

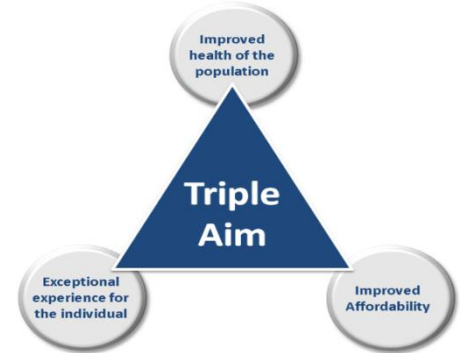
2024 MTM Medicare Stars Partners in Excellence Executive Overview, Targets, and Methodology

Overview

The Partners in Excellence program forms the basis for HealthPartners' financial and public recognition for pharmacy practices providing exceptional clinical quality and affordable care.

Our goal is to recognize and reward Medication Therapy Management (MTM) practices that deliver on the Triple Aim: To improve health while improving the affordability and consumer experience of health care.

Financial rewards are based on pharmacy practice performance as measured by HealthPartners using CMS Star Measure technical specifications.



2024 – Quality Dimension: *Affordability*

For the 2024 Partners in Excellence program, HealthPartners is offering an additional MTM practice opportunity focused on our targeted Medicare Stars eligible members with a goal of improving on the quality dimension of affordability. Performance is assessed using the CMS "CMR Completion Measure". Performance is translated to an overall star rating.

This method rewards practices for consistent top performance in engaging high risk Medicare members.

- A *target rate* is set for the engagement measure.
- Bronze award level is earned when an overall three-star rating is achieved for the engagement measure.
- Silver award level is earned when an overall four-star rating is achieved for the engagement measure.
- Gold award level is available when a five-star rating is achieved for the engagement measure

The following principles are used in the Partners in Excellence program:

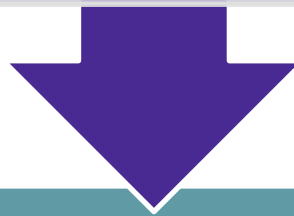
- Use measures that are relevant and clear to pharmacy practices and consumers
- Use measures that are accurate, valid, reliable and obtainable
- Use established measures, those endorsed nationally or generally accepted national or regional standards
- Draw on a range of measures from a variety of sources, where possible, for a robust overall rating methodology
- Apply consistent measurement approaches and use scoring that avoids or minimizes subjectivity
- Disclose the methodology so it is transparent to pharmacy practices, consumers and employers

Quality Performance Evaluation Steps

Quality Dimension: Affordability

MTM Pharmacy Affordability Dimension Measure

- MTM Pharmacy CMR Completion Rate



Quality Performance Assessment

Performance on the quality measure is assessed as a star rating performance.



Quality Performance



Quality Performance



Quality Performance



Award Level Assessment

MTM Practice star rating and number of members assigned is used to assign award level and determine bonus pool payout amount.

**★★★ Quality Performance
BRONZE LEVEL**

Bonus pool payout determined by:

- > 30 assigned members
- ≤ 30 assigned members

**★★★★ Quality Performance
SILVER LEVEL**

Bonus pool payout determined by:

- > 30 assigned members
- ≤ 30 assigned members

**★★★★★ Quality Performance
GOLD LEVEL**

Bonus pool payout determined by:

- > 30 assigned members
- ≤ 30 assigned members

Medication Therapy Management Pharmacy Measures and Targets

Targets were determined based upon current year CMS cut points.

AFFORDABILITY			
Measure	Performance Targets		
	★★★	★★★★	★★★★★
MTM CMR Completion Rate ¹	Rate < 85% AND Rate > 0%	Rate < 92% AND Rate >= 85%	Rate >=92%

Measure Source:

- 1 CMS Star Ratings Technical Specifications

AWARD LEVEL CALCULATIONS

Bonus Pool payouts are based upon the MTM practice’s performance on the quality measure and the number of members assigned to the pharmacy practice.

- **Bronze Level (three-star performance)**
 - MTM Practices with > 30 assigned Medicare Stars members
 - Earn \$50 per engaged targeted member with a **maximum** payout of \$3,000.
 - MTM Practices with <= 30 assigned Medicare Stars members
 - Earn \$100 per engaged targeted member with a **maximum** payout of \$2,400.
- **Silver Level (four-star performance)**
 - MTM Practices with > 30 assigned Medicare Stars members
 - Earn \$50 per engaged targeted member with a **minimum** payout of \$4,000.
 - MTM Practices with <= 30 assigned Medicare Stars members
 - Earn \$100 per engaged targeted member with a **maximum** payout of \$2,600.
- **Gold Level (five-star performance)**
 - MTM Practices with > 30 assigned Medicare Stars members
 - Earn \$100 per engaged targeted member with a **minimum** payout of \$5,000.
 - MTM Practices with <= 30 assigned Medicare Stars members
 - Earn \$100 per engaged targeted member with a **maximum** payout of \$3,000.

APPENDIX I: Detailed Methodology

Program Eligibility

To be eligible for program inclusion in 2024, MTM Pharmacy Practices must have been assigned at least 1 Medicare Stars HealthPartners member.

Measure Definitions

MTM CMR Completion Rate: The percentage of assigned targeted Medicare Stars members engaged by the MTM practice in medication therapy management services during the measurement year, as evidenced by Type 2 and Type 3 CCD records accepted by HealthPartners during the measurement year.

NOTES:

- Accepted Type 3 CCD records must include a CMS Standardized Summary date to count toward the MTM CMR Completion rate.
- Members from all HealthPartners and HealthPartners UnityPoint Health Medicare contracts will be grouped together for the calculation of MTM CMR Completion Rate. Medicare-EXP members are excluded from the measure.
- Members who were enrolled in hospice at any point in the measurement year will be removed from the rate calculation unless there is a Type 2 and Type 3 CCD record (including CMS Standardized Summary date) accepted by HealthPartners for that member at any point in the calendar year.
- Members with less than 60 days of HealthPartners membership or MTM program eligibility in the measurement year will be removed from the rate calculation unless there is a Type 2 and Type 3 CCD record (including CMS Standardized Summary date) accepted by HealthPartners for that member while that member had active coverage in the HealthPartners Medicare plan they were identified for as a part of this measure. Members who choose to opt-out of MTM Program participation within 60 days of being deemed eligible are considered to have less than 60 days of HealthPartners MTM program eligibility. MTM Practices should report opt-outs to HealthPartners at least monthly.
- Members assigned to a network provider, but who are engaged by HealthPartners health plan (because the assigned network provider has not engaged the member in a reasonable period of time) will remain in the assigned network provider denominator but not in the numerator when calculating engagement percentage.
- If a MTM network provider asserts a member was incorrectly attributed to their location, they must inform HealthPartners of this situation and provide documentation as to why the member was incorrectly attributed at that location within 14 days of engagement lists being distributed (eg – the member previously received primary care at that location but has now transferred their care to a new location). HealthPartners will review this information on a case by case basis and if it is determined the member should be assigned to another location, the member will be removed from the denominator of the original MTM location.

APPENDIX II: Frequently Asked Questions

What data will be communicated with me?

- Lists of assigned targeted members and their associated MTM engagement statuses will be provided periodically throughout the calendar year.
- Final results will be available following the end of year in review.

Which winners will be recognized at the Partners in Excellence Awards Ceremony?

In addition to receiving Bonus Pool payouts, MTM practices achieving Gold and Silver Level performances will also be recognized at the annual HealthPartners Partners in Excellence Awards Ceremony. Bronze Level performances will receive Bonus Pool payouts but will not be recognized at the Ceremony.

Whom do I call if I have more questions?

Please contact Nancy Jorgenson, Pharmacy Network Liaison, at 952-883-6838 or Nancy.J.Jorgenson@HealthPartners.com with any questions.