

Fast Facts

MARCH SPECIAL EDITION 2020

News for Providers from HealthPartners Professional Services and Hospital Network Management

Administrative

Provider communication regarding COVID-19

HealthPartners is committed to helping members get care and slow the spread of the COVID-19 virus. We are working closely with state and federal authorities to respond to the changing situation. We will provide direct communications to our members and have the latest information available on the HealthPartners website.

INFORMATION AVAILABLE AT THIS TIME

Is there member cost for testing directed by a medical professional?

We expect all HealthPartners members will have full coverage (no member cost share) for the COVID-19 laboratory test. All fully-insured members will have full coverage. We are currently confirming coverage level with all our self-insured clients. Additionally, members may have no out-of-pocket costs related to an in-network office or urgent care visit associated with the test. Fully insured members will have full coverage for these associated office and urgent care visits. Self-insured may have out-of-pocket costs for the associated office and urgent care visits. Standard member cost sharing will continue to apply to an emergency room visit associated with the test.

Is there direction for billing for COVID-19 tests?

HealthPartners is following CMS coding guidelines. CMS adopted two CPT codes, U0001 and U0002, for COVID-19 testing. We are still working to establish rates since CMS has not released pricing for these codes. Currently, the State of Minnesota is processing COVID-19. This process can continue until there is different direction from the State of Minnesota. Some lab providers are also implementing COVID-19 testing capabilities, and we are in discussion with them on their testing process. We will provide updates as they become available.

Is tele-health a covered service for HealthPartners members?

HealthPartners members have coverage for tele-health/tele-medicine services which include e-visits, telephone visits and secure video visits. Click **telehealth policies** for more information (*path: healthpartners.com/provider-public/administrative-policies/*).

A member who may have acquired or been exposed to COVID-19 can take an assessment online at **virtuwell** or **Doctor on Demand**. Both are available 24/7 at no cost to the individual (*paths: blog.virtuwell.com/coronavirus-assessment/ and doctorondemand.com/coronavirus/*).

If you have questions regarding the content of this newsletter, please contact the person indicated in the article or call your HealthPartners Service Specialist. If you don't have his/her phone number, please call **952-883-5589** or toll-free at **888-638-6648**. This newsletter is available online at **healthpartners.com/fastfacts**.

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