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HealthPartners®

Fast Facts

MEDICARE SPECIAL EDITION

OCTOBER 2018

News for Providers from HealthPartners Professional Services and Hospital Network Management

Government Programs

Medicare updates for 2019

As you probably already know, there are some major changes coming to Medicare Plans in 2019, namely that Medicare Cost plans will no longer be sold in many counties in Minnesota. The HealthPartners Medicare Cost plan, Freedom, can no longer be sold in many counties in Minnesota in 2019. HealthPartners will offer a Medicare Advantage Plan, Journey, in the Twin Cities and St. Cloud areas. HealthPartners will still offer a Cost Plan in 21 counties in Minnesota, as well as a Medicare Supplement plan.

Below is a summary of HealthPartners Medicare Plans for 2019.

MINNESOTA

- Medicare Cost (HealthPartners Freedom) plans end December 31, 2018 in 66 Minnesota counties
- Medicare Cost (HealthPartners Freedom) plans remain in 21 Minnesota counties - Aitkin, Carlton, Cook, Goodhue, Itasca, Kanabec, Koochiching, Lake, Le Sueur, McLeod, Meeker, Mille Lacs, Pine, Pipestone, Rice, Rock, St. Louis, Sibley, Stevens, Traverse and Yellow Medicine counties
- Medicare Advantage (HealthPartners Journey) product available in 8 metropolitan counties – Anoka, Benton, Carver, Dakota, Hennepin, Ramsey, Stearns and Washington counties
- Medicare Supplement Plan available in all 87 counties (no network)

WISCONSIN:

- Medicare Cost plan remains (HealthPartners Freedom Cost)
- Medicare Advantage plan begins (Robin Medicare Advantage)

NORTH DAKOTA:

- Medicare Cost plan remains (HealthPartners Sanford Medicare Cost ND/SD)

SOUTH DAKOTA:

- Medicare Cost plan remains (HealthPartners Sanford Medicare Cost ND/SD)

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Please see the following pages for sample cards of our Medicare products:

2019 MN/WI Freedom Cost 3

2019 ND/SD Sanford Cost 3

2019 MN Journey MA 4

2019 Northeast WI Robin MA 4

2019 Iowa & Illinois HPUPH MA 4

2019 Medicare Supplement 5

2019 Medicare Select Plan 5

2019 Retiree National Choice Medical 5

2019 Retiree National Choice Part D RX 6

ILLINOIS:

- Medicare Advantage plan remains (HealthPartners UnityPoint Health)

IOWA:

- Medicare Advantage plan remains (HealthPartners UnityPoint Health)

To check to see if you or another medical provider, dentist, clinics, urgent care or hospital participates in a certain network, click one of the network options below:

- **Find a doctor or clinic in the Freedom (Cost) network** *(path: healthpartners.com/public/find-care/rd/freedompractitioner.html)*
- **Find a doctor or clinic in the Journey (PPO) network** *(path: healthpartners.com/public/find-care/rd/journey19.html)*
- **Find a doctor in the Sanford (Cost) network** *(path: healthpartners.com/public/find-care/rd/sanfordcost.html)*
- **Find a doctor in the Robin (PPO) Network** *(path: healthpartners.com/public/find-care/rdb/robinma.html)*
- **Find a doctor in the HealthPartners UnityPoint Health (PPO) network** *(path: healthpartners.com/public/find-care/rdb/hpuphmedadv.html)*

For further information, please click the links below:

- **Medicare and Medicaid Resources** *(path: healthpartners.com/provider-public/medicare-and-medicaid-resources/)*
- **Medicare resources HealthPartners** *(path: healthpartners.com/hp/insurance/medicare/medicare-resources/index.html)*
- **Medicare changes** *(path: medicarechanges.healthpartners.com/)*

MEDICARE PLAN DEFINITIONS:

Medicare Cost plan: A type of Medicare plan that lets a member receive health care services through the cost plan's provider network or members may go to a non-network provider and the services will be covered by Original Medicare. Medicare is primary payer for Part A services and the plan is primary for Part B services for care received in-network. The HealthPartners Freedom and Sanford plans are Medicare Cost plans.

Medicare Advantage plan ("Part C" or "MA"): A type of Medicare plan that gives the member coverage for Medicare Parts A and B and often includes Part D. This means the member will get their hospital, medical and prescription coverage all in one plan. Medicare Part A and B services are paid for by the plan, not Original Medicare. HealthPartners Journey, HealthPartners Robin, and HealthPartners UnityPoint Health plans are Medicare Advantage Plans.

Medicare Supplement plan ("Medigap"): A type of Medicare plan that helps fill in the gaps Original Medicare doesn't cover, like deductibles and coinsurance. Medicare is the primary payer for Part A and B services. Medicare Select plans are a type of Medigap policy sold in some states and require the member to use a specific provider network.

Group retiree plans: A type of coverage through an employer or union group. Plan types include Medicare Advantage, Medicare Cost, Commercial, Prescription Drug Plan (PDP), and Medicare Supplement. Coverage beyond Original Medicare depends on the terms of the plan. HealthPartners options include:

- Medicare Advantage: HealthPartners Journey
- Medicare Cost: HealthPartners Freedom
- Retiree National Choice (Commercial plan that wraps around Medicare and is paired with a Part D prescription drug plan)

If you have additional questions regarding our Medicare products, please contact your Service Specialist in Professional Services Network Management or Hospital & Regional Network Management.

2019 MN / WI Freedom Medicare Cost Cards

39A

HealthPartners

Plan (80840)
ID 12345678 Group 0066 Renewal Mo. January
Name JANE A DOE
Care Type HealthPartners Freedom Cost

Office	20%
RxBIN 003585 RxPCN 24002	See Contract
ER	$100.00
Urgent	20%

CMS - H2462 ####

23A

Emergency & Urgently Needed Care
For emergency situations, call 911 and/or get medical attention immediately. For medical advice call the CareLine℠ nurse service any time at 612-339-3663 or 800-551-0859.

Claims Submission
Medical: HealthPartners Claims, PO Box 1289, Minneapolis, MN 55440-1289
Preventive Dental: HealthPartners Dental Claims, PO Box 1172, Minneapolis, MN 55440-1172

Member Services HealthPartners Member Services, P.O. Box 9463, Minneapolis, MN, 55440-9463, phone **952-883-7979 or 800-233-9645** (TTY 711)

Minnesota Commissioner of Health Appeals: phone 651-201-5100 or 800-657-3916

healthpartners.com Offered by Group Health, Inc.

39

HealthPartners

Plan (80840)
ID 12345678 Group 0066 Renewal Mo. January
Name JANE A DOE
Care Type HealthPartners Freedom Cost

Prescription Drug Plan

Office	$0.00
RxBIN ###### RxPCN ???????	See Contract
RxGrp MHN##	
ER	$50.00
Urgent	$0.00

CMS - H2462 ####

MedicareRx Prescription Drug Coverage

23A

Emergency & Urgently Needed Care
For emergency situations, call 911 and/or get medical attention immediately. For medical advice call the CareLine℠ nurse service any time at 612-339-3663 or 800-551-0859.

Claims Submission
Medical: HealthPartners Claims, PO Box 1289, Minneapolis, MN 55440-1289
Preventive Dental: HealthPartners Dental Claims, PO Box 1172, Minneapolis, MN 55440-1172

Member Services HealthPartners Member Services, P.O. Box 9463, Minneapolis, MN, 55440-9463, phone **952-883-7979 or 800-233-9645** (TTY 711)

Minnesota Commissioner of Health Appeals: phone 651-201-5100 or 800-657-3916

healthpartners.com Offered by Group Health, Inc.

2019 ND / SD HealthPartners Sanford Medicare Cost Card

39A

HealthPartners

Plan (80840)
ID 12345678 Group 0066 Renewal Mo. January
Name JANE A DOE
Care Type Medicare Cost ND/SD

Office	20%
RxBIN 003585 RxPCN 24002	See Contract
ER	$100.00
Urgent	20%

CMS - H2462 ####

23DK

Emergency & Urgently Needed Care
For emergencies, call 911 and/or get medical attention immediately. For medical advice call the CareLine℠ nurse service any time at 800-551-0859.

Claims Submission
HealthPartners Claims, PO Box 1289, Minneapolis, MN 55440-1289

Member Services
HealthPartners Member Services, P.O. Box 9463, Minneapolis, MN 55440-9463
Phone **800-233-9645** (TTY 711)

healthpartners.com Offered by Group Health, Inc.

2019 MN Journey Medicare Advantage Card

39J

HealthPartners

Plan (80840)
ID 12345678 Group 0076 Renewal Mo. January
Name JANE A DOE
Care Type Medicare Advantage PPO MN

Prescription Drug Plan

Office Primary	$5.00
Office Specialty	$25.00
RxBIN ###### RxPCN ???????	See Contract
RxGrp MHN##	
ER	$75.00
Urgent	$30.00

CMS - H4882 ####

MedicareRx Prescription Drug Coverage

23J

Emergency & Urgently Needed Care
For emergencies, call 911 and/or get medical attention immediately. For medical advice call the CareLine℠ nurse service any time at 612-339-3663 or 800-551-0859.

Hospital Admissions Contact CareCheck℠ at 866-275-8555 for any admission at an out-of-network hospital or facility.

Claims Submission
Medical: HealthPartners Claims, PO Box 1289, Minneapolis, MN 55440-1289
Dental: HealthPartners Dental Claims, PO Box 1172, Minneapolis, MN 55440-1172.

Member Services: HealthPartners Member Services, P.O. Box 9463, Minneapolis, MN, 55440-9463, phone **952-883-6655 or 866-233-8734** (TTY 711)

healthpartners.com

Offered by HealthPartners, Inc.

2019 Northeast WI Robin Medicare Advantage Card

39JR

Robin
HealthPartners

Plan (80840)
ID 12345678 Group 0076 Renewal Mo. January
Name JANE A DOE
Care Type Medicare Advantage PPO WI

Office Primary	$##.00
Office Specialty	$##.00
ER	$##.00
Urgent	$##.00

CMS - H4882-###

healthpartners.com

RxBIN ###### RxPCN #######
RxGrp HMN##

MedicareRx Prescription Drug Coverage

SAMPLE

23JR

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Member Services
Phone **952-883-6655 or 866-233-8734 (TTY 711)**
HealthPartners Member Services, P.O. Box 9463, Minneapolis, MN 55440-9463

Emergency & Urgently Needed Care
For emergencies, call 911 and/or get medical attention immediately. For medical advice call the CareLine℠ nurse service any time at 612-339-3663 or 800-551-0859.

Hospital Admissions
Contact CareCheck℠ at 866-275-8555 for any admission at an out-of-network hospital or facility.

Claims Submission ***providers: healthpartners.com/eservices***
Medical: HealthPartners Claims, P.O. Box 1289, Minneapolis, MN 55440-1289
Dental: HealthPartners Dental Claims, P.O. Box 1172, Minneapolis, MN 55440-1172

Offered by HealthPartners, Inc.

SAMPLE

2019 Iowa & Illinois HPUPH Medicare Advantage Card

39C

HealthPartners
UnityPoint Health

Plan (80840)
ID 12345678 Group 0060 Renewal Mo. January
Name JANE A DOE
Care Type Medicare Advantage PPO HPUPH

Office Primary	$5.00
Office Specialty	$20.00
Urgent	$20.00
Emergency	$80.00

CMS - H3416-####

RxBIN ###### RxPCN ???????
RxGrp MHN##

MedicareRx Prescription Drug Coverage

23B

Emergency & Urgently Needed Care
For emergencies, call 911 and/or get medical attention immediately. For medical advice call the CareLine℠ nurse service any time at 800-551-0859.

Hospital Admissions Contact CareCheck℠ at 866-275-8555 for any admission at an out-of-network hospital or facility.

Claims Submission
HealthPartners Claims, P.O. Box 1289, Minneapolis, MN 55440-1289
Preventive Dental: HealthPartners Dental Claims, P.O. Box 1172, Minneapolis, MN 55440-1172

Member Services HealthPartners Member Services, P.O. Box 9463, Minneapolis, MN, 55440-9463, phone **888-360-0544** (TTY: 711)

healthpartnersunitypointhealth.com

Offered by HealthPartners UnityPoint Health, Inc.

2019 Medicare Supplement Card

1SP

HealthPartners

ID 99999999 Group 60754 Renewal Mo. January
Name JANE K DOE
Care Type Medicare Supplement

Office Visit $##.00
Urgent $##.00

healthpartners.com

MEDICARE PRIMARY

SAMPLE

23SP

07/18

Member Services
Phone **952-967-7877 or 833-256-7044 (TTY 711)**
HealthPartners Member Services P.O. Box 9463, Minneapolis, MN, 55440-9463

Emergency & Urgently Needed Care
For emergencies, call 911 and/or get medical attention immediately.
For medical advice call the CareLine℠ nurse service any time at 612-339-3663 or 800-551-0859.

Claims Submission
This coverage is secondary to Medicare.
Submit charges to Medicare for processing first.
HealthPartners Claims, P.O. Box 1289, Minneapolis, MN 55440-1289

Offered by HealthPartners

SAMPLE

2019 Medicare Select Plan Card

1

HealthPartners

ID 12345678 Group 7008 Renewal Mo. January
Name JANE A DOE
Care Type HealthPartners Senior Health Advantage

Office $0.00
Rx BIN 003585 RxPCN 24002 NO COV PART D
ER $0.00
Urgent $0.00
Deductible $0.00

	PCP Code PCP or Network	PCP Phone
Medical	ABC ABC CLINIC	###-###-####

23

Emergency & Urgently Needed Care
For emergencies, call 911 and/or get medical attention immediately.
For medical advice call the CareLine℠ nurse service any time at 612-339-3663 or 800-551-0859.

Hospital Admissions Contact CareCheck℠ at 866-275-8555 for any admission at an out-of-network hospital or facility.

Claims Submission
Medical: HealthPartners Claims, P.O. Box 1289, Minneapolis, MN 55440-1289
Preventive Dental: HealthPartners Dental Claims, P.O. Box 1172, Minneapolis, MN 55440-1172

Member Services HealthPartners Member Services, P.O. Box 9463, Minneapolis, MN, 55440-9463
Phone: **952-883-7979 or 800-233-9645 (TTY 711)**
Minnesota Commissioner of Health Appeals: 651-201-5100 or 800-657-3916

healthpartners.com Offered by HealthPartners

2019 Retiree National Choice Medicare Card

13RN

HealthPartners

ID 12345678 Group 12345 Renewal Mo. January
Name JANE K DOE
Care Type Retiree National Choice Dental Pkg: P####

Office Visit $##.00
Urgent $##.00

healthpartners.com

MEDICARE PRIMARY

For Part D: **RxBIN 015574 RXPCN ASPROD1**
RxGrp HMN08

SAMPLE

68RN

09/18

Member Services
Phone **952-883-7373 or 877-816-9539 (TTY711)**
HealthPartners Member Services, P.O. Box 9463, Minneapolis, MN 55440-9463

Emergency & Urgently Needed Care
For emergencies, call 911 and/or get medical attention immediately.
For medical advice call the CareLine℠ nurse service any time at 612-339-3663 or 800-551-0859.

Claims Submission
This coverage is secondary to Medicare.
Submit charges to Medicare for processing first.
Medical: HealthPartners Claims, P.O. Box 1289, Minneapolis, MN 55440-1289
Prevent Dental: HealthPartners Dental Claims, P.O. Box 1172, Minneapolis, MN 55440-1172

Offered by HealthPartners Insurance Co.

SAMPLE

2019 Retiree National Choice Medicare Part D Rx Card

If you have questions regarding the content of this newsletter, please contact the person indicated in the article or call your HealthPartners Service Specialist. If you don't have his/her phone number, please call **952-883-5589** or toll-free at **888-638-6648**. This newsletter is available online at **healthpartners.com/fastfacts**.

Fast Facts Editors: Mary Jones and David Ohmann