## What to do after you enroll

* Watch for your member ID card
in the mail
* Save the number for Member Services in your phone:
**952-883-5000** or **800-883-2177**
* Create an account at **healthpartners.com** to chat with Member Services or manage your plan online

# Hello and welcome to HealthPartners!

We’re HealthPartners, your health insurance plan, and we’ve got you covered.

## Make Member Services your first call

Your top-rated Member Services team is here to help you understand your plan and answer your questions. You can even ask to speak with the same person if you need to call back.

* Get help with your medicines, like figuring out prior authorizations or the best place to fill your prescription
* Manage existing conditions, like back pain, asthma, diabetes and more
* Find the best place to get care and estimate how much it will cost, what your plan will cover and how much you’ll pay
* Ask any other question, big or small, related to your health plan

## Manage your plan online

With an online account, you get up-to-date personal health plan information in one easy place.

* Check your plan balances
* Search for an in-network doctor
near you
* View your Member ID card (and even fax it to your doctor’s office)
* See your claims and Explanation of Benefits (EOB)
* Find the support you need, like Member Services or our 24/7 free nurse CareLineSM
* Download the **myHP** mobile app and access all of the above on-the-go