



# Fast Facts – Special Edition

News for Providers from HealthPartners  
 Provider Relations & Network Management

April 2026

## Administrative

### Medical Policy updates – 04/01/2026

**MEDICAL, BEHAVIORAL HEALTH, DURABLE  
 MEDICAL EQUIPMENT (DME) & MEDICAL DENTAL  
 COVERAGE POLICY**

Please read this list of new or revised HealthPartners coverage policies. HealthPartners coverage policies and related lists are available online at [Coverage criteria policies | HealthPartners](#). Upon request, a paper version of revised and new policies can be mailed to clinic groups whose staff does not have Internet access. Providers may speak with a HealthPartners Medical Director if they have a question about a utilization management decision.

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HealthPartners Coverage Policies	Comments / Changes
Reconstructive Surgery	Effective immediately, policy is retired.
Cosmetic and reconstructive procedures	Effective immediately title change from Cosmetic surgery/treatments to Cosmetic and reconstructive procedures <ul style="list-style-type: none"> <li>Reconstructive surgery criteria can now be found in the Cosmetic and reconstructive procedures policy.</li> </ul>
Hospital bed – Minnesota Health Care Programs	Effective immediately, policy is retired.
Hospital bed	Effective immediately, policy revised. <ul style="list-style-type: none"> <li>This policy will now include a link to the Minnesota Health Care Programs (MHCP) Provider Manual Section to Hospital Beds for criteria.</li> </ul>
Home health service benefits Home health services benefits – Minnesota Health Care Programs	Effective 06/01/2026, HealthPartners will follow the InterQual® LOC: Home Care Q&A criteria sets for Commercial and Medicaid plans.

HealthPartners Coverage Policies	Comments / Changes
Intraosseous radiofrequency ablation of the basivertebral nerve	<p>Effective immediately, policy revised.</p> <ul style="list-style-type: none"> <li>• Criterion 4(D) was updated from “consultation with a licensed clinical health psychologist” to “consultation with a licensed psychologist.”</li> </ul>
Investigational services – list of non-covered services	<p>Effective immediately, policy revised.</p> <ul style="list-style-type: none"> <li>• The following services have been added to this policy as non-covered/investigational: <ul style="list-style-type: none"> <li>○ Amplitude-modulated radiofrequency electromagnetic fields therapy (for example, using the TheraBionic P1 device) for any indication (HCPCS E0767)</li> <li>○ Percutaneous/endovascular arteriovenous fistula creation for hemodialysis access (for example, using the WavelinQ system) (CPT 36836, 36837)</li> <li>○ Peroneal nerve stimulation/tonic motor activation (TOMAC)/ for restless legs syndrome (for example, using the Noctrix Health Nidra NTX-150 device) (HCPCS E0743, A4544)</li> <li>○ Autologous skin cell suspension for any indication (e.g., ReCell System by Avita Medical) (previously listed as investigational for wound treatment) (CPT 15011-15018, HCPCS C8002, C1832)</li> </ul> </li> </ul>

Cohere Coverage Policies	Comments / Changes
REVISED Commercial/Medicaid policy	<p>Effective 06/01/2026, Cohere Health’s coverage criteria policies applicable to Commercial plans and Medicaid plans, will be revised. Please refer to the posted policy online under HealthPartners, Upcoming Policy Changes at <a href="#">HealthPartners: Cohere Medicare Advantage &amp; Commercial/Medicaid Policies – Payer Information (zendesk.com)</a> to review the policy changes.</p> <ul style="list-style-type: none"> <li>• Hip Arthroplasty</li> <li>• Knee Arthroplasty</li> </ul>
REVISED Medicare Advantage policy	<p>Effective 06/01/2026, Cohere Health’s coverage criteria policies applicable Medicare Advantage plans, will be revised. Please refer to the posted policy online under HealthPartners, Upcoming Policy Changes at <a href="#">HealthPartners: Cohere Medicare Advantage &amp; Commercial/Medicaid Policies – Payer Information (zendesk.com)</a> to review the policy changes.</p> <ul style="list-style-type: none"> <li>• Hip Arthroplasty</li> <li>• Knee Arthroplasty</li> </ul>

Contact the Medical Policy Intake line at **952-883-5724** for specific patient inquiries.

# Reimbursement policies

## PRODUCT APPLICATIONS ARE EMBEDDED IN THE POLICIES

Please note the following HealthPartners reimbursement policies have been updated and are available online at [healthpartners.com](https://healthpartners.com) and via the link provided.

Reimbursement Policy	Comments	Link to administrative polices
Technology-Enabled Surgical Procedures	Updated policy with changes for new inclusions effective 6/1/2026.	<b>Administrative Policies</b> View under “Reimbursement Policies” <ul style="list-style-type: none"><li>• Policy name changed from Robotic Assisted Surgical Services to Technology-Enabled Surgical Procedures</li><li>• Policy expanded to include Computer-Assisted Surgical Navigation for musculoskeletal procedures</li></ul>

# Government Programs

## Authorizations for MSHO and MSC+ populations

Due to a high volume of retroactive enrollments within our MSHO and MSC+ populations, there have been some delays in the issuance of authorizations.

For members with retroactive enrollment effective dates, there may be a brief transition period before the Care Coordinator (CC) assignment is finalized. Please be assured that **service agreements and authorizations will be entered within 30 days of receiving notice from DHS that a member is enrolled in our MSHO or MSC+ plan**, and the retroactive start date will align with the member’s previously approved support plan, as appropriate.

Our team is actively working through these enrollments and appreciates your patience during this time. For questions or to request a status update, please contact our Service Coordinators at **952-883-7775**.

Thank you for your understanding and continued partnership in supporting our members.

If you have questions regarding the content of this newsletter, please contact the person indicated in the article or call your HealthPartners Service Specialist. If you don’t have his/her phone number, please call **952-883-5589** or toll-free at **888-638-6648**. This newsletter is available online at [healthpartners.com/fastfacts](https://healthpartners.com/fastfacts).

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