



Provider Question & Answer (Q&A) Resource for the COVID-19 National Health Emergency

Updated: 5/4/2022

1. What is the reimbursement COVID-19 testing?

HealthPartners reimbursement follows Medicare allowed amounts regardless of the member's health plan product.

2. Does HealthPartners support care delivery via telehealth?

Yes. More information is available in the Telehealth policy. Here is a link to the policy:
<https://www.healthpartners.com/provider-public/condition-resources/covid19/>

3. Will HPI be adopting the CMS guidance which indicates a provider does not need to be licensed in the state they are practicing during the COVID-10 emergency?

We are following the state licensing board requirements. These requirements vary from state to state. Please see our latest credentialing information here:
<https://www.healthpartners.com/provider-public/credentialing-and-enrollment/>

4. Will HPI suspend sequestration for its Medicare Advantage plans?

Yes, HealthPartners will follow the CMS guidance and temporarily suspend sequestration for our Medicare Advantage plans effective May 1, 2020 through March 31, 2022. Sequestration will be 1% from April 1, 2022 through June 30, 2022. Effective July 1, 2022, sequestration will be 2%.

5. Will HPI waive all member liability for COVID-19 related care? If so, for which members does it apply?

As of 1/1/2022, HPI will no longer cover COVID-19 treatment at 100%. Care for members with COVID-19 will be covered per the member's plan, just like any other service. COVID-19 testing will still be covered at 100%

6. Will HealthPartners pay the additional 20% on COVID-19 related codes for your Medicare Advantage products?

Yes, HealthPartners will follow the CMS guidance and temporarily apply an additional 20% payment rate for COVID-19 codes for our Medicare Advantage plans effective May 1, 2020.

7. Are all COVID-19 tests covered?

COVID-19 tests are covered for determination of when a member is showing symptoms or has been exposed. COVID-19 tests are not covered when performed for the sole purpose of travel, employment reasons, school sports programs, return to school requirements, etc.