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To Our Provider Partners:

Your partnership is appreciated and we understand that these are extremely challenging times for all of us, but especially for you.

During these turbulent and fluid times, our goal is to provide you with the best information we have, as we have it, recognizing that we all operate in a constantly evolving environment.

The HealthPartners dental plan will continue to process claims and provide you with administrative support as we have in the past.

As an important item to note, please share in our efforts to encourage our members and your patients to contact you for dental emergencies and to avoid urgent care facilities and emergency rooms.

Your trust and continued partnership is important to us and we'll continue to share information as it becomes available. Our medical and dental staff is meeting daily with updates on our internal processes and evolving federal and state pronouncements and regulation. Some of the information that we receive requires further clarification before we can operationalize and implement steps based upon the new guidelines.

Please do not hesitate to contact us with questions and concerns and we will do our best to provide the information that we have at that time.

Thank You,

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