

HealthPartners 2022 MSHO Supplemental Benefits

*Member Services **CC's only** Priority Line x26387. Member services for **Member's only** (952) 967-7029

Benefit	Description	Facilitate/Order Process
Activity tracker	Coverage of one activity tracker per member per year. Electronic device to track steps and calculate calories burned.	<ul style="list-style-type: none"> • Member request through Bolger order form. • CC request through Bolger form
Adult Day Services*	Program provides supervised care for members with a dementia diagnosis by meeting these members unique social and health needs including limited physical and cognitive functional abilities. Center must be meet state of MN requirements. Care Coordinator identifies members with a dementia diagnosis and coordinates services. Unlimited sessions.	CC decides based on their assessment. Send authorization form to HP. Auth is entered. Claim is paid.
Animatronic Support Pet*	Coverage of one Animatronic Support Pet per member per year. Life-like pet provides companionship, reduces isolation and can improve well being and emotional function. Members with any of the diagnoses listed below. Care Coordinator identifies members with a covered diagnosis and coordinates services. Will be offering either a cat or dog in 2022.	CC initiates based on assessment or confirms diagnosis if member requests and delivery is initiated through Bolger order form.
Dental – Adult Fluoride	Coverage of additional fluoride. All dental services must be received from a network provider.	Dental Clinic should work with member and HP member services with questions, billed through claims.
Dental – Periodic exams	Coverage of additional periodic exam. All dental services must be received from a network provider.	Dental Clinic should work with member and HP member services with questions, billed through claims.
Dental – Scaling and root planing	Coverage for periodontal services includes scaling and root planing. All dental services must be received from a network provider.	Dental Clinic should work with member and HP member services with questions, billed through claims.

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Dental – Periodontal maintenance	Coverage for periodontal services includes periodontal maintenance. All dental services must be received from a network provider.	Dental Clinic should work with member and HP member services with questions, billed through claims.
Dental – Additional Coverage for Root Canals on Molars	Coverage for endodontics includes root canals on molars. All dental services must be received from a network provider.	Dental Clinic should work with member and HP member services with questions, billed through claims.
Dental – Crowns coverage	Coverage for restorative services includes coverage for porcelain crowns limited to \$2,500 maximum. All dental services must be received from a network provider.	Dental Clinic should work with member and HP member services with questions, billed through claims.
Electric Toothbrush	Coverage for one electric toothbrush kit per member per year.	<ul style="list-style-type: none"> • Member request through Bolger order form. • CC request through Bolger form
Family Caregiver Services*	Services provided to caregivers includes training, education, coaching, counseling, and Family Memory Care (FMC) program for a caregiver living with the member. FMC improves the caregiver's ability to manage the challenges of caregiving and provide social support and minimizing the difficulties caregiving for an individual with dementia. Care Coordinator identifies members with a dementia diagnosis and coordinates services. FMC - Up to 20 hours per year. Training/Education up to 12 hours per year. Coaching/Counseling up to 12 hours per year.	CC decides based on their assessment. Send authorization form to HP. Auth is entered. Claim is paid.
First Aid Kit	Coverage for one first aid kit per member per year. First aid kit includes ointments, various size bandages, pad, and gauze, tape, sanitizing wipes, cold compress, CPR face shield, and one-time use thermometer.	<p>Pushed item. Will be sent to members in March, then monthly to new enrollees thereafter.</p> <p>Members in long term care excluded. They will receive a Bolger order form letter</p>
Foot Care visits	Covered services includes: soaking, filing, nail clipping, debridement and education around prevention/management.	CC decides based on their assessment. Send authorization form to HP. Auth is entered. Claim is paid.
Fresh Produce Box (FarmboxRx)	Members are eligible to receive up to two fresh produce boxes each month	<ul style="list-style-type: none"> • Members must have a qualifying Dx to be eligible to receive FarmBoxRx (see Dx list below).

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		<ul style="list-style-type: none"> Members will be pushed a fresh vegetable box in February and new members every month thereafter. Order form included in box. FarmBoxRx will do outreach calls once boxes are pushed for orders. CCs can order via email hello@farmboxrx.com or call 1-888-416-3589 (TTY:771)
Health Education Classes – Healthy Aging (Juniper) classes	Coverage of healthy aging classes. Classes include, but are not limited to, Matter of Balance, Tai Ji Quan and the Living Well Series.	Member can request through member services Member Services will order a letter/voucher to be mailed to members. Government Programs mails the letter and voucher and notifies the vendor. A representative from Juniper calls the member to assist in finding and registering for a class.
Health Education Classes – PowerUp cooking class (Gov Programs mails invites and sends reminders to MSHO CCs)	Members receive tools and guidance in a group setting from professionals for better eating, activity and thinking. Classes provided by a certified health educator or other qualified health professional. Increased to 12 classes in 2022.	Members are sent an invite and respond. Class sizes are limited. Member Services and RideCare work together to arrange for members.
Home Delivery Meals	Home delivery of meals immediately following surgery or an inpatient hospital stay.	CC decides based on their assessment. Send authorization form to HP. Auth is entered. Claim is paid.
In-home bathroom safety devices and installation	Coverage for In-home bathroom safety devices and installation up to \$1,000 Coverage includes an assessment and installation of permanent devices based on individual need as determined in the assessment. Devices covered: Commodes, Commode chair with integrated seat lift mechanism/toilet seat lift mechanism, Bath/Shower chairs or tub stools/benches, Raised Toilet seats, Toilet seat safety frames, Transfer benches, Rehab shower and toileting systems, Bath lift equipment, Hand held shower, Grab bars, Bathtub wall rails	CC decides based on their assessment. Send authorization form to HP. Auth is entered. Claim is paid.

Benefit	Description	Facilitate/Order Process
Independent Living Skills (ILS)*	Services develop, maintain, and improve a member's community living skills including communication, mobility, interpersonal skills, and self-care in order to keep the member living independently longer and in a safer environment. Members with any of the diagnoses listed below are eligible for ILS. Care Coordinator identifies members with a covered diagnosis and coordinates services.	CC decides based on assessment. CC should verify Housing Stabilization Services – Sustaining are not needed. Member does not need to open to the waiver to receive this benefit. Can be used for long term needs. Send authorization form to HP. Auth is entered. Claim is paid.
Night light	Coverage for two motion-activated night lights per member per year to aid the prevention of falls at night/when dark. Aiding in the prevention of falls diminishes the impact of injuries or health conditions and reduces avoidable emergency and health care utilization, as stated in CMS supplemental benefit guidance under the expanded definition of what is primary health related.	<p>Pushed items to all existing members in late January. Will be sent to new members monthly thereafter. Starting in April will be sent with First Aid kits.</p> <p>Bolger order form included in this mailing Members in long term care excluded. They will receive a Bolger order form letter</p>
Pedaler	Coverage for one Pedaler per member per year. Pedaler used in the home to strengthen and tone leg and arm muscles and increase joint range of motion.	<ul style="list-style-type: none"> • Member request through Bolger order form. • CC request through Bolger form
Personal Emergency Response System	Coverage for one in-home device used to notify appropriate personnel of an emergency and/or monthly device maintenance fee if member received device in a previous year.	<ul style="list-style-type: none"> • Member request through Bolger order form. • CC request through Bolger form
Pocket Hearing Amplifier	Coverage for one pocket hearing amplifier per member per year to amplify sound, improve independent living skills and improve ability to hear and understand health care providers, caregivers and care coordinators.	<ul style="list-style-type: none"> • Member request through Bolger order form. • CC request through Bolger form
Psychotherapy for Caregivers*	Psychotherapy for caregivers of members with a diagnosis of dementia. 6 visits per year. Care Coordinator identifies members with a dementia diagnosis and coordinates services.	CC decides based on assessment and completes referral form to ACP and they will reach out to caregiver. See Service Coordinator for ACP referral form
Readmission Prevention	Includes an in-home safety assessment and medication reconciliation	CC initiates referral process after hospital discharge to LSS, SC's see the process through.

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Respite Care*	Short-term services provided to members with diagnosis of dementia when the primary care giver is absent or needs relief. Care Coordinator identifies members with a dementia diagnosis and coordinates services.	CC decides based on their assessment. Send authorization form to HP. Auth is entered. Claim is paid.
Silver Sneakers (Fitness Benefit)	Coverage of monthly basic membership at national network of nationally participating fitness facilities only. No health club fee. Members not electing fitness facility membership can order one home fitness kit per year. Changing fitness vendor benefit in 2022.	Silver Sneakers Customer Service is available to help members sign up. <ul style="list-style-type: none"> • Silver Sneakers Customer Service: 1-888-423-4632 • Email: SilverSneakers.com To assist members getting their ID number without using email address: Using CHROME browser go to check.silversneakers.com and enter member fields. Select 'check eligibility' to receive 16 digit ID#
Tablet (iPad)	Coverage of tablet for members with diabetes, heart disease, depression, or cognitive impairment. Tablet will only be configured with health education, health engagement, wellness, and the HealthPartners applications and will support the transmission of health information to the care team. Device will support engagement with the care team and will not replace face-to-face physician visits. Technical support to assist with how to use the equipment and ongoing support will be provided. The frequency of the data transmission will depend on the condition, needs and interest of the member as the tablet benefit design is person-centered to meet the individual needs of each member. Tablet will comply with applicable state and federal requirements and will be configured for member usage such that external applications are not available. The plan will not pay for internet service. Limited to one tablet per member every two years.	Member requests through Member Services CC requests through Member Services

Benefit	Description	Facilitate/Order Process
Tints and Coatings	Coverage for upgrades includes tints and coatings on eyeglasses.	Eye clinics and members should consult with Member Services with questions.
Transportation for Caregivers to Attend Covered Caregiver Support Services*	Transportation for Caregivers to Support Services for Caregivers. Includes roundtrip transportation for caregivers of a member with a diagnosis of dementia. Transportation must be coordinated through RideCare. Care Coordinator identifies members with a dementia diagnosis and coordinates services.	RideCare is able to set this up, member can call, but CC may need to verify the classes for member and coordinate
Transportation to/from Supplemental Benefit covered services	Roundtrip transportation to locations of covered supplemental benefits including health club, Health Education Classes, and Alcoholics Anonymous or Narcotics Anonymous meetings. Transportation must be coordinated through RideCare.	RideCare is able to set this up, member can call, but CC may need to verify the classes for member and coordinate
virtuwell	Unlimited virtuwell visits.	Member will need to access online
Weight Management Program (Weight Watchers)	Coverage of weight management program that offers in-person or online programming. The weight management program includes nutrition content and support that is available in-person and/or online. The program includes activity tracking, fitness support, personalized goals, online chat support, phone sessions and action plan, and group meetings. Benefit includes 14 free weeks of digital access and 13 weeks/13 meeting vouchers.	<ul style="list-style-type: none"> • Member request through Bolger order form. • CC request through Bolger form

*Special Supplemental Benefit for Chronic Illness and limited to specific diagnoses (identified in the note)

Continuing supplemental benefit from 2020
New or updated supplemental benefit

Part B Buy-Down: \$22.00

Discontinued from 2021:

Light therapy lamp (covered by Medicaid for qualifying members)

How to order a light therapy lamp through Medicaid: Create a request to order the light therapy lamp by completing an S&I. Route the S & I to the Service Coordinators who will find a DME provider who is able to provide this item. The Service Coordinator orders the lamp and will complete the S & I. The 'Payer' field in the S & I should state PMAP.

Covered diagnoses for ILS, Animatronic Support Pet, and Fresh Produce Box: Autoimmune disorders; Cancer; Cardiovascular disorders; Chronic alcohol and other drug dependence; Chronic heart failure; Chronic kidney disease; Chronic liver disease or cirrhosis; Chronic lung disorders; Chronic and disabling mental health conditions; Dementia; Diabetes; End-state liver disease; End-stage renal disease (ESRD); HIV/AIDS; Morbid obesity; Neurologic disorders; Neuromuscular disorders; Severe hematologic disorders; Spinal cord injury or paralysis; Stroke