



Get Connected

Lower your costs. Improve speed, accuracy, and business efficiency.

HealthPartners has relationships with the intermediaries listed below to provide clearinghouse functions for all providers. Providers are encouraged to work with their vendors to verify that a connection is established with these clearinghouses. If you do not see your clearinghouse listed, chances are that your vendor has a connection already established and can redirect your claims. To learn more, visit www.healthpartners.com/eservices.

Clearinghouse	HealthPartners Payer ID (Assigned by Clearinghouse)	Claims (837)	Remittance Advice (835)	Eligibility Inquiry and Response (270/271)	Claim Status Inquiry and Response (276/277)
Availity	07003	✓	✓	✓	
ClaimLynx	00055	✓	✓	✓	
Change Healthcare (formerly Emdeon)	SX009 (Professional) 12X51 (Institutional) CX009 (Dental)	✓	✓	✓	✓
Change Healthcare (formerly RelayHealth)	3411 (Professional) 1525 (Institutional)	✓	✓	✓	✓
Dental XChange	HP001 (Dental only)	✓	✓		
Health Fiscal Management, Inc. (HFMI)	Contact Clearinghouse			✓	
MN E-Connect / HealthEC	55764	✓	✓	✓	✓
MedData Health	10484			✓	
Optum Healthia Exchange	Contact Clearinghouse			✓	
PNT Data (formerly Post-n-Track)	HPAMN	✓	✓		

** Please contact the clearinghouses directly to enroll for electronic transactions with HealthPartners.

Electronic Funds Transfer (EFT/ACH)

Providers can enroll for EFT/ACH as a preferred payment option at www.healthpartners.com/eft.

Contact Us

For questions regarding HealthPartners electronic capabilities, contact HealthPartners Provider EDI Support at:

Email: ProviderEDISupport@HealthPartners.com
 Toll Free #: 855-699-6694
 Hours of Operation:
 Monday - Friday
 8:00am – 4:00pm CST



Provider Portal

Helping you deliver efficient and quality care

The website www.healthpartners.com/provider is available at your convenience, allowing you to focus on patient care when it counts.

Register Now

Register at <https://www.healthpartners.com/providerregistration>

- For immediate access, you will need your NPI and a HealthPartners issued check to your organization.
- To register via U.S. Mail, have a PIN code mailed to your address for verification. *Approx. 3-5 days.*

The first person to register for your organization becomes the delegate and can create additional accounts for others who need access.

Create your Provider Portal account to access the following resources to help you save time and money:

- Verify eligibility and benefits
- Obtain a claim estimate for services
- Check claims status
- View and download remittance advice/EOBs. Sign up for notifications when new remittances are ready.
- Submit prior authorization requests
- Keep your practitioner and organization demographic information updated
- Locate Medicare and Medicaid professional fee schedules
- Access forms and policies
- Manage your organization's Provider Portal accounts and access privileges