

Fast Facts

SPECIAL EDITION

APRIL 2019

News for Providers from HealthPartners Provider Relations and Network Management

Administrative

Medicare networks changed in 2019

As a result of Medicare Cost plans going away in 66 Minnesota counties for 2019, many of our Medicare members have transitioned to our Medicare Advantage plan, HealthPartners *Journey (PPO)*. This change means the network has also changed, including which providers and facilities members can go to for care in-network.

Providers or facilities members have used in the past may now be out-of-network. During this time of change, please take extra steps to support our members in choosing their care. Helping members choose care in-network will help them avoid potentially costly out-of-pocket expenses.

Please note, HealthPartners Medicare Supplement and Retiree National Choice are non-network plans and the information provided above does not apply to these plans.

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HealthPartners®
 Plan (80840)
ID 12345678 **Group** 0076 **Renewal Mo.**
Name JANE A DOE **January**
Care Type Medicare Advantage PPO MN

Office Primary	\$5.00	Prescription Drug Plan
Office Specialty	\$25.00	
RxBIN ##### RxPCN ???????	See Contract	
RxGrp MHN##		
ER	\$75.00	
Urgent	\$30.00	CMS - H4882 ###

MedicareRx
Prescription Drug Coverage

23J

Emergency & Urgently Needed Care
 For emergencies, call 911 and/or get medical attention immediately.
 For medical advice call the CareLine™ nurse service any time at
 612-339-3663 or 800-551-0859.

Hospital Admissions Contact CareCheck™ at 866-275-8555 for any
 admission at an out-of-network hospital or facility.

Claims Submission
 Medical: HealthPartners Claims, PO Box 1289, Minneapolis, MN 55440-1289
 Dental: HealthPartners Dental Claims, PO Box 1172, Minneapolis, MN
 55440-1172.


Member Services: HealthPartners Member Services, P.O. Box 9463,
 Minneapolis, MN, 55440-9463, phone **952-883-6655** or **866-233-8734**
 (TTY 711)

healthpartners.com Offered by HealthPartners, Inc.

RETIREE NATIONAL CHOICE (RNC) PRODUCT

HealthPartners has seen significant growth in the number of members selecting *Retiree National Choice* (RNC), our group retiree product. It is comprised of two plans – a Major Medical plan that coordinates with Medicare and a Part D Prescription Drug Plan (PDP). There is no network for this product.

Medicare is primary for Medicare Part A and Part B services. Providers should submit eligible medical claims directly to the Centers for Medicare and Medicaid Services (CMS). After Medicare makes their payment, HealthPartners covers the remainder of the cost up to the group's plan benefit. For services not covered by Medicare but covered under our Retiree National Choice product, please submit claims directly to HealthPartners.

13RN		68RN	
		Member Services Phone 952-883-7373 or 877-816-9539 (TTY711) HealthPartners Member Services, P.O. Box 9463, Minneapolis, MN 55440-9463	
ID	12345678	Group	12345
Name	JANE K DOE	Renewal Mo.	January
Care Type	Retiree National Choice	Dental Pkg:	P####
Office Visit	\$##.00		
Urgent	\$##.00		
healthpartners.com			
MEDICARE PRIMARY			
For Part D: RxBIN 015574 RXPCN ASPROD1 RxGrp HMN08			
		Emergency & Urgently Needed Care For emergencies, call 911 and/or get medical attention immediately. For medical advice call the CareLine™ nurse service any time at 612-339-3663 or 800-551-0859.	
		Claims Submission This coverage is secondary to Medicare. Submit charges to Medicare for processing first. Medical: HealthPartners Claims, P.O. Box 1289, Minneapolis, MN 55440-1289 Prevent Dental: HealthPartners Dental Claims, P.O. Box 1172, Minneapolis, MN 55440-1172	
		<hr/> Offered by HealthPartners Insurance Co.	

Additional product information can be found here: **Provider resource materials.**

(path: healthpartners.com/provider-public/provider-resource-materials/)

If you have questions regarding which providers and facilities participate in any of our networks, please contact your HealthPartners Service Specialist.

If you have questions regarding the content of this newsletter, please contact the person indicated in the article or call your HealthPartners Service Specialist. If you don't have his/her phone number, please call **952-883-5589** or toll-free at **888-638-6648**. This newsletter is available online at **healthpartners.com/fastfacts**.

Fast Facts Editors: Mary Jones and David Ohmann