Purpose
The Partners in Excellence Program forms the basis for HealthPartners’ financial and public recognition for pharmacies achieving high levels of performance in clinical quality, patient experience, and affordability targets. HealthPartners Pharmacy Administration is focused on affordability, improving health, reducing costs, increasing accessibility and providing a great member experience.

Goals
- Promote safe, effective, timely, patient centered, equitable and efficient care.
- Provide financial and public recognition to pharmacies for excellent performance, designated as gold and silver recognitions.
- Reinforce:
  - Prevention
  - Evidence based care
  - Efficient care
  - Population based care
  - Continuous improvement

Principles
- Payment methodologies will be easily communicated and understood.
- Measurement system will be valid and reliable.
- Reward so that there is true motivation for, and recognition of, improved performance.
- Program will continuously evolve.

Data Communication
- Comparative performance results will be provided to each pharmacy group annually.
- Final results will be available following the end of year in review.

HealthPartners Pharmacy Partners in Excellence MTM Targets, 2017

<table>
<thead>
<tr>
<th>2017 Criteria</th>
<th>Gold Target</th>
<th>Silver Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medication Therapy Management</td>
<td>40%</td>
<td>25%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Description</th>
<th>Who (denominator)</th>
<th>What (numerator)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medication Therapy Management</td>
<td>The percentage of targeted assigned members engaged in medication therapy management services.</td>
<td>Number of targeted members assigned to your location(s) during the measurement period of January 1, 2017-December 31, 2017.</td>
<td>Number of targeted members assigned to your location who have a MTM claim and associated CCD records accepted by HealthPartners during the measurement period for dates of service between January 1, 2017-December 31, 2017.</td>
</tr>
</tbody>
</table>
HealthPartners Innovation Award

Description
To recognize health care organizations (including pharmacies) that design and implement innovations which transform the care delivery system for a specific disease or condition, care processes, a specific patient population, or the entire care delivery model.

The following criteria will be used to evaluate each submitted innovation:

• The problem or issue that prompted this work represented a significant opportunity to improve the health, experience, and/or affordability of care for patients.

• Prior to implementation of the innovation, comprehensive design work was undertaken which included:
  1.) A goal or vision of the solution to the problem or issue,
  2.) Pilot project – if appropriate,
  3.) Measures of projected benefits,
  4.) Review of relevant evidence or theory when applicable,
  5.) Definition of a “successful” outcome,
  6.) Plan for ongoing measurement.

• The organization was the first to implement this innovation in this market

• This innovation represents a major change in the present care delivery process, thereby creating a new paradigm of care and changing business as usual in the market place.

• The ongoing success of the innovation is being measured and is documented including an evaluation of opportunities for improvement.

• The innovation reflects the Institute of Medicine’s (IOM) Six Aims of Quality Health Care by positively influencing the value equation aligned within the Institute for Health Care Improvement’s (IHI) Triple Aims of improving:
  - Health (safe, effective, equitable care),
  - Experience (timely, patient-centered)
  - Affordability (efficient)

Performance Measurement Period
Ongoing

Methodology
Self-Report. Organizations will submit an Innovation Award Submission Document to HealthPartners in the expected format. Send to mary.m.gainey@healthpartners.com by 5 p.m. on July 17th of the measurement year.

All submitted documents will be reviewed by the Innovation Review Panel. The review panel will consist of metro area employers, health plan members, academics and HealthPartners corporate staff. The panel shall rate each innovation against the above mentioned criteria. The number of awards will be determined at the discretion of the review panel.

Submitted innovations should have measurable results to report and, as such, pilot projects would be considered preliminary and not applicable until fully implemented.

Examples of previous innovations, forms, and more information can be found online under Innovations Awards.

All innovation submissions will be presented at HealthPartners annual Partners in Excellence awards dinner in the fall. Final winners will be announced at the dinner. Organizations winning this award will agree to share their ideas, learnings and methodology with other organizations at no cost.