Dear [Employer name] employee,

We’re dedicated to helping you and your family live healthy every day. We want to give you the best possible health care coverage that’s dependable and affordable, so we’re excited to announce that our health plan coverage will remain with HealthPartners.

Who is HealthPartners?

HealthPartners is 23,000 people devoted to caring for you. HealthPartners has more than 50 years of experience supporting members with their care and insurance coverage, including medical, dental and pharmacy needs.

Here for you

HealthPartners has an award-winning Member Services team that is here for you, Monday - Friday, 7 a.m. - 7 p.m. CT. Your Member Services team can answer any questions about your health insurance, big or small. If they don’t know the answer, they’ll connect you to someone who does. And if you need to call your Member Services team back, you can ask to speak with the same person who helped you before.

Your HealthPartners national network coverage

Through HealthPartners, you and your family have nationwide health insurance coverage, so you can find in-network care wherever you are.

Finding a doctor

Log on to your *my*HealthPartners account or the myHP mobile app and select *Find care.* Here you can search for doctors and clinics in your network. If you haven’t set up an account, call Member Services or go to healthpartners.com/achieve to find a doctor or check if your doctor is in-network.

You can call your Member Services team at the number on the back of your HealthPartners member ID card, or by selecting *Contact us* from the myHP app.

Getting care

Bring your member ID card to your appointments. You’ll need to show it to your doctor’s office staff when checking in before your visit. If they have questions about your health insurance, point out the Cigna logo on the front of your ID card, or call your Member Services team for additional help.

Need anything else?

Your Member Services team is always here for you and happy to answer your questions. Just give them a call at **952-883-5000** or **800-883-2177**.

Sincerely,

[Name]

[Title]

[Employer name]