter, claim and membership databases. Rates are calculated using administrative data only. Members are attributed to the provider group they were enrolled with on June 30, 2016.

Results

<table>
<thead>
<tr>
<th>Total eligible members</th>
<th>3,686</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead screening test</td>
<td>1,928</td>
</tr>
<tr>
<td><strong>Lead Screening Rate</strong></td>
<td><strong>52.3% (± 1.6)</strong></td>
</tr>
</tbody>
</table>
Description
This measure displays current provider group efforts related to six ambulatory patient safety topics.

Methodology — Provider Group Survey
Primary care and specialty providers are surveyed on an annual basis. Results are self-reported. The six topics and related survey questions are:

1. Has your provider group developed and completed a Safety Culture Assessment Survey?
   - No assessment
   - Assessment completed; includes reporting system of incidents and near misses
   - Assessment and implementation of action plan(s) based on analysis of reported incidents

2. Has your provider group established a protocol for dispensing sample medications?
   - No protocol
   - If samples are provided to patients, there is a protocol established and implemented at all clinic sites.
   - Sampling eliminated at all clinic sites

3. Has your provider group established a protocol for members on chronic anticoagulation therapy?
   - No protocol
   - Protocol established and implemented at all clinic sites
   - 100% of all patients on chronic anticoagulation therapy are managed by protocol; protocol compliance monitored and documented
   - NA = We do not manage patients on anticoagulation therapy.

4. Has your provider group established a protocol for safe use of abbreviations?
   - No protocol
   - Protocol established or EMR support implemented at all clinic sites
   - Compliance monitored and documented

5. Has your provider group established a protocol for medication refills?
   - No protocol
   - Protocol established and implemented at all clinic sites
   - Compliance monitored and documented

6. Has your provider group established a protocol for use of controlled substances?
   - No protocol
   - Protocol established and implemented at all clinic sites
   - Compliance monitored and documented
<table>
<thead>
<tr>
<th>Provider Group</th>
<th>#1</th>
<th>#2</th>
<th>#3</th>
<th>#4</th>
<th>#5</th>
<th>#6</th>
</tr>
</thead>
<tbody>
<tr>
<td>3rd Opinion Co</td>
<td></td>
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<td>NA</td>
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<tr>
<td>AALFA Family Clinic, PA</td>
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<tr>
<td>Advanced Medical Clinic</td>
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<tr>
<td>Affiliated Community Medical Centers, PA</td>
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<tr>
<td>Aitkin Community Hospital Inc Clinics</td>
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<tr>
<td>Alina Health</td>
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<tr>
<td>Altru Clinics</td>
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<tr>
<td>Amery Hospital &amp; Clinic</td>
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<tr>
<td>Apple Valley Medical Clinic, Ltd</td>
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<tr>
<td>Appleton Medical Clinic</td>
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<tr>
<td>Associated Medical and Dental Clinic</td>
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<tr>
<td>Avera Health</td>
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<tr>
<td>Baldwin Area Medical Center</td>
<td></td>
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<tr>
<td>Burnsville Family Physicians, PA</td>
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<tr>
<td>Catalyst Medical Clinic</td>
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<tr>
<td>CentraCare Health</td>
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<tr>
<td>Children's Health Network</td>
<td></td>
<td></td>
<td>NA</td>
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<tr>
<td>Clinic Sofia OB/GYN, PA</td>
<td></td>
<td></td>
<td>NA</td>
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<tr>
<td>Cuyuna Regional Medical Center, Clinic</td>
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<tr>
<td>Douglas County Hospital</td>
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<tr>
<td>Duluth Family Medicine Clinic</td>
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<tr>
<td>Edina Sports Health &amp; Wellness, PA</td>
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<tr>
<td>Entira Family Clinics</td>
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<tr>
<td>Essentia Health - Innovis Health, LLC</td>
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<tr>
<td>Essentia Health - SMDC Health System</td>
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<tr>
<td>Essentia Health - St. Joseph's Medical Center</td>
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<tr>
<td>Fairview Clinics</td>
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<tr>
<td>Family Practice Medical Center of Willmar</td>
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</tr>
</tbody>
</table>
# Clinic Safety Assessment Survey Results

Self Reported as of June 2016

Part 2 of a 3 Part Graph

<table>
<thead>
<tr>
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<td>Gateway Family Health Clinic</td>
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<tr>
<td>Gillette Children's Specialty Healthcare</td>
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<td>Grand Itasca Clinic &amp; Hospital</td>
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<td>HealthPartners Central Minnesota Clinics, Inc</td>
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<td>Hudson Physicians</td>
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<td>Hutchinson Health</td>
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<tr>
<td>Ilko Family Medicine, PA</td>
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<tr>
<td>Integrity - Buffalo</td>
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<td>John A. Haugen Associates, PA</td>
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<tr>
<td>Lake Region Hospital</td>
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<tr>
<td>Lakeview Clinic, Ltd</td>
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<td>Lakewood Clinic</td>
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<tr>
<td>Mankato Clinic, Ltd</td>
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<tr>
<td>Mayo Clinic</td>
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<tr>
<td>Mayo Clinic Health System - Red Wing</td>
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<td>Metropolitan Pediatric Specialists</td>
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<tr>
<td>Minnesota Rural Health Cooperative Clinics</td>
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<tr>
<td>North Clinic, PA</td>
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Compliance with protocol monitored
Protocol Established
Skipped question, or no protocol or procedure
Chose not to participate

NA = Not Applicable
<table>
<thead>
<tr>
<th>Provider Group</th>
<th>#1</th>
<th>#2</th>
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<tr>
<td>North Memorial Health Care</td>
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<tr>
<td>Northfield Hospital Clinics</td>
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<tr>
<td>Northwest Family Physicians, PA</td>
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<tr>
<td>OakLeaf Medical Network</td>
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<tr>
<td>Obstetrics and Gynecology Associates</td>
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<tr>
<td>Olmsted Medical Center Clinics</td>
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<td>Tri-County Health Care</td>
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<td>University of MN Physicians</td>
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<td>Valley Family Practice</td>
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<tr>
<td>Vibrant Health Family Clinics</td>
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<tr>
<td>West Side Community Health Center</td>
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<tr>
<td>Westfields Hospital</td>
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<td>Winona Health Services</td>
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Compliance with protocol monitored
Protocol Established
Skipped question, or no protocol or procedure
Chose not to participate
NA Not Applicable
PATIENT EXPERIENCE — COORDINATION OF CARE
2015 Member Survey

Description
On an annual basis, members who saw a specialist for any reason in the last year are asked if they are satisfied with how their care was coordinated with their primary care physician. The rate represents the percent of surveyed members responding with “very satisfied” on questions related to coordination of care between their specialty and primary care physicians.

Methodology — Member Survey
Patient experience was determined through mail surveys conducted by HealthPartners from October through December 2015. Results were distributed to provider groups second quarter 2016. The measures include a random sample of members ages 18 years and older. Primary care results include commercial members only. The data were weighted to equal sample sizes of 200. The results were also weighted to control for self-reported health status. Results are reported for 37 primary care groups.

Survey Question - Primary Care
How satisfied were you with how well the specialist’s care was coordinated with your personal physician?

Results

<table>
<thead>
<tr>
<th>Total members responding</th>
<th>2,996</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total members with coordinated care</td>
<td>1,103</td>
</tr>
<tr>
<td>Very satisfied</td>
<td>36.8%</td>
</tr>
</tbody>
</table>
How satisfied were you with how well the specialist’s care was coordinated with your personal physician?

- Mayo Clinic
- Apple Valley Medical Clinic, Ltd
- Vibrant Health Family Clinics
- Westfields Hospital
- St. Luke’s Clinics
- CentraCare Health
- Entira Family Clinics
- Ridgeview Clinics
- Essentia Health - St. Joseph’s Medical Center
- Essentia Health - Innovis Health, LLC
- Olmsted Medical Center Clinics
- Hudson Physicians
- Average Group
- Affiliated Community Medical Centers, PA
- Essentia Health - SMDC Health System
- Integrity - Buffalo
- Unity Family Healthcare
- HealthPartners Central Minnesota Clinics, Inc
- Allina Health
- Sanford Health - Fargo
- St. Croix Regional Medical Center
- Hutchinson Health
- Stillwater Medical Group
- HealthEast
- Northwest Family Physicians, PA
- Park Nicollet Health Services
- HealthPartners Clinics
- Lakeview Clinic, Ltd
- Altru Clinics
- Fairview Clinics
- North Clinic, PA
- North Memorial Health Care
- Douglas County Hospital
- Mayo Clinic Health System MN
- Multicare Associates of the Twin Cities
- Integrity Health Network
- Minnesota Rural Health Cooperative Clinics
- Integrity - St. Cloud
- Mayo Clinic Health System WI

Percent Very Satisfied
Description

On an annual basis, members with medications prescribed by primary care physicians are asked if they are satisfied with the explanation provided by their clinic concerning the reasons for and side effects of the prescribed medication. The rate represents the percent of surveyed members responding with “very satisfied” on questions related to medication safety.

Methodology — Member Survey

Patient experience was determined through mail surveys conducted by HealthPartners from October through December 2015. Results were distributed to provider groups second quarter, 2016. The measures include a random sample of members ages 18 years and older. Primary care results include commercial members only. The data were weighted to equal sample sizes of 200. The results were also weighted to control for self-reported health status. Results are reported for 37 primary care groups.

Survey Questions - Primary Care

1. How satisfied were you with your clinic on explanations you received about the reason for any prescribed medicines?
2. How satisfied were you with your clinic on information you received about any side effects of your medicines?

Results

<table>
<thead>
<tr>
<th>Primary Care - 2015</th>
<th>Explanation</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total members responding</td>
<td>5,712</td>
<td>5,629</td>
</tr>
<tr>
<td>Total members with prescribed medications</td>
<td>2,696</td>
<td>1,942</td>
</tr>
<tr>
<td>Very satisfied</td>
<td>47.2%</td>
<td>34.5%</td>
</tr>
</tbody>
</table>
How satisfied are you with the explanations you received about the reason for the medicines?

- Entira Family Clinics
- Mayo Clinic
- Allina Health
- Essentia Health - Innovis Health, LLC
- CentraCare Health
- North Memorial Health Care
- Ridgeview Clinics
- Essentia Health - St. Joseph's Medical Center
- Park Nicollet Health Services
- Integrity - Buffalo
- St. Luke's Clinics
- Apple Valley Medical Clinic, Ltd
- Westfields Hospital
- Northwest Family Physicians, PA
- HealthEast
- Olmsted Medical Center Clinics
- Fairview Clinics
- Average Group
- HealthPartners Clinics
- Minnesota Rural Health Cooperative Clinics
- Essentia Health - SMDC Health System
- Lakeview Clinic, Ltd
- Affiliated Community Medical Centers, PA
- HealthPartners Central Minnesota Clinics, Inc
- Integrity Health Network
- Hudson Physicians
- Vibrant Health Family Clinics
- Stillwater Medical Group
- North Clinic, PA
- Douglas County Hospital
- Multicare Associates of the Twin Cities
- Sanford Health - Fargo
- Unity Family Healthcare
- Integrity - St. Cloud
- St. Croix Regional Medical Center
- Mayo Clinic Health System MN
- Mayo Clinic Health System WI
- Hutchinson Health
- Altru Clinics

Percent Very Satisfied
How satisfied are you with the information you received about any side effects of the medicines?
PATIENT EXPERIENCE — MEDICATION SAFETY — SPECIALTY CARE
2016 Member Survey

Description
On an annual basis, members with medications prescribed by specialty care physicians are asked if they are satisfied with the explanation provided by their clinic concerning the reasons for and side effects of the prescribed medication. The rate represents the percent of surveyed members responding with “very satisfied” on questions related to medication safety.

Methodology — Member Survey
Patient experience was determined through mail surveys conducted by HealthPartners in February and March 2016. Results were distributed to provider groups second quarter, 2016. OB/GYN includes a random sample of members ages 18 years and older. Cardiology, ENT and Orthopaedics include a random sample of members that includes both adults and children. Specialty care results include members enrolled in commercial, Medicare or Medicaid products. The data were weighted to equal sample sizes of 100. The results were also weighted to control for self-reported health status. Results are reported for 12 cardiology, 17 ENT, 17 OB/GYN and 18 orthopaedic groups.

Survey Questions - Specialty Care
1. How satisfied are you with the explanations you received about the reason for the medicines?
2. How satisfied are you with the information you received about any side effects of the medicines?

Results

Cardiology - 2016
Total members responding 1,160
Total members with prescribed medications 629
Very satisfied - explanation for prescribed medications 60%
Very satisfied - information received about side effects 54%

ENT - 2016
Total members responding 1,086
Total members with prescribed medications 522
Very satisfied - explanation for prescribed medications 57%
Very satisfied - information received about side effects 48%

OB/GYN - 2016
Total members responding 1,161
Total members with prescribed medications 653
Very satisfied - explanation for prescribed medications 70%
Very satisfied - information received about side effects 60%

Orthopaedics - 2016
Total members responding 1,598
Total members with prescribed medications 669
Very satisfied - explanation for prescribed medications 61%
Very satisfied - information received about side effects 56%
Patient Experience Medication Safety - Cardiology Providers
2016 Member Survey

How satisfied are you with the explanations you received about the reason for the prescribed medicines?

- Children's Health Care
- United Heart and Vascular Clinic
- Mayo Clinic
- Fairview Clinics
- Essentia Health - SMDC Health System
- Minneapolis Heart Institute
- Average Group
- Park Nicollet Health Services
- HealthPartners Clinics
- CentraCare Health
- HealthEast Heart Care
- North Memorial Cardiovascular Services
- Metropolitan Heart & Vascular Institute

Percent Very Satisfied
Patient Experience Medication Safety - Cardiology Providers
2016 Member Survey

How satisfied are you with the information you received about any side effects of the medicines?

- Children's Health Care
- United Heart and Vascular Clinic
- Mayo Clinic
- Fairview Clinics
- Minneapolis Heart Institute
- Essentia Health - SMDC Health System
- Average Group
- Park Nicollet Health Services
- North Memorial Cardiovascular Services
- HealthPartners Clinics
- CentraCare Health
- Metropolitan Heart & Vascular Institute
- HealthEast Heart Care

Percent Very Satisfied
How satisfied are you with the explanations you received about the reason for the prescribed medicines?

Percent Very Satisfied
How satisfied are you with the information you received about any side effects of the medicines?

- Essentia Health - SMDC Health System
- University of MN Physicians
- Children's Health Care
- ENT Specialty Care
- Midwest Ear, Nose & Throat Specialists
- Park Nicollet Health Services
- Oakdale Ear, Nose and Throat Clinic, PA
- Stillwater Medical Group
- HealthPartners Clinics
- Average Group
- Integrity - Northern
- Fairview Clinics
- Andros ENT & Sleep Center, PA
- Allina Health
- Minneapolis Otolaryngology, PA
- Paparella Ear Head & Neck Institute, PA
- Ridgeview Clinics
- St. Cloud Ear, Nose & Throat - Head & Neck Clinic
Patient Experience Medication Safety - OB/GYN Providers
2016 Member Survey

How satisfied are you with the explanations you received about the reason for the prescribed medicines?

- John A. Haugen Associates, PA
- Hudson Physicians
- Obstetrics and Gynecology Associates
- Premier ObGyn of Minnesota
- Stillwater Medical Group
- Allina Health
- Fairview Clinics
- HealthEast
- Ridgeview Clinics
- Average Group
- HealthPartners Clinics
- CentraCare Health
- Sanford Health - Fargo
- Adefris & Toppin Women's Specialists, MD, PC
- North Clinic, PA
- Multicare Associates of the Twin Cities
- Essentia Health - SMDC Health System
- Park Nicollet Health Services

Percent Very Satisfied
Patient Experience Medication Safety - OB/GYN Providers
2016 Member Survey

How satisfied are you with the information you received about any side effects of the medicines?

- John A. Haugen Associates, PA
- Fairview Clinics
- Hudson Physicians
- HealthEast
- Stillwater Medical Group
- Sanford Health - Fargo
- Premier ObGyn of Minnesota
- Allina Health
- Average Group
- Obstetrics and Gynecology Associates
- Ridgeview Clinics
- CentraCare Health
- Adefris & Toppin Women's Specialists, MD, PC
- HealthPartners Clinics
- Multicare Associates of the Twin Cities
- Essentia Health - SMDC Health System
- North Clinic, PA
- Park Nicollet Health Services

Percent Very Satisfied
How satisfied are you with the explanations you received about the reason for the prescribed medicines?
How satisfied are you with the information you received about any side effects of the medicines?

- Mayo Clinic
- Allina Health
- Gillette Children's Specialty Healthcare
- Sanford Health - Fargo
- St. Croix Orthopaedics, PA
- Fairview Clinics
- Twin Cities Spine Center
- Summit Orthopedics, Ltd
- TRIA Orthopaedic Center, LLC
- Essentia Health - SMDC Health System
- HealthPartners Clinics
- Twin Cities Orthopedics, PA
- Average Group
- Park Nicollet Health Services
- University of MN Physicians
- Integrity - Northern
- Unity Family Healthcare
- St. Cloud Orthopedic Associates, Ltd
- Northern Orthopedics, Ltd

Percent Very Satisfied
TOBACCO USE AND CESSATION
2015 Member Survey

Description
The rate represents the percent of members who indicated they used tobacco products and recalled receiving tobacco cessation assistance or preventive advice related to tobacco use during the past year.

Methodology — Member Survey
Tobacco status was determined through a mail survey conducted by HealthPartners from October through December 2015. The measures include a random sample of commercial members ages 18 years and older from 37 primary care medical groups for the adult survey and 20 primary care medical groups for the children’s survey. The data were weighted to equal sample sizes of 200 for adults and 100 for children and to control for self-reported health status. For the child’s portion of the interview, the adult most knowledgeable about the child’s medical care was asked to complete the survey.

Survey Questions
1. During the past year, have you used tobacco products such as cigarettes, cigars, pipes, snuff or chewing tobacco?
2. At your last appointment, were you offered assistance to help you stop using tobacco? Assistance could include the nicotine patch, Zyban, phone counseling, a follow-up appointment at your clinic or written materials.
3. During the past year, have any of your children been exposed to secondhand smoke at home or day care?

Results*

<table>
<thead>
<tr>
<th>Measure</th>
<th>Rate</th>
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<tbody>
<tr>
<td>Adult Tobacco Prevalence Rate</td>
<td>7.3% (± 0.6)</td>
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<tr>
<td>Adult Tobacco Assist Rate</td>
<td>65.6% (± 4.1)</td>
</tr>
<tr>
<td>Secondhand Smoke Exposure Rate</td>
<td>2.7% (± 0.7)</td>
</tr>
</tbody>
</table>

1 A lower percentage is desirable.
* All rates are weighted by the eligible population of the provider groups displayed.
Tobacco - Adult - Prevalence
2015 Member Survey

Note: A lower percent is desirable

Percent Reporting Tobacco Use

HealthEast
Allina Health
Sanford Health - Fargo
Mayo Clinic
North Clinic, PA
Park Nicollet Health Services
Vibrant Health Family Clinics
North Memorial Health Care
Hutchinson Health
CentraCare Health
Essentia Health - Innovis Health, LLC
St. Croix Regional Medical Center
Entira Family Clinics
Stillwater Medical Group
Olmsted Medical Center Clinics
Essentia Health - SMDC Health System
Integrity - St. Cloud
Lakeview Clinic, Ltd
Ridgeview Clinics
HealthPartners Clinics
Fairview Clinics
Average Group
Multicare Associates of the Twin Cities
Mayo Clinic Health System WI
Essentia Health - St. Joseph's Medical Center
St. Luke's Clinics
Hudson Physicians
Integrity Health Network
Northwest Family Physicians, PA
Douglas County Hospital
Apple Valley Medical Clinic, Ltd
HealthPartners Central Minnesota Clinics, Inc
Minnesota Rural Health Cooperative Clinics
Affiliated Community Medical Centers, PA
Unity Family Healthcare
Integrity - Buffalo
Westfields Hospital
Mayo Clinic Health System MN
Altru Clinics

Confidence Interval
Tobacco - Adult - Assist Rate
2015 Member Survey

Percent Assisted

Confidence Interval
Tobacco - Children - Secondhand Smoke Exposure
2015 Member Survey

Percent Exposed

Note: A lower percent is desirable

Confidence Interval

HealthPartners Clinical Indicators Report — 2015/2016 Results
108
TOTAL COST OF CARE AND RESOURCE USE — PRIMARY CARE
January 1, 2015 – December 31, 2015

Description
Medical groups risk adjusted cost and resource use effectiveness at managing their primary care attributed population. Total cost of care is a measure of efficiency, intensity and price of care delivered compared to the average for similar primary care providers while resource use is a measure of efficiency and intensity, removing the effects of price. The total cost and resource use measures include all services and procedures across all sectors of care (e.g. physician services, lab tests, x-rays, pharmacy, specialists, and hospitals). In 2015, this HealthPartners-developed measure became one of the first measures of resource use and cost to be endorsed by the National Quality Forum.

Methodology
These measures are based on commercial fully insured and self insured members ages 64 and under who are enrolled for a minimum of nine months. These members are attributed to the medical group that provides the majority of primary care office visits as determined by the specialty of the servicing physician. These include family practice, internal medicine, pediatrics, geriatrics and obstetrics and gynecology specialties. All care members receive are assigned a relative resource use value using HealthPartners’ patented algorithm, Total Care Relative Resource Values or TCRRVs. These values quantify resource use for all procedures and services across all sectors of the health care system.

Attributed members are assigned Adjusted Clinical Groups (ACG) risk adjustment scores based on all diagnoses, age and gender and are aggregated to the provider group level. ACGs, developed by Johns Hopkins University, represent the illness burden of a population and allow comparisons between populations with varying illness burdens.

Medical costs, pharmacy costs and resources use for each attributed member are totaled with outliers being capped at $100,000. Each provider group’s attributed member costs, resource use and risk scores are aggregated to create risk adjusted per member per month values. Total cost of care and resource use indices are created by dividing each provider’s risk adjusted per member per month value by the respective 13 county metro area risk adjusted per member per month value.

Results
HealthPartners 13 county Metro Network Average: 1.000

Total Cost Indices > 1.000 represent providers that are more expensive than average
Total Cost Indices < 1.000 represent providers that are less expensive than average
Resource Use Indices > 1.000 represent providers that have higher resource use than average
Resource Use Indices < 1.000 represent providers that have lower resource use than average
Total Cost of Care - Primary Care, Total Cost Index (TCI)
1/1/2015 - 12/31/2015

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
HealthPartners Clinical Indicators Report — 2015/2016 Results

Total Cost of Care - Primary Care, Resource Use Index (RUI)
1/1/2015 - 12/31/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use

HealthPartners Clinical Indicators Report — 2015/2016 Results

111
TOTAL COST INDEX AND RESOURCE USE — SPECIALTY CARE
October 1, 2013 – September 30, 2015

Description
Medical group’s case mix and risk adjusted cost and resource use effectiveness at managing their attributed patient’s episodes of care.

The total cost index is a measure of the efficiency, intensity and price of care delivered compared to the same specialty average for the same case mix and risk profile of episodes. The resource use index is identical to the total cost index; however it removes the effects of price. Total cost and resource use measures include all care including: hospital, professional, ancillary and pharmacy costs.

Methodology
These measures are based on episodes treatment groups (ETGs) for commercial fully insured and self insured members where episodes are completed, non outliers and the member is continuously enrolled throughout the duration of the episode. ETGs group all care received related to a condition into a defined episode of care. All care members receive are assigned a relative resource use value using HealthPartners’ patented algorithm, Total Care Relative Resource Values or TCRRVs. These values quantify resource use for all procedures and services across all sectors of the health care system. Providers are attributed to episodes where they represent at least 25% of management and surgery resources for the episode. The episodes included in the measures are case mix and severity adjusted by specialty and excludes all trauma and transplants. Total cost of care and resource use indices are created for each specialty by dividing each provider’s risk actual cost or resource use by the 13 county metro expected values.

Results
HealthPartners 13 county Metro Network Average: 1.000

Total Cost Indices > 1.000 represent providers that are more expensive than average
Total Cost Indices < 1.000 represent providers that are less expensive than average
Resource Use Indices > 1.000 represent providers that have higher resource use than average
Resource Use Indices < 1.000 represent providers that have lower resource use than average
Total Cost Index (TCI) - Allergy & Immunology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
Resource Use Index (RUI) - Allergy & Immunology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use
HealthPartners Clinical Indicators Report — 2015/2016 Results

Total Cost Index (TCI) - Cardiology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

HealthPartners Clinics
Park Nicollet Health Services
CentraCare Health
North Memorial Cardiovascular Services
University of MN Physicians Heart at Fairview
13 County Metro Average
HealthEast Heart Care
Allina Health
Essentia Health - SMDC Health System
Mayo Clinic

Total Cost Index (TCI)
Providers with <300 attributed members are not displayed.

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

HealthPartners Clinical Indicators Report — 2015/2016 Results
115
Resource Use Index (RUI) - Cardiology Providers
10/1/2013 - 9/30/2015

North Memorial Cardiovascular Services
Essentia Health - SMDC Health System
Mayo Clinic
Park Nicollet Health Services
Allina Health
CentraCare Health
University of MN Physicians Heart at Fairview
HealthEast Heart Care
HealthPartners Clinics

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use
Total Cost Index (TCI) - Dermatology Providers
10/1/2013-9/30/2015

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

HealthPartners Clinical Indicators Report — 2015/2016 Results
117
Resource Use Index (RUI) - Dermatology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use
Total Cost Index (TCI) - Endocrinology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

Providers with <300 attributed members are not displayed.
Resource Use Index (RUI) - Endocrinology Providers
10/1/2013 - 9/30/2015

Providers with <300 attributed members are not displayed.

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use

Note: A lower index is desirable
Total Cost Index (TCI) - ENT Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Providers with <300 attributed members are not displayed.

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
Resource Use Index (RUI) - ENT Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use

Providers with <300 attributed members are not displayed.
Total Cost Index (TCI) - Gastroenterology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

HealthPartners Clinics
Metropolitan Gastrointestinal Specialist
Allina Health
University of MN Physicians
13 County Metro Average
Westfields Hospital
North Memorial Health Care
Park Nicollet Health Services
Minnesota Gastroenterology, PA
Ridgeview Clinics
Essentia Health - Innovis Health, LLC
CentraCare Health
St. Luke's Clinics
Essentia Health - St. Joseph's Medical Center
Essentia Health - SMDC Health System
Mayo Clinic

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

HealthPartners Clinical Indicators Report — 2015/2016 Results
123
Resource Use Index (RUI) - Gastroenterology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use
Total Cost Index (TCI) - Neurology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

HealthPartners Clinics
Neurological Associates of St. Paul, PA
Noran Neurological Clinic, PA
13 County Metro Average
Essentia Health - SMDC Health System
University of MN Physicians
Minneapolis Clinic of Neurology, Ltd
Park Nicollet Health Services
CentraCare Health
Mayo Clinic

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
Resource Use Index (RUI) - Neurology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use
Total Cost Index (TCI) - OB/GYN Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
Resource Use Index (RUI) - OB/GYN Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use

HealthPartners Clinical Indicators Report — 2015/2016 Results
128

Providers with <600 attributed members are not displayed.
Total Cost Index (TCI) - Orthopaedic Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

HealthPartners Clinics
TRIA Orthopaedic Center, LLC
Park Nicollet Health Services
Fairview Clinics
Summit Orthopedics, Ltd
Unity Family Healthcare
13 County Metro Average
St. Cloud Orthopedic Associates, Ltd
Essentia Health - Innovis Health, LLC
Twin Cities Orthopedics, PA
Orthopaedic & Fracture Clinic, PA
Douglas County Hospital
Integrity - Northern
Allina Health
Northern Orthopedics, Ltd
University of MN Physicians
Essentia Health - SMDC Health System
Mayo Clinic

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

HealthPartners Clinical Indicators Report — 2015/2016 Results
129
Indicators > 1.000 represent providers that have higher than average resource use.
Indices < 1.000 represent providers that have lower than average resource use.
Total Cost Index (TCI) - Podiatry Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

- On-Site Podiatry, Inc
- Stillwater Medical Group
- TRIA Orthopaedic Center, LLC
- Family Foot and Ankle Clinic, PA
- Park Nicollet Health Services
- Minnesota Rural Health Cooperative Clinics
- St. Cloud Orthopedic Associates, Ltd
- 13 County Metro Average
- Twin Cities Orthopedics, PA
- Fairview Clinics
- HealthEast
- St. Croix Regional Medical Center
- HealthPartners Clinics
- Allina Health
- Essentia Health - SMDC Health System

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

Providers with <300 attributed members are not displayed.
Resource Use Index (RUI) - Podiatry Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use

Providers with <300 attributed members are not displayed.

- On-Site Podiatry, Inc
- Stillwater Medical Group
- Park Nicollet Health Services
- St. Croix Regional Medical Center
- Allina Health
- Fairview Clinics
- HealthEast
- HealthPartners Clinics
- Essentia Health - SMDC Health System
- Family Foot and Ankle Clinic, PA
- St. Cloud Orthopedic Associates, Ltd
- TRIA Orthopaedic Center, LLC
- Twin Cities Orthopedics, PA
- Minnesota Rural Health Cooperative Clinics
Total Cost Index (TCI) - Pulmonary Medicine Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

- Minnesota Lung Center, Ltd
- Respiratory Consultants, PA
- NorthStar Sleep Center, LLC
- Park Nicollet Health Services
- 13 County Metro Average
- Allina Health
- HealthPartners Clinics
- University of MN Physicians
- Essentia Health - SMDC Health System

Providers with <300 attributed members are not displayed.

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
Resource Use Index (RUI) - Pulmonary Medicine Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use.
Indices < 1.000 represent providers that have lower than average resource use.
HealthPartners Clinical Indicators Report — 2015/2016 Results

Total Cost Index (TCI) - Rheumatology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Providers with <300 attributed members are not displayed.

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
Resource Use Index (RUI) - Rheumatology Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use

Providers with <300 attributed members are not displayed.

HealthPartners Clinics
Park Nicollet Health Services
Allina Health
Essentia Health - SMDC Health System
Arthritis and Rheumatology Consultants, PA
Total Cost Index (TCI) - Surgery Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

Providers with <300 attributed members are not displayed.
Resource Use Index (RUI) - Surgery Providers
10/1/2013 - 9/30/2015

Note: A lower index is desirable

Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use
HealthPartners Clinical Indicators Report — 2015/2016 Results

Note: A lower index is desirable

Total Cost Index (TCI) - Urology Providers
10/1/2013 - 9/30/2015

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

Providers with <300 attributed members are not displayed.

HealthPartners Clinical Indicators Report — 2015/2016 Results
139
Indices > 1.000 represent providers that have higher than average resource use
Indices < 1.000 represent providers that have lower than average resource use
TOTAL COST INDEX — HOSPITALS AND SURGERY CENTERS
January 1, 2015 – December 31, 2015

Description
Hospitals and surgery centers case mix and place of service mix adjusted cost index. The cost index measures a facility’s inpatient and outpatient total costs relative to all other facilities.

Methodology
This measure is based on inpatient and outpatient commercial fully insured and self insured non-outlier inpatient admissions and outpatient visits. Facility case mix is adjusted by DRG for inpatient admissions and APC and RVUs for outpatient visits. The inpatient/outpatient case mix is accounted for by weighting the percent of business in each component by facility. Total cost of care indices are created for each facility by dividing each facility’s case and place of service risk actual costs by the 13 county metro expected values.

Results
HealthPartners 13 county Metro Network Average: 1.000
Total Cost Indices > 1.000 represent hospitals and surgery centers that are more expensive than average
Total Cost Indices < 1.000 represent hospitals and surgery centers that are less expensive than average
HealthPartners Clinical Indicators Report — 2015/2016 Results

Total Cost Index (TCI) - Hospitals and Surgery Centers
1/1/2015 - 12/31/2015

Part 1 of a 3 Part Graph

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

HealthPartners Clinical Indicators Report — 2015/2016 Results
Total Cost Index (TCI) - Hospitals and Surgery Centers
1/1/2015 - 12/31/2015

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

Part 2 of a 3 Part Graph

Note: A lower index is desirable
Total Cost Index (TCI) - Hospitals and Surgery Centers
1/1/2015 - 12/31/2015

Part 3 of a 3 Part Graph

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
HealthPartners Clinical Indicators Report — 2015/2016 Results

Total Cost Index (TCI) - Hospital Inpatient
1/1/2015 - 12/31/2015

Part 1 of a 2 Part Graph

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

HealthPartners Clinical Indicators Report — 2015/2016 Results
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Total Cost Index (TCI) - Hospital Inpatient
1/1/2015 - 12/31/2015

Part 2 of a 2 Part Graph

Note: A lower index is desirable

Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average

HealthPartners 13 County Metro Network Average: 1.000

HealthPartners Clinical Indicators Report — 2015/2016 Results
Total Cost Index (TCI) - Outpatient Hospitals and Surgery Centers
1/1/2015 - 12/31/2015

Part 1 of a 3 Part Graph

Note: A lower index is desirable

- healthPartners 13 County Metro Network Average: 1.000
  Indices > 1.000 represent providers that are more expensive than average
  Indices < 1.000 represent providers that are less expensive than average
Total Cost Index (TCI) - Outpatient Hospitals and Surgery Centers
1/1/2015 - 12/31/2015

Part 2 of a 3 Part Graph

Note: A lower index is desirable

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
Total Cost Index (TCI) - Outpatient Hospitals and Surgery Centers
1/1/2015 - 12/31/2015

Part 3 of a 3 Part Graph

Note: A lower index is desirable

Total Cost Index (TCI)

HealthPartners 13 County Metro Network Average: 1.000
Indices > 1.000 represent providers that are more expensive than average
Indices < 1.000 represent providers that are less expensive than average
Recognition must be extended to participating provider groups whose cooperation and support make this report possible and whose efforts to improve care are reflected in these results.

3rd Opinion Co (88)
AALFA Family Clinic, PA (21, 24, 26, 41, 46, 74, 78, 110, 111, 88)
Abbott Northwestern Hospital (11, 12, 14, 142, 145, 147)
Academic Dermatology Cutaneous Surgery and Laser Center (117, 118)
Adefris & Toppin Women's Specialists, MD, PC (29, 46, 76, 101, 102, 127, 128)
Adult and Pediatric Urology (139, 140)
Advanced Dermatology & Cosmetic Institute, PA (117, 118)
Advanced Dermatology Care (21, 24, 26, 41, 74, 78, 84, 88)
Advanced Practice Psych Services, LLC (43)
Advanced Spine Associates, PA (46)
Advancements in Allergy and Asthma Care, Ltd (113, 114)
Advanced Surgery Associates, PA (44)
Altrus Clinics (7, 19, 21, 24, 27, 31, 32, 34, 41, 45, 46, 51, 53, 68, 69, 70, 71, 72, 74, 78, 80, 84, 88, 92, 94, 95, 106, 107, 110, 111)
Altru Health System (142, 145, 147)
Amery Hospital & Clinic (19, 22, 24, 26, 33, 41, 50, 52, 68, 69, 70, 71, 72, 74, 78, 80, 88, 110, 111, 143, 145, 148)
Andros ENT & Sleep Center, PA (99, 100, 121, 122)
Anthony Louis Center (10)
Apple Valley Medical Clinic, Ltd (7, 19, 21, 23, 27, 31, 32, 33, 34, 41, 51, 52, 68, 69, 70, 71, 72, 74, 78, 88, 92, 94, 95, 106, 107, 110, 111)
Appleton Medical Clinic (88)
Aris Clinic (43)
Arthritis and Rheumatology Consultants, PA (135, 136)
Aspire Mental Health, LLC (44)
Aspirus Network, Inc (45)
Associated Clinic of Psychology (7, 16, 44)
Associated Medical and Dental Clinic (21, 26, 41, 74, 88)
Associated Skin Care Specialists, PA (117, 118)
Avalon Progams, LLC (10)
Avera Health (7, 19, 22, 23, 27, 40, 44, 45, 46, 48, 50, 53, 74, 78, 88, 110, 111)
Avery Marshall Hospital (144, 149)
Avery Marshall Regional Medical Center (143, 146, 149)
Avery McKennan Hospital & University Health Center (144, 146, 149)
Baldwin Area Medical Center (22, 23, 27, 40, 46, 74, 78, 88, 110, 111, 143, 145, 148)
BHSI, LLC (7, 16, 43)
Bigfork Valley Hospital (144, 149)
Brainerd Lakes Surgery Center (142, 147)
Buffalo Hospital (143, 145, 148)
Burnett Medical Center (143)
Burnsville Family Physicians, PA (18, 21, 23, 26, 40, 50, 52, 74, 78, 80, 88, 110, 111)
C.R.E.A.T.E., Inc (10)
Cambridge Medical Center (143, 145, 149)
Canvas Health, Inc (9, 44)
Carver County Mental Health Program (44)
Cashman Center (43)
Catalyst Medical Clinic (22, 24, 26, 40, 74, 78, 88)
Center for Alcohol & Drug Treatment (10)
Center for Dermatology (117, 118)
Center for Reproductive Medicine, PA (47)
CentraCare Health - Long Prairie (142, 147)
CentraCare Health - Melrose (142, 147)
CentraCare Health - Monticello Hospital (142, 145, 147)
CentraCare Health - Paynesville (143, 146, 147)
CentraCare Health - Sauk Centre Hospital (143, 146, 148)
Children's Health Network (5, 7, 23, 36, 37, 38, 41, 44, 46, 78, 84, 88, 108, 110, 111)
Children's Heart Clinic, PA (45)
Chippewa County Montevideo Hospital (144, 149)
Clarus Dermatology, PA (117, 118)
Clinic Sofia OB/GYN, PA (29, 47, 76, 82, 88, 127, 128)
Clinical Psychopharmacology Consultants, PA (43)
Club Recovery, LLC (10)
CLUES Chicanos Latinos Unidos En Servicio (9)
Coborn's/Cash Wise (58, 60, 62, 64, 66)
Community Memorial Hospital (144, 149)
Comprehensive Healthcare for Women, PA (29, 47, 76, 82, 127, 128)
Conceptual Counseling (10)
Cook County North Shore Hospital (143, 148)
Costco (58, 60, 62, 64, 66)
Counseling Care (43, 142)
Crosstown Surgery Center (142, 147)
Crutchfield Dermatology, PA (117, 118)
Cumberland Memorial Hospital & Extended Care Unit, Inc (144, 149)
Cuyuna Regional Medical Center, Clinic (47, 51, 84, 88, 110, 111, 144, 146, 149)
CVS Pharmacy (58, 60, 62, 64, 66)
Dakota Clinics, Ltd (84)
David G. Fine, MD (45)
David L. Sudduth, MD (43)
PARTICIPATING PROVIDERS

Dermatology Associates of Wisconsin, SC (117, 118)
Dermatology Consultants, PA (117, 118)
Dermatology Specialists, PA (117, 118)
Dermatology, PA (117, 118)
District One Hospital (143, 145, 148)
Douglas County Hospital (19, 21, 24, 27, 31, 32, 33, 34, 40, 46, 48, 51, 53, 68, 69, 70, 71, 72, 74, 78, 88, 92, 94, 95, 106, 107, 110, 111, 129, 130, 142, 145, 147)
Dr. Sujit R. Varma, Inc (44)
Duluth Family Medicine Clinic (88)
Ear, Nose & Throat SpecialtyCare of Minnesota, PA (121, 122)
Ear, Nose and Throat Clinic and Hearing Center (121, 122)
Edina Sports Health & Wellness, PA (21, 23, 27, 41, 74, 78, 80, 88, 110, 111)
Effective Living Center, Inc - St. Paul (11, 12)
Eisenstadt Allergy & Asthma, LLP (113, 114)
Ely-Bloomenson Community Hospital (144, 149)
Emergency Care Consultants, PA (11, 12)
Emergency Physicians, PA (11, 12)
Endocrinology Clinic of Minneapolis, PA (119, 120)
ENT Specialty Care (99, 100)
Entira Family Clinics (5, 7, 9, 18, 21, 23, 26, 31, 32, 33, 34, 36, 37, 38, 41, 50, 52, 68, 69, 70, 71, 72, 74, 78, 80, 84, 86, 88, 92, 94, 95, 106, 107, 108, 110, 111)
Essentia Health - Critical Access Entities (50, 52, 68, 69, 70, 71, 72, 80, 82)
Essentia Health - Fargo (143, 146, 148)
Essentia Health - Northern Pines (143, 148)
Essentia Health - Sandstone (143, 148)
Essentia Health - St. Joseph's Medical Center (143, 146, 148)
Essentia Health - St. Joseph's Medical Center (7, 18, 21, 23, 26, 31, 32, 33, 34, 40, 44, 46, 50, 52, 68, 69, 70, 71, 72, 74, 78, 80, 84, 88, 88, 92, 94, 95, 106, 107, 110, 111, 121, 122, 123, 124, 127, 128, 129, 130, 137, 138)
Essentia Health - Northern Pines (143, 148)
Fairview Lakes Regional Medical Center (11, 12, 142, 145, 147)
Fairview Maple Grove Surgery Center (142, 147)
Fairview Northland Regional Hospital (143, 146, 148)
Fairview Ridges Hospital (11, 12, 142, 145, 147)
Fairview Southdale Hospital (11, 12, 14, 142, 145, 147)
Fairview University Medical Center (11, 12, 14)
Family Foot and Ankle Clinic, PA (131, 132)
Family Life Mental Health Center (43)
Family Practice Medical Center of Willmar (88)
Family Tree Clinic (47)
FirstLight Health System (46, 50, 144, 149)
Foley Medical Center, Ltd (84)
France Avenue Family Physicians, PA (18, 21, 23, 26, 41, 50, 53, 68, 69, 70, 71, 72, 74, 78, 80, 89, 110, 111)
Froedtert Hospital (143, 148)
Gateway Family Health Clinic (50, 84, 89, 110, 111)
Gillette Children's Specialty Healthcare (89, 103, 104)
Glacial Ridge Hospital (143, 145, 149)
Glencoe Regional Health Services (89, 144, 146, 149)
Goodrich Pharmacy (58, 60, 62, 64, 66)
Grand Itasca Clinic & Hospital (18, 45, 51, 53, 89, 110, 111, 144, 146, 149)
Grinnell Regional Medical Center (143, 148)
Gundersen Health System (45, 51, 89, 110, 111, 144, 146, 149)
Hamm Clinic (43)
Haven Chemical Health Systems (10)
Hayward Area Memorial Hospital (144, 149)
Hazelden Betty Ford Foundation (10, 43)
Healing Connections (43)
Healing Connections (43)
HealthPartners Clinical Indicators Report — 2015/2016 Results
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PARTICIPATING PROVIDERS

Hennepin County Human Services and Public Health Department (47)
Hennepin County Medical Center (7, 11, 12, 14, 18, 22, 23, 26, 41, 43, 45, 46, 48, 50, 52, 74, 78, 80, 82, 89, 110, 111, 142, 145, 147)
High Pointe Surgery Center (142, 147)
Hudson Hospital - Critical Access (11, 12)
Hudson Hospital & Clinics (121, 122, 127, 128, 142, 145, 147)
Hudson Physicians (7, 19, 22, 23, 27, 31, 32, 33, 34, 36, 37, 38, 41, 46, 51, 52, 68, 69, 70, 71, 72, 74, 76, 78, 80, 82, 84, 86, 89, 92, 94, 95, 101, 102, 106, 107, 108, 110, 111, 137, 138)
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